

Consultants In Private Practice Survey

Fieldwork Dates: February/ March 2019

Absolutes/col percents

Table 1

Q1. Which health insurer, in your experience, is easiest to deal with?

Base: All respondents

	<u>Total</u>
Base	299
Base (excl NA)	297
WPA	111 37%
BUPA	61 21%
Cigna	37 12%
Axa	27 9%
Aviva	18 6%
Vitality	14 5%
None/DK	29 10%
Not Answered	2

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Table 2

Q2. Which health insurers, in your view, allow you to exercise your clinical judgement and freedom?

Base: All respondents

	<u>Total</u>
Base	299
Base (excl NA)	296
WPA	195 66%
Cigna	127 43%
Aviva	97 33%
Vitality	91 31%
Axa	66 22%
BUPA	60 20%
None/DK	42 14%
Not Answered	3

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Table 3

Q3. In the event of some clinical/insurance issue, which health insurer is most approachable and responsive?

Base: All respondents

	<u>Total</u>
Base	299
Base (excl NA)	294
WPA	98 33%
BUPA	57 19%
Cigna	33 11%
Axa	20 7%
Vitality	20 7%
Aviva	20 7%
None/DK	46 16%
Not Answered	5

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Table 4
Q4. Which health insurer, in your view, has the best comprehension of clinical matters?
Base: All respondents

	<u>Total</u>
Base	299
Base (excl NA)	290
WPA	102 35%
BUPA	42 14%
Cigna	22 8%
Axa	17 6%
Aviva	17 6%
Vitality	8 3%
None/DK	82 28%
Not Answered	9

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Table 5

Q5. Based on your answers, which health insurers do you commend?

Base: All respondents

	<u>Total</u>
Base	299
Base (excl NA)	298
WPA	186 62%
Cigna	91 31%
Aviva	72 24%
Vitality	63 21%
BUPA	63 21%
Axa	56 19%
None/DK	48 16%
Not Answered	1