

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 1

Q.30 These Government papers set out some of the preparations businesses, and in some situations, consumers would need to make if the UK and EU fail to reach an agreement on our future relationship with the EU. Preparations are suggested because as a member of the EU, we currently trade with the EU freely - e.g. with no costs imposed on imports and exports and no border controls. However this would not be the case in a 'no-deal' situation. Below are a series of impacts that could arise if we stopped trading freely with the EU. How likely, or unlikely, do you think it is that the following will happen if the UK leaves the EU without a deal in March 2019?

-Summary table**Base: All respondents**

		Disruption to food supplies because of delays and hold ups at the border (a)	Increased costs to consumer goods because tariffs (i.e. charges) would be applied to imports (b)	Shortages of some medicines (c)	Higher energy costs because of disruption to supplies from the EU (d)	More limited flights to and from EU countries (e)	Hold ups at the border for travellers and holiday-makers (f)
Unweighted base		2100	2100	2100	2100	2100	2100
Weighted base		2100	2100	2100	2100	2100	2100
NET: Likely		1277 61%ce	1594 76%acde	928 44%	1264 60%ce	1204 57%c	1572 75%acde
Very likely	(4)	457 22%c	669 32%acde	294 14%	445 21%c	428 20%c	682 32%acde
Fairly likely	(3)	820 39%c	926 44%acde	634 30%	819 39%c	776 37%c	890 42%acde
Fairly unlikely	(2)	450 21%bdef	199 9%	587 28%abdef	382 18%bf	392 19%bf	222 11%
Very unlikely	(1)	128 6%bf	62 3%	229 11%abdef	117 6%bf	155 7%abdf	62 3%
NET: Unlikely		578 28%bdf	261 12%	816 39%abdef	500 24%bf	547 26%bdf	284 14%
Don't know		245 12%	244 12%	356 17%abf	336 16%abf	349 17%abf	244 12%
Mean		2.87c	3.19acde	2.57	2.90ce	2.84c	3.18acde
Standard deviation		0.86	0.75	0.92	0.85	0.89	0.77
Standard error		0.02	0.02	0.02	0.02	0.02	0.02

**Proportions/Means: All Columns Tested (5% risk level)
Overlap formulae used.**

Prepared by Populus on behalf of Which?

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Table 2

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-Summary table**Base: All respondents**

	Gender			Age					Region															
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
Selected Top 2 box for all statements	656 31%hv	301 29%	354 33%	68 29%	183 35%h	192 35%ah	96 31%h	117 24%	58 33%	28 32%	73 31%	54 31%	46 25%	41 28%	61 31%	30 29%	95 35%	100 35%mv	49 27%	21 33%	154 31%	87 26%	149 32%	547 31%
Selected Bottom 2 box for all statements	100 5%c	61 6%ac	39 4%	9 4%	17 3%	18 3%	23 7%aef	32 7%aef	5 3%	1 1%	11 5%	10 6%	12 7%p	10 7%p	7 4%	1 1%	12 4%	18 6%	11 6%	1 2%	22 4%	23 7%p	29 6%	92 5%a

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x
Overlap formulae used. * small base

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-Summary table

Base: All respondents

	Working Status				Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity		
	Total (a)	Work- ing (b)	Not work- ing/ sick/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
Selected Top 2 box for all statements	656 31%efn	412 34%ae	55 31%	67 30%	122 25%	335 28%	301 36%af	15 37%	538 32%	118 28%	169 35%en	160 33%en	187 30%	89 26%	210 37%aqr	190 32%	114 27%	141 28%	598 31%	49 34%
Selected Bottom 2 box for all statements	100 5%g	55 5%	6 3%	8 3%	32 7%a	64 5%	29 4%	3 7%	74 4%	25 6%	19 4%	28 6%	28 5%	15 4%	31 5%	25 4%	22 5%	21 4%	96 5%	4 3%

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
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-Disruption to food supplies because of delays and hold ups at the border

Base: All respondents

	Gender			Age					Region																
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)	
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755	
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758	
NET: Likely	1277	600	678	138	342	350	182	266	126	53	134	93	107	85	116	58	183	179	102	41	280	192	281	1052	
	61%h	59%	63%	59%	65%h	65%h	58%	55%	71%akl mnopsu vwxx	63%	57%	55%	59%	57%	59%	57%	67%klu x	63%	56%	65%	57%	58%	60%	60%	
Very likely	(4)	457	219	238	42	127	129	73	86	40	18	54	38	32	33	39	16	71	66	36	13	110	65	101	388
		22%h	21%	22%	18%	24%h	24%h	24%	18%	22%	21%	23%	22%	18%	22%	20%	16%	26%	23%	20%	20%	22%	20%	22%	22%
Fairly likely	(3)	820	380	440	96	216	221	109	180	86	35	80	55	75	51	76	42	112	113	67	28	170	126	180	664
		39%ux	37%	41%	41%	41%	35%	37%	48%akl nsuvwx	41%	34%	32%	41%	35%	39%	41%	41%	41%	40%	37%	45%	35%	38%	39%	38%
Fairly unlikely	(2)	450	254	196	43	96	98	79	135	22	17	51	38	40	33	47	23	54	60	55	9	107	73	115	396
		21%cfi	25%ac	18%	18%	18%	18%	25%ef	28%ade f	12%	20%	22%i	22%i	22%i	24%i	23%i	20%	21%i	21%i	30%aiq rtuwx	15%	22%i	22%i	25%ir	23%ai
Very unlikely	(1)	128	84	43	9	23	32	25	39	13	3	13	19	14	9	9	4	13	19	6	6	35	23	26	105
		6%c	8%ac	4%	4%	4%	6%	8%e	8%e	7%	3%	6%	11%aoqs uwxx	8%	6%	5%	4%	5%	7%	4%	10%	7%	7%	6%	6%
NET: Unlikely		578	338	240	52	118	130	104	174	35	20	64	57	54	41	56	27	67	80	61	16	141	95	141	500
		28%cei	33%ac	22%	22%	24%	33%ade f	36%ade f	20%	24%	27%	33%i	30%i	28%	29%	27%	24%	28%	34%iq	25%	29%i	29%i	30%i	28%i	
Don't know		245	87	158	43	68	62	26	47	17	12	37	21	20	23	24	16	25	27	18	6	69	43	44	205
		12%cb	8%	15%abh	18%afg	13%	11%	8%	10%	10%	14%	16%qwr	12%	11%	15%	12%	16%	9%	9%	10%	10%	14%w	13%	9%	12%
Mean		2.87bh	2.78	2.95ab	2.90h	2.97ag	2.93h	2.81	2.71	2.95	2.93	2.88	2.75	2.78	2.87	2.85	2.82	2.97i	2.87	2.80	2.84	2.85	2.82	2.85	2.86
Standard deviation		0.86	0.90	0.81	0.80	0.82	0.86	0.92	0.88	0.84	0.80	0.88	0.98	0.86	0.89	0.83	0.80	0.84	0.88	0.82	0.91	0.91	0.87	0.86	0.87
Standard error		0.02	0.03	0.03	0.06	0.04	0.04	0.05	0.04	0.06	0.10	0.06	0.08	0.07	0.08	0.06	0.09	0.06	0.05	0.06	0.12	0.04	0.05	0.04	0.02

Proportions/Mean: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x

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-Disruption to food supplies because of delays and hold ups at the border

Base: All respondents

	Total (a)	Working Status				Education				Urbanity		Combined Annual Income				Social Grade				Ethnicity	
		Work- ing (b)	Not work- ing/ sick/ temp- unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)	
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136	
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142	
NET: Likely	1277	766	107	135	269	699	545	25	1038	240	312	303	364	196	374	366	230	308	1162	98	
	61%efj q	63%ae	60%	61%	55%	58%	66%af	59%	62%aj	56%	65%n	63%	59%	56%	65%aq	62%q	54%	60%	60%	69%	
Very likely	(4)	457	274	38	53	92	221	223	12	371	85	134	98	121	70	156	125	61	115	409	41
	22%fq	23%	21%	24%	19%	18%	27%af	29%	22%	20%	28%alm n	20%	20%	20%	27%apq	21%q	14%	23%q	21%	29%	
Fairly likely	(3)	820	492	69	82	177	478	322	13	666	154	178	204	243	126	218	241	169	193	753	57
	39%	41%	39%	37%	36%	40%	39%	31%	40%	36%	37%	42%	39%	36%	38%	41%	40%	38%	39%	40%	
Fairly unlikely	(2)	450	242	33	41	134	264	172	8	350	100	104	109	142	60	116	123	109	103	417	27
	21%	20%	18%	18%	28%abc d	22%	21%	19%	21%	23%	22%	22%	23%	17%	20%	21%	25%	20%	22%	19%	
Very unlikely	(1)	128	76	8	7	36	81	43	1	92	35	21	36	38	25	41	34	30	22	125	1
	6%t	6%	4%	3%	7%d	7%	5%	3%	6%	8%	4%	8%	6%	7%	7%	6%	7%	4%	6%at	1%	
NET: Unlikely	578	319	41	48	170	345	215	9	443	135	125	145	180	86	157	157	138	125	542	28	
	28%d	26%	23%	22%	35%abc d	29%	26%	21%	26%	32%ai	26%	30%	29%	25%	27%	27%	32%ar	25%	28%a	20%	
Don't know	245	127	30	39	48	162	68	8	192	53	44	36	72	66	42	67	58	77	223	17	
	12%glo	10%	17%abe	18%abe	10%	13%ag	8%	19%g	11%	12%	9%	7%	12%l	19%aklm	7%	11%o	14%o	15%ao	12%	12%	
Mean	2.87ef jqs	2.89e	2.93e	2.98e	2.74	2.80	2.95af	3.06	2.89aj	2.77	2.97al m	2.82	2.82	2.86	2.92q	2.87q	2.71	2.92q	2.85	3.10as	
Standard deviation	0.86	0.86	0.83	0.82	0.88	0.86	0.86	0.87	0.85	0.91	0.86	0.87	0.86	0.90	0.90	0.85	0.84	0.84	0.87	0.75	
Standard error	0.02	0.03	0.07	0.06	0.04	0.03	0.03	0.13	0.02	0.05	0.04	0.04	0.04	0.05	0.04	0.04	0.05	0.04	0.02	0.07	

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

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-Increased costs to consumer goods because tariffs (i.e. charges) would be applied to imports

Base: All respondents

	Gender			Age					Region																
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scotland (i)	North East (j)	North West (k)	Yorkshire & Humber (l)	West Midlands (m)	East Midlands (n)	East of England (o)	Wales (p)	London (q)	South East (r)	South West (s)	North Ireland (t)	North East (u)	Midlands (v)	South East Excl London (w)	All England (x)	
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755	
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758	
NET: Likely	1594	780	815	159	407	410	236	382	144	65	164	123	134	111	143	80	222	223	134	49	352	245	358	1321	
	76%dku	76%	76%	68%	77% ^d	76% ^d	76%	79% ^d	81% ^{ku}	77%	70%	72%	74%	75%	73%	79%	81% ^{kux}	78% ^k	74%	78%	72%	74%	77%	75%	
Very likely	(4)	669	331	338	68	182	195	98	126	60	31	73	54	46	50	67	25	99	98	46	19	158	96	144	565
		32% ^h	32%	31%	29%	34% ^h	36% ^{ah}	31%	26%	34%	37%	31%	32%	26%	34%	34%	25%	36% ^{ms}	34% ^w	26%	30%	32%	29%	31%	32%
Fairly likely	(3)	926	449	477	91	226	215	138	256	84	34	91	68	88	61	76	55	124	126	88	30	194	149	213	756
		44% ^{fux}	44%	44%	39%	43%	40%	44%	53% ^{ade}	47%	40%	39%	40%	48%	41%	39%	54% ^{klo}	45%	44%	49%	48%	39%	45%	46%	43%
Fairly unlikely	(2)	199	120	79	28	33	57	34	46	8	7	29	23	20	11	29	7	19	23	19	4	58	31	42	179
		9% ^{cei}	12% ^{ac}	7%	12% ^e	6%	10% ^e	11% ^e	10%	4%	8%	12% ⁱ	13% ⁱ	11% ⁱ	7%	15% ^{ainq}	7%	7%	8%	10% ⁱ	7%	12% ⁱ	9%	9%	10% ^{ai}
Very unlikely	(1)	62	37	25	6	12	9	14	22	5	-	6	5	5	8	3	2	8	11	5	3	11	13	16	52
		3% ^f	4%	2%	2%	2%	2%	5% ^f	4% ^{af}	3%	-	3%	3%	3%	5% ^j	2%	2%	3%	4%	3%	4%	2%	4%	3%	3%
NET: Unlikely		261	157	104	34	45	66	49	68	13	7	35	28	26	19	32	10	28	34	24	7	70	44	57	231
		12% ^{ce}	15% ^{ac}	10%	15% ^e	9%	12%	16% ^e	14% ^e	8%	8%	15% ⁱ	16% ⁱ	14%	13%	16% ⁱ	9%	10%	12%	13%	11%	14% ⁱ	13%	12%	13% ^{ai}
Don't know		244	88	157	41	76	66	26	36	20	13	36	21	22	18	20	12	25	28	23	7	70	40	51	206
		12% ^{bh}	9%	15% ^{ab}	17% ^{agh}	14% ^{agh}	12% ^h	8%	7%	11%	15%	15%	12%	12%	12%	10%	12%	9%	10%	13%	11%	14%	12%	11%	12%
Mean		3.19 ^{bh}	3.15	3.23 ^{ab}	3.15	3.28 ^{ag}	3.25 ^{ag}	3.12	3.08	3.26	3.34 ^{ms}	3.16	3.14	3.10	3.18	3.18	3.15	3.25	3.21	3.12	3.16	3.18	3.13	3.17	3.18
Standard deviation		0.75	0.79	0.72	0.77	0.71	0.74	0.81	0.75	0.71	0.65	0.78	0.79	0.74	0.83	0.77	0.67	0.74	0.77	0.72	0.76	0.77	0.78	0.76	0.76
Standard error		0.02	0.03	0.02	0.06	0.03	0.03	0.05	0.03	0.06	0.08	0.06	0.07	0.06	0.07	0.06	0.07	0.05	0.05	0.06	0.10	0.04	0.05	0.04	0.02

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x
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Base: All respondents

	Working Status					Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity	
	Total (a)	Work- ing (b)	Not work- ing/ sick/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
NET: Likely	1594 76%fn	912 75%	133 75%	163 73%	387 79%a	883 73%	671 81%afh	27 65%	1268 76%	327 76%	381 79% n	369 76%	471 76%	245 70%	460 80%apq r	440 75%	313 74%	381 75%	1461 76%	109 76%
Very likely	(4) 669 32%efq	415 34%ae	54 30%	68 31%	131 27%	330 27%	323 39%af	16 38%	545 33%	123 29%	194 40%alm n	154 32%	178 29%	98 28%	211 37%aqr	193 33%	112 26%	153 30%	611 32%	50 35%
Fairly likely	(3) 926 44%bhk	496 41%	79 45%	94 42%	256 52%abd	554 46%h	348 42%h	11 27%	722 43%	203 47%	187 39%	215 44%	293 47%k	147 42%	249 43%	247 42%	201 47%	228 45%	850 44%	59 41%
Fairly unlikely	(2) 199 9%	125 10%	12 7%	18 8%	44 9%	117 10%	69 8%	4 10%	156 9%	43 10%	46 10%	49 10%	62 10%	29 8%	56 10%	57 10%	35 8%	51 10%	184 10%	12 9%
Very unlikely	(1) 62 3%r	36 3%	2 1%	6 2%	19 4%	36 3%	25 3%	1 3%	46 3%	16 4%	9 2%	18 4%	19 3%	10 3%	20 4%	22 4%r	13 3%	8 2%	60 3%	2 1%
NET: Unlikely	261 12%	161 13%	14 8%	23 10%	63 13%	153 13%	95 11%	5 13%	202 12%	59 14%	55 11%	67 14%	80 13%	40 11%	76 13%	78 13%	48 11%	59 12%	243 13%	14 10%
Don't know	244 12%ego	139 11%e	31 17%abe	37 17%abe	38 8%	169 14%ag	63 8%	9 22%ag	203 12%	42 10%	45 9%	47 10%	66 11%	63 18%aklm	37 7%	72 12%o	65 15%ao	70 14%o	223 12%	20 14%
Mean	3.19ef	3.20e	3.26e	3.21	3.11	3.14	3.26af	3.28	3.20	3.12	3.30al mn	3.16	3.14	3.17	3.21	3.18	3.14	3.20	3.18	3.28
Standard deviation	0.75	0.77	0.65	0.73	0.74	0.74	0.76	0.84	0.75	0.77	0.74	0.78	0.74	0.75	0.78	0.79	0.73	0.71	0.76	0.70
Standard error	0.02	0.02	0.05	0.05	0.03	0.02	0.03	0.13	0.02	0.04	0.04	0.04	0.03	0.04	0.03	0.03	0.04	0.03	0.02	0.07

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 8

Q.30 These Government papers set out some of the preparations businesses, and in some situations, consumers would need to make if the UK and EU fail to reach an agreement on our future relationship with the EU. Preparations are suggested because as a member of the EU, we currently trade with the EU freely - e.g. with no costs imposed on imports and exports and no border controls. However this would not be the case in a 'no-deal' situation. Below are a series of impacts that could arise if we stopped trading freely with the EU. How likely, or unlikely, do you think it is that the following will happen if the UK leaves the EU without a deal in March 2019?

-Shortages of some medicines

Base: All respondents

	Gender			Age					Region																
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)	
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755	
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758	
NET: Likely	928	423	505	103	271	259	128	167	84	37	94	69	73	61	88	40	152	135	64	32	200	134	199	773	
	44%bhs	41%	47%ab	44%h	51%agh	48%h	41%	34%	47% _s	43%	40%	40%	40%	41%	45%	39%	55%akl mnopsu vw	47%sw	36%	50%	41%	41%	43% _s	44% _s	
Very likely	(4)	294	128	166	33	84	82	47	48	27	9	29	25	17	21	25	9	57	43	22	10	64	38	65	248
		14%h	13%	15%	14%	16%h	15%h	15%h	10%	15%	11%	13%	15%	9%	14%	13%	9%	21%akm psuvwx	15%	12%	16%	13%	12%	14%	14%
Fairly likely	(3)	634	294	339	70	186	177	82	119	57	27	65	44	56	40	62	31	96	92	43	22	136	96	135	524
		30%h	29%	32%	30%	35%agh	33%h	26%	24%	32%	28%	25%	31%	27%	32%	30%	35% _s	32% _w	24%	35%	28%	29%	29%	30%	
Fairly unlikely	(2)	587	312	275	62	107	136	92	189	43	24	67	53	54	47	57	31	61	78	60	13	143	101	138	501
		28%ce	30%ac	26%	27%	20%	25%	30%e	39%ade fg	24%	28%	29%	31%	30%	32%	29%	30%	22%	27%	33%q	21%	29%	31%q	30%	28%q
Very unlikely	(1)	229	157	72	14	44	59	44	68	20	5	24	22	20	16	22	11	23	33	27	4	51	37	61	194
		11% _{cde}	15%ac	7%	6%	8%	11%	14% _{de}	14%ade	11%	6%	10%	13%	11%	11%	11%	8%	12%	15%	6%	10%	11%	13%	11%	
NET: Unlikely		816	470	346	77	151	195	136	257	62	29	91	75	75	63	79	42	84	111	87	17	195	138	198	695
		39%ceq	46%ac	32%	33%	29%	36%e	44%def	53%ade fg	35%	34%	39%	44%qt	41%q	43%q	41%q	41%	31%	39%	48%aij qtx	27%	40%q	42%q	43%qt	40%q
Don't know		356	132	224	53	107	87	47	62	32	20	49	28	34	24	29	20	39	39	30	14	97	58	69	290
		17%bh	13%	21%ab	23%afg h	20%ah	16%	15%	13%	18%	24%r	21%r	16%	19%	16%	15%	20%	14%	14%	16%	22%	20%r	18%	15%	17%
Mean		2.57bh s	2.44	2.70ab	2.67h h	2.74ag	2.62h	2.50h	2.35	2.62s	2.62	2.54	2.50	2.47	2.53	2.54	2.46	2.78ak lmnopr suvwx	2.59sw	2.39	2.77s	2.54	2.50	2.51	2.56s
Standard deviation		0.92	0.94	0.88	0.86	0.90	0.93	0.97	0.88	0.94	0.83	0.91	0.96	0.87	0.92	0.91	0.87	0.92	0.93	0.94	0.87	0.91	0.90	0.94	0.92
Standard error		0.02	0.03	0.03	0.06	0.04	0.04	0.06	0.04	0.08	0.10	0.07	0.08	0.07	0.08	0.07	0.10	0.07	0.06	0.07	0.13	0.05	0.05	0.05	0.02

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x

Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 9

Q.30 These Government papers set out some of the preparations businesses, and in some situations, consumers would need to make if the UK and EU fail to reach an agreement on our future relationship with the EU. Preparations are suggested because as a member of the EU, we currently trade with the EU freely - e.g. with no costs imposed on imports and exports and no border controls. However this would not be the case in a 'no-deal' situation. Below are a series of impacts that could arise if we stopped trading freely with the EU. How likely, or unlikely, do you think it is that the following will happen if the UK leaves the EU without a deal in March 2019?

-Shortages of some medicines

Base: All respondents

	Working Status					Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity	
	Total (a)	Working (b)	Not working/sick/temp unemployed (c)	Housewife/Student (d)	Retired (e)	School or lower (f)	University or higher (g)	Still in education (h)	Urban (i)	Rural (j)	High-est quartile (k)	Upper Middle quartile (l)	Lower Middle quartile (m)	Lowest quartile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
NET: Likely	928 44%efj nqs	579 48%ae	78 44%e	104 47%e	167 34%	488 40%	410 49%af	21 51%	759 45%aj	169 39%	237 49%an	207 43%	276 45%	135 39%	283 49%aq	277 47%q	155 36%	214 42%	837 43%	81 57%as
Very likely (4)	294 14%efj qs	187 15%e	25 14%	32 14%	50 10%	133 11%	151 18%af	10 23%f	250 15%aj	45 10%	90 19%alm n	62 13%	81 13%	41 12%	97 17%aq	81 14%	45 10%	72 14%	254 13%	36 25%as
Fairly likely (3)	634 30%e	391 32%ae	53 30%	72 32%e	117 24%	355 29%	258 31%	12 28%	509 30%	124 29%	147 31%	145 30%	196 32%	94 27%	186 32%q	196 33%q	110 26%	142 28%	583 30%	45 31%
Fairly unlikely (2)	587 28%bct	311 26%	36 20%	55 25%	185 38%abc d	357 30%	216 26%	9 22%	451 27%	136 32%	134 28%	140 29%	174 28%	91 26%	147 26%	155 26%	147 34%aop r	138 27%	553 29%at	28 20%
Very unlikely (1)	229 11%t	125 10%	19 11%	16 7%	68 14%abd	139 11%	82 10%	3 6%	173 10%	56 13%	43 9%	69 14%akn	70 11%	32 9%	66 12%	64 11%	45 11%	54 11%	217 11%t	5 4%
NET: Unlikely	816 39%bcd git	436 36%	55 31%	71 32%	254 52%abc d	496 41%ag	298 36%	12 29%	624 37%	192 45%ai	177 37%	209 43%an	244 40%	123 35%	214 37%	219 37%	192 45%aop r	192 38%	770 40%at	33 23%
Don't know	356 17%ego	197 16%	44 25%abe	48 22%e	67 14%	222 18%g	121 15%	9 20%	289 17%	67 16%	67 14%	67 14%	97 16%	89 26%akl m	77 13%	94 16%	80 19%o	105 21%ao	320 17%	29 20%
Mean	2.57ef jlqs	2.63ae	2.63e	2.69e	2.35	2.49	2.68af	2.85f	2.60aj	2.44 m	2.68al	2.48	2.55	2.56	2.63q	2.59q	2.45	2.57	2.54	2.98as
Standard deviation	0.92	0.92	0.95	0.87	0.89	0.90	0.94	0.94	0.92	0.90	0.93	0.94	0.91	0.90	0.94	0.91	0.88	0.93	0.91	0.86
Standard error	0.02	0.03	0.08	0.06	0.04	0.03	0.03	0.14	0.02	0.05	0.05	0.05	0.04	0.05	0.04	0.04	0.05	0.05	0.02	0.08

Proportions/Mean: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 10
Q.30 These Government papers set out some of the preparations businesses, and in some situations, consumers would need to make if the UK and EU fail to reach an agreement on our future relationship with the EU. Preparations are suggested because as a member of the EU, we currently trade with the EU freely - e.g. with no costs imposed on imports and exports and no border controls. However this would not be the case in a 'no-deal' situation. Below are a series of impacts that could arise if we stopped trading freely with the EU. How likely, or unlikely, do you think it is that the following will happen if the UK leaves the EU without a deal in March 2019?
-Higher energy costs because of disruption to supplies from the EU
Base: All respondents

	Gender			Age					Region																
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scotland (i)	North East (j)	North West (k)	Yorkshire & Humberside (l)	West Midlands (m)	East Midlands (n)	East of England (o)	Wales (p)	London (q)	South East (r)	South West (s)	North Ireland (t)	North East (u)	Midlands (v)	South East Excl London (w)	All England (x)	
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755	
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758	
NET: Likely	1264	599	665	138	334	339	186	266	115	53	126	100	105	87	114	61	180	182	98	42	280	192	280	1046	
	60%h	58%	62%	59%	63%h	63%h	60%	55%	65%ks	62%	54%	59%	58%	59%	58%	60%	66%ksu	64%ksw	54%	66%	57%	58%	60%	59%	
Very likely	(4)	445	225	220	44	123	133	65	80	38	22	45	37	32	34	37	17	67	68	31	17	104	67	99	373
		21%h	22%	20%	19%	23%h	25%ah	21%	16%	21%	25%	19%	21%	18%	23%	19%	17%	24%	24%	17%	28%	21%	20%	21%	21%
Fairly likely	(3)	819	374	445	94	211	206	121	186	77	31	81	64	73	53	77	44	114	114	67	24	176	125	181	673
		39%b	36%	41%ab	41%	40%	38%	39%	38%	44%	36%	35%	37%	40%	35%	39%	44%	41%	40%	37%	39%	36%	38%	39%	38%
Fairly unlikely	(2)	382	236	146	31	72	99	59	121	23	14	49	42	35	28	44	16	43	44	36	8	106	64	79	336
		18%ce	23%ac	14%	13%	14%	18%	19%	25%ade	13%	17%	21%if	25%aiq	20%	19%	23%if	16%	15%	15%	20%	12%	22%ir	19%	17%	19%aa
Very unlikely	(1)	117	81	36	7	21	22	27	40	8	4	8	7	13	9	13	6	13	17	16	3	19	22	33	100
		6%c	8%ac	3%	3%	4%	4%	9%adef	8%adef	5%	5%	4%	4%	7%	6%	7%	6%	5%	6%	9%ku	4%	4%	7%	7%u	6%
NET: Unlikely		500	317	182	39	93	121	86	161	31	18	58	49	49	37	57	22	55	61	51	10	125	86	112	436
		24%cde	31%ac	17%	17%	18%	22%	28%de	33%ade	17%	21%	25%	29%if	27%if	25%	29%iq	22%	20%	21%	28%if	16%	25%if	26%if	24%	25%ai
Don't know		336	108	228	56	101	82	39	59	31	14	50	22	27	24	24	18	39	43	32	11	86	52	75	276
		16%bh	11%	21%ab	24%afg	19%gh	15%	13%	12%	18%	17%	21%alo	13%	15%	16%	13%	18%	14%	15%	18%	17%	18%	16%	16%	16%
Mean		2.90bh	2.81	3.00ab	2.99h	3.02ag	2.98ag	2.83	2.72	2.99s	2.99	2.89	2.87	2.81	2.90	2.81	2.86	2.99os	2.96sw	2.76	3.09s	2.90	2.85	2.88	2.89
		s			h	h																			
Standard deviation		0.85	0.91	0.78	0.77	0.81	0.84	0.91	0.88	0.80	0.86	0.83	0.83	0.87	0.89	0.87	0.82	0.83	0.86	0.90	0.83	0.84	0.88	0.88	0.86
Standard error		0.02	0.03	0.03	0.06	0.04	0.04	0.05	0.04	0.07	0.10	0.06	0.07	0.07	0.08	0.06	0.09	0.06	0.05	0.07	0.12	0.04	0.05	0.04	0.02

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x
 Overlap formulae used. * small base

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Brexit Tracker September 2018

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Absolutes/col percents

Table 11

Q.30 These Government papers set out some of the preparations businesses, and in some situations, consumers would need to make if the UK and EU fail to reach an agreement on our future relationship with the EU. Preparations are suggested because as a member of the EU, we currently trade with the EU freely - e.g. with no costs imposed on imports and exports and no border controls. However this would not be the case in a 'no-deal' situation. Below are a series of impacts that could arise if we stopped trading freely with the EU. How likely, or unlikely, do you think it is that the following will happen if the UK leaves the EU without a deal in March 2019?

-Higher energy costs because of disruption to supplies from the EU

Base: All respondents

	Total (a)	Working Status			Education				Urbanity		Combined Annual Income				Social Grade				Ethnicity		
		Work- ing (b)	Not work- ing/ sick/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)	
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136	
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142	
NET: Likely	1264	754	112	127	271	688	542	24	1026	237	306	293	372	193	356	364	250	293	1148	101	
	60%efj	62%e	63%	57%	56%	57%	65%af	58%	61%aj	56%	64%n	61%	60%	55%	62%	62%	59%	57%	60%	71%as	
Very likely	(4)	445	284	41	37	83	237	195	13	370	75	117	106	120	75	123	136	70	116	403	38
	21%eq	23%ade	23%	17%	17%	20%	24%	31%	22%	18%	24%	22%	19%	22%	21%	23%q	16%	23%q	21%	27%	
Fairly likely	(3)	819	470	71	90	188	451	347	12	656	162	190	187	252	118	233	228	181	177	745	63
	39%nr	39%	40%	40%	38%	37%	42%a	28%	39%	38%	39%	39%	41%n	34%	41%	39%	42%r	35%	39%	44%	
Fairly unlikely	(2)	382	210	22	34	116	223	147	5	290	92	82	107	111	56	108	105	79	90	363	13
	18%t	17%	13%	15%	24%abcd	18%	18%	12%	17%	22%	17%	22%an	18%	16%	19%	18%	18%	18%	19%at	9%	
Very unlikely	(1)	117	65	7	3	42	69	42	1	88	30	31	26	38	15	41	28	28	20	109	6
	6%d	5%d	4%	2%	9%abcd	6%	5%	3%	5%	7%	6%	5%	6%	4%	7%r	5%	7%	4%	6%	4%	
NET: Unlikely	500	275	29	37	158	292	190	6	378	122	113	133	149	71	150	133	107	110	472	19	
	24%cdi	23%	16%	17%	32%abcd	24%	23%	15%	23%	29%ai	23%	27%n	24%	20%	26%	23%	25%	22%	24%at	13%	
Don't know	336	182	37	59	59	225	96	11	268	68	62	58	97	85	68	93	69	107	307	22	
	16%ego	15%	21%e	27%abe	12%	19%ag	12%	26%g	16%	16%	13%	12%	16%	24%akl	12%	16%	16%	21%aop	16%	16%	
Mean	2.90ej	2.95ae	3.04e	2.98e	2.73	2.87	2.95	3.17f	2.93aj	2.79	2.94	2.88	2.87	2.96	2.87	2.95q	2.82	2.97q	2.89	3.11as	
Standard deviation	0.85	0.85	0.80	0.72	0.89	0.86	0.84	0.86	0.85	0.87	0.88	0.85	0.85	0.85	0.88	0.84	0.84	0.84	0.86	0.79	
Standard error	0.02	0.03	0.07	0.05	0.04	0.03	0.03	0.14	0.02	0.05	0.05	0.04	0.04	0.05	0.04	0.04	0.05	0.04	0.02	0.07	

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 12
Q.30 These Government papers set out some of the preparations businesses, and in some situations, consumers would need to make if the UK and EU fail to reach an agreement on our future relationship with the EU. Preparations are suggested because as a member of the EU, we currently trade with the EU freely - e.g. with no costs imposed on imports and exports and no border controls. However this would not be the case in a 'no-deal' situation. Below are a series of impacts that could arise if we stopped trading freely with the EU. How likely, or unlikely, do you think it is that the following will happen if the UK leaves the EU without a deal in March 2019?
-More limited flights to and from EU countries
Base: All respondents

	Gender			Age					Region																
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scotland (i)	North East (j)	North West (k)	Yorkshire & Humberside (l)	West Midlands (m)	East Midlands (n)	East of England (o)	Wales (p)	London (q)	South East (r)	South West (s)	North of Ireland (t)	North East (u)	Midlands (v)	South East Excl London (w)	All England (x)	
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755	
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758	
NET: Likely	1204	556	648	153	336	330	166	220	104	55	130	92	99	82	118	54	178	166	90	36	277	181	256	1010	
	57%bhs	54%	60%ab	66%agh	63%agh	61%gh	53%h	45%	59%	64% ^s	55%	54%	55%	55%	60%	53%	65% ^{als}	58%	50%	58%	56%	55%	55%	57% ^s	
Very likely	(4)	428	205	223	55	126	123	60	64	44	24	48	33	33	28	35	17	57	64	33	12	106	61	97	355
		20% ^h	20%	21%	24% ^h	24% ^{ah}	23% ^h	19% ^h	13%	25%	28%	21%	19%	18%	19%	18%	16%	21%	22%	18%	19%	22%	18%	21%	20%
Fairly likely	(3)	776	351	425	98	209	206	106	156	60	31	82	59	67	54	83	38	121	102	57	25	171	120	159	655
		37% ^{bh}	34%	40% ^{ab}	42% ^h	40% ^h	38%	34%	32%	34%	36%	35%	34%	37%	36%	42% ^s	37%	44% ^{asu}	36%	31%	39%	35%	36%	34%	37%
Fairly unlikely	(2)	392	218	174	29	75	93	63	131	21	14	41	36	38	27	34	25	46	57	43	10	90	65	100	336
		19% ^{cde}	21% ^{ac}	16%	12%	14%	17%	20% ^{de}	27% ^{ade}	12%	16%	17%	21% ⁱ	21% ⁱ	18%	17%	25% ⁱ	17%	20% ⁱ	24% ⁱ	15%	18%	20% ⁱ	21% ⁱ	19% ⁱ
Very unlikely	(1)	155	104	51	7	31	31	33	52	15	3	16	14	11	14	9	7	17	30	11	7	33	26	41	126
		7% ^{cd}	10% ^{ac}	5%	3%	6%	6%	11% ^{ade}	11% ^{adef}	8%	3%	7%	8%	6%	10%	5%	7%	6%	11% ^{aax}	6%	11%	7%	8%	9%	7%
NET: Unlikely		547	322	225	36	107	125	97	183	36	16	57	50	49	41	43	32	63	87	54	16	123	91	141	462
		26% ^{cde}	31% ^{ac}	21%	15%	20%	23% ^d	31% ^{ade}	38% ^{ade}	21%	19%	24%	29%	27%	28%	22%	31%	23%	31% ^{io}	30%	26%	25%	28%	30% ^{aio}	26% ^x
Don't know		349	146	203	44	86	88	48	83	37	14	47	30	32	26	34	16	34	32	37	10	91	58	69	286
		17% ^{br}	14%	19% ^{ab}	19%	16%	16%	16%	17%	21% ^{qr}	17%	20% ^{qr}	17%	18%	17%	17%	15%	12%	11%	20% ^{qrw}	17%	19% ^r	18% ^r	15% ^{er}	16% ^{er}
Mean		2.84 ^{bg}	2.75	2.94 ^{ab}	3.06 ^{ag}	2.97 ^{ag}	2.93 ^{ag}	2.73 ^h	2.58	2.95	3.07 ^{np}	2.86	2.79	2.81	2.77	2.89	2.75	2.90	2.79	2.78	2.79	2.87	2.80	2.78	2.84
		^h		^h	^h	^h				^{rsvw}															
Standard deviation		0.89	0.94	0.83	0.77	0.86	0.86	0.95	0.91	0.95	0.83	0.90	0.92	0.86	0.93	0.81	0.86	0.84	0.96	0.89	0.94	0.90	0.90	0.93	0.89
Standard error		0.02	0.03	0.03	0.06	0.04	0.04	0.06	0.04	0.08	0.10	0.07	0.08	0.07	0.08	0.06	0.09	0.06	0.06	0.07	0.13	0.05	0.05	0.04	0.02

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x
 Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 13

Q.30 These Government papers set out some of the preparations businesses, and in some situations, consumers would need to make if the UK and EU fail to reach an agreement on our future relationship with the EU. Preparations are suggested because as a member of the EU, we currently trade with the EU freely - e.g. with no costs imposed on imports and exports and no border controls. However this would not be the case in a 'no-deal' situation. Below are a series of impacts that could arise if we stopped trading freely with the EU. How likely, or unlikely, do you think it is that the following will happen if the UK leaves the EU without a deal in March 2019?

-More limited flights to and from EU countries

Base: All respondents

	Total (a)	Working Status				Education			Urbanity		Combined Annual Income				Social Grade			Ethnicity		
		Work- ing (b)	Not work- ing/ sick/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
NET: Likely	1204 57%ef	744 61%ae	101 57%e	131 59%e	228 47%	638 53%	526 64%af	26 63%	970 58%	234 55%	314 65%alm	268 55%	334 54%	189 54%	357 62%aqr	347 59%	225 53%	275 54%	1095 57%	91 64%
Very likely	(4) 428 20%efs	273 23%ae	38 21%e	49 22%e	68 14%	211 17%	202 24%af	12 30%f	351 21%	77 18%	116 24%an	100 21%	118 19%	61 18%	122 21%	136 23%q	73 17%	97 19%	382 20%	38 27%
Fairly likely	(3) 776 37%e	471 39%e	63 35%	82 37%	160 33%	427 35%	323 39%	14 33%	619 37%	157 37%	199 41%	167 35%	215 35%	127 37%	236 41%ar	211 36%	153 36%	177 35%	713 37%	53 37%
Fairly unlikely	(2) 392 19%bn	201 17%	25 14%	38 17%	128 26%abcd	224 19%	162 20%	4 9%	311 19%	81 19%	89 18%	93 19%	129 21%an	48 14%	113 20%	105 18%	89 21%	85 17%	367 19%	20 14%
Very unlikely	(1) 155 7%d	86 7%d	13 7%d	5 2%	51 11%abd	97 8%	53 6%	1 3%	116 7%	39 9%	29 6%	49 10%akn	51 8%	20 6%	44 8%	37 6%	39 9%	34 7%	143 7%	11 8%
NET: Unlikely	547 26%bdh n	287 24%	38 22%	42 19%	179 37%abcd	322 27%h	215 26%h	5 12%	427 26%	120 28%	118 24%	142 29%an	181 29%an	67 19%	158 28%	142 24%	128 30%r	119 23%	510 26%	31 21%
Don't know	349 17%bgo	181 15%	39 22%b	49 22%ab	80 17%	246 20%ag	87 11%	11 26%g	275 16%	74 17%	50 10%	74 15%k	102 17%k	92 26%akl	58 10%	102 17%o	73 17%o	117 23%aop	322 17%	21 15%
Mean	2.84ef q	2.90ae	2.90e	3.01ae	2.60	2.78	2.91af g	3.20af g	2.86	2.77 m	2.93al m	2.78	2.78	2.90	2.84	2.91q	2.73	2.86	2.83	2.97
Standard deviation	0.89	0.89	0.91	0.78	0.91	0.90	0.88	0.81	0.89	0.91	0.86	0.95	0.91	0.85	0.88	0.89	0.91	0.89	0.89	0.91
Standard error	0.02	0.03	0.07	0.06	0.04	0.03	0.03	0.13	0.02	0.05	0.04	0.05	0.04	0.05	0.04	0.04	0.05	0.05	0.02	0.09

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

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Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 14

Q.30 These Government papers set out some of the preparations businesses, and in some situations, consumers would need to make if the UK and EU fail to reach an agreement on our future relationship with the EU. Preparations are suggested because as a member of the EU, we currently trade with the EU freely - e.g. with no costs imposed on imports and exports and no border controls. However this would not be the case in a 'no-deal' situation. Below are a series of impacts that could arise if we stopped trading freely with the EU. How likely, or unlikely, do you think it is that the following will happen if the UK leaves the EU without a deal in March 2019?

-Hold ups at the border for travellers and holiday-makers

Base: All respondents

	Gender			Age					Region															
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
NET: Likely	1572 75% ^d	769 75%	803 75%	159 68%	390 74%	421 78% ^d	231 74%	372 76% ^d	138 78%	63 74%	173 74%	120 70%	128 71%	105 70%	161 82% ^{alm} nuvx	78 77%	210 76%	219 77%	134 74%	44 70%	356 73%	233 71%	352 76%	1312 75%
Very likely	(4) 682 32%	332 32%	350 33%	71 31%	162 31%	196 36% ^{ah}	106 34%	146 30%	62 35%	33 38%	66 28%	58 34%	53 29%	52 35%	64 33%	32 31%	88 32%	101 36%	52 29%	22 36%	156 32%	105 32%	153 33%	566 32%
Fairly likely	(3) 890 42%	437 43%	453 42%	88 38%	227 43%	225 41%	124 40%	226 46% ^a	76 43%	31 36%	108 46% ^u	62 36%	75 41%	53 36%	97 49% ^{aln} vx	46 46%	122 44%	117 41%	82 45%	22 35%	200 41%	128 39%	199 43%	746 42%
Fairly unlikely	(2) 222 11% ^{cc}	125 12% ^{ac}	96 9%	26 11%	55 10%	48 9%	37 12%	56 11%	16 9%	8 10%	17 7%	24 14%	25 14% ^{ko}	18 12%	14 7%	8 7%	30 11%	30 10%	23 13%	9 15%	49 10%	43 13% ^{ko}	52 11%	189 11%
Very unlikely	(1) 62 3% ^{cc}	41 4% ^{ac}	21 2%	5 2%	12 2%	14 3%	12 4%	20 4%	5 3%	- 3%	7 3%	6 3%	4 2%	7 5% ^{oo}	2 1%	1 1%	11 4%	11 4%	5 3%	4 6% ^{oo}	13 3%	12 4%	16 3%	53 3%
NET: Unlikely	284 14% ^{co}	166 16% ^{ac}	117 11%	31 13%	67 13%	61 11%	48 16%	75 16%	20 11%	8 10%	24 10%	29 17% ^{oo}	30 16% ^{oo}	25 17% ^{oo}	16 8%	8 8%	42 15% ^{oo}	40 14% ^{oo}	28 15% ^{oo}	13 20% ^{op}	62 13%	55 17% ^{oo}	68 15% ^{oo}	242 14% ^{oo}
Don't know	244 12% ^{bh}	89 9%	155 14% ^{ab}	42 18% ^{afg} h	72 14% ^h	59 11%	32 10%	39 8%	19 11%	14 16%	37 16% ^{qvw}	22 13%	24 13%	19 12%	19 10%	15 15%	24 9%	26 9%	20 11%	6 9%	73 15% ^{aqr} wx	42 13%	46 10%	204 12%
Mean	3.18 ^{bh}	3.13	3.23 ^{ab}	3.18	3.18	3.25 ^{ah}	3.17	3.11	3.23	3.34	3.17	3.15	3.12	3.15	3.26	3.26	3.14	3.19	3.12	3.11	3.19	3.13	3.17	3.17
Standard deviation	0.77	0.80	0.72	0.77	0.74	0.75	0.81	0.79	0.75	0.68	0.73	0.83	0.77	0.86	0.64	0.65	0.80	0.80	0.76	0.90	0.76	0.81	0.78	0.77
Standard error	0.02	0.03	0.02	0.06	0.04	0.03	0.05	0.04	0.06	0.08	0.05	0.07	0.06	0.07	0.05	0.07	0.06	0.05	0.06	0.12	0.04	0.05	0.04	0.02

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x

Overlap formulae used. * small base

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Absolutes/col percents

Table 15

Q.30 These Government papers set out some of the preparations businesses, and in some situations, consumers would need to make if the UK and EU fail to reach an agreement on our future relationship with the EU. Preparations are suggested because as a member of the EU, we currently trade with the EU freely - e.g. with no costs imposed on imports and exports and no border controls. However this would not be the case in a 'no-deal' situation. Below are a series of impacts that could arise if we stopped trading freely with the EU. How likely, or unlikely, do you think it is that the following will happen if the UK leaves the EU without a deal in March 2019?

-Hold ups at the border for travellers and holiday-makers

Base: All respondents

	Working Status				Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity			
	Total (a)	Working (b)	Not working/sick/temp unemp-loyed (c)	House-wife/Student (d)	Ret-ired (e)	School or lower (f)	Univ-ersity or higher (g)	Still in education (h)	Urban (i)	Rural (j)	High-est quar-tile (k)	Upper Middle quar-tile (l)	Lower Middle quar-tile (m)	Lowest quar-tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)	
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136	
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142	
NET: Likely	1572	926	118	154	374	861	675	25	1258	314	395	374	450	231	462	453	305	352	1441	110	
	75%cdf	76%cd	66%	69%	77%cd	71%	81%afh	60%	75%	73%	82%amn	77%n	73%n	66%	81%aqr	77%r	71%	69%	75%	77%	
Very likely	(4)	682	403	47	78	153	332	331	16	544	138	195	173	178	95	230	185	110	157	626	48
		32%fmn	33%	27%	35%	31%	28%	40%af	38%	33%	32%	41%amn	36%mn	29%	27%	40%apq	31%	26%	31%	33%	33%
Fairly likely	(3)	890	523	70	76	221	529	344	9	715	175	199	201	272	136	232	267	195	195	815	63
		42%dh	43%cd	40%	34%	45%cd	44%h	42%h	22%	43%	41%	41%	42%	44%	39%	41%	45%r	46%r	38%	42%	44%
Fairly unlikely	(2)	222	120	18	26	58	136	73	6	168	53	41	53	75	29	59	55	48	59	206	11
		11%g	10%	10%	11%	12%	11%	9%	15%	10%	12%	9%	11%	12%	8%	10%	9%	11%	12%	11%	8%
Very unlikely	(1)	62	35	6	4	17	38	20	2	47	16	9	20	18	12	16	15	20	12	57	5
		3%	3%	3%	2%	3%	3%	2%	5%	3%	4%	2%	4%	3%	3%	3%	5%	2%	2%	3%	3%
NET: Unlikely		284	156	24	30	75	173	92	8	215	69	50	73	94	41	75	70	68	72	263	16
		14%gk	13%	13%	13%	15%	14%	11%	20%	13%	16%	10%	15%k	15%k	12%	13%	12%	16%	14%	14%	11%
Don't know		244	130	37	39	39	171	61	9	199	45	37	37	73	77	36	68	54	86	222	16
		12%egk	11%	21%abe	17%abe	8%	14%ag	7%	21%ag	12%	11%	8%	8%	12%kl	22%aklm	6%	11%o	13%o	17%aop	12%	11%
Mean		3.18fm	3.20	3.13	3.24	3.14	3.12	3.29af	3.17	3.19	3.14	3.31al	3.18	3.12	3.16	3.26aq	3.19q	3.06	3.17	3.18	3.21
		q										mn									
Standard deviation		0.77	0.76	0.79	0.77	0.78	0.76	0.74	0.95	0.76	0.80	0.72	0.81	0.77	0.78	0.77	0.73	0.79	0.77	0.77	0.76
Standard error		0.02	0.02	0.06	0.05	0.04	0.02	0.03	0.14	0.02	0.04	0.04	0.04	0.03	0.05	0.03	0.03	0.05	0.04	0.02	0.07

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

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Absolutes/col percents

Table 16

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-Summary table

Base: All respondents

	Disruption to food supplies because of delays and hold ups at the border (a)	Increased costs to consumer goods (e.g. food, toiletries, appliances) because tariffs (i.e. charges) would be applied to imports at the border (b)	Shortages of some medicines (c)	Higher energy costs because of disruption to supplies from the EU (d)	More limited flights to and from EU countries (e)	Hold ups at the border for travellers and holiday-makers (f)	The need to buy an international driving permit from the Post Office in order to take your car abroad or use a hire car abroad (g)	The need to have at least 6 months left on your passport to travel to the EU or otherwise have to buy a new one (h)
Unweighted base	2100	2100	2100	2100	2100	2100	2100	2100
Weighted base	2100	2100	2100	2100	2100	2100	2100	2100
NET: Concerned	1461 70%efgh	1513 72%ae fgh	1501 71%ae fgh	1600 76%abce fgh	1017 48%gh	1096 52%efgh	639 30%	746 36%g
Very concerned (4)	734 35%efgh	729 35%efgh	832 40%abefgh	808 38%abefgh	383 18%gh	410 20%gh	258 12%	289 14%g
Fairly concerned (3)	727 35%cegh	784 37%ace fgh	670 32%gh	792 38%ace fgh	634 30%gh	686 33%efgh	381 18%	457 22%g
Not very concerned (2)	393 19%bcd	356 17%d	338 16%d	267 13%	548 26%abcd	552 26%abcd	593 28%abcd	661 31%abcde fgh
Not at all concerned (1)	114 5%d	100 5%	115 5%d	92 4%	357 17%abcd f	292 14%abcd	671 32%abcd e f h	537 26%abcde f
NET: Not concerned	508 24%bcd	456 22%d	453 22%d	359 17%	905 43%abcd f	843 40%abcd	1263 60%abcd e f h	1198 57%abcde f
Don't know	131 6%	131 6%	145 7%	141 7%	178 8%abcd h	161 8%ab	197 9%abcd f h	157 7%ab
Mean	3.06efgh	3.09ae fgh	3.13abefgh	3.18abce fgh	2.54gh	2.63efgh	2.12	2.26g
Standard deviation	0.90	0.86	0.90	0.84	1.01	0.98	1.04	1.02
Standard error	0.02	0.02	0.02	0.02	0.02	0.02	0.02	0.02

**Proportions/Means: All Columns Tested (5% risk level)
Overlap formulae used.**

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Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 17

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-Summary table

Base: All respondents

	Gender			Age					Region															
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
Selected Top 2 box for all statements	409 19% uvx	198 19%	211 20%	69 29% h	130 25% afg	110 20% agh	46 15%	55 11%	40 22% lu	11 12%	43 18%	22 13%	26 14%	24 16%	29 15%	25 24% luv	71 26% ajl mnouv	64 22% lmuv	36 20%	20 32% ajk lmnou x	76 15%	50 15%	99 21% luv	324 18%
Selected Bottom 2 box for all statements	180 9% c	127 12% ac	53 5%	13 5%	38 7%	41 8%	40 13% ade	48 10% f	14 8%	5 5%	25 11%	22 13%	15 8%	12 8%	15 8%	7 7%	19 7%	26 9%	19 10%	3 4%	52 11%	26 8%	45 10%	157 9%

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x
Overlap formulae used. * small base

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 18

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-Summary table

Base: All respondents

	Working Status				Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity		
	Total (a)	Work- ing (b)	Not work- ing/ sick/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
Selected Top 2 box for all statements	409 19% efj ns	286 24% ace	28 16%	45 20% e	50 10%	191 16%	198 24% af	16 38% afg	342 20% j	68 16%	136 28% alm	79 16%	112 18% n	41 12%	136 24% apr	109 18%	79 19%	85 17%	363 19%	40 28% as
Selected Bottom 2 box for all statements	180 9%	106 9%	18 10%	12 5%	44 9%	115 10%	61 7%	2 5%	142 8%	38 9%	45 9%	48 10% n	55 9%	20 6%	49 9%	49 8%	45 11%	36 7%	172 9%	6 4%

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 19

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-Disruption to food supplies because of delays and hold ups at the border

Base: All respondents

	Gender			Age					Region																
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scotland (i)	North East (j)	North West (k)	Yorkshire & Humberside (l)	West Midlands (m)	East Midlands (n)	East-ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North-ern Ireland (t)	North England (u)	Mid-lands (v)	South Eng-land Excl London (w)	All Eng-land (x)	
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755	
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758	
NET: Concerned	1461	682	779	158	384	389	211	319	125	59	168	110	132	102	133	76	190	204	118	43	337	234	322	1217	
	70%bh	67%	72%ab	68%	73%h	72%h	68%	66%	71%	69%	72%	64%	73%	69%	68%	74%	69%	72%	65%	69%	69%	71%	69%	69%	
Very concerned	(4)	734	336	398	90	201	202	108	133	59	27	83	63	55	62	59	37	100	106	54	28	173	117	160	609
		35%h	33%	37%	39%h	38%h	37%h	35%h	27%	33%	32%	35%	37%	30%	41%mos	30%	37%	36%	37%	30%	45%	35%	35%	34%	35%
Fairly concerned	(3)	727	346	381	68	183	187	103	186	66	32	85	47	77	41	74	38	90	98	63	15	164	117	162	607
		35%	34%	35%	29%	35%	35%	33%	38% ^d	37%	37%	36%	27%	42% ^{aln}	27%	38% ⁿ	38%	33%	34%	35%	24%	33%	36% ⁿ	35%	35%
Not very concerned	(2)	393	208	185	36	76	92	67	123	33	14	42	35	31	26	38	17	47	56	49	6	91	56	105	338
		19% ^e	20%	17%	15%	14%	17%	22% ^e	25% ^{ade}	18%	17%	18%	20%	17%	17%	20%	17%	17%	20%	27% ^{akmn}	9%	19%	17%	23% ^{art}	19%
Not at all concerned	(1)	114	92	22	6	22	27	22	36	6	2	12	16	11	11	12	4	13	15	7	4	30	22	23	100
		5% ^c	9% ^{ac}	2%	3%	4%	5%	7% ^d	7% ^{ade}	3%	3%	5%	9% ^{ai}	6%	7%	6%	4%	5%	5%	4%	7%	6%	7%	5%	6%
NET: Not concerned		508	300	207	42	98	119	90	159	39	17	54	51	42	37	50	21	60	71	57	10	122	79	128	438
		24% ^{cde}	29% ^{ac}	19%	18%	19%	22%	29% ^{def}	33% ^{ade}	22%	20%	23%	30%	23%	25%	26%	21%	22%	25%	31% ^{aq}	16%	25%	24%	27%	25%
Don't know		131	42	89	33	46	34	10	8	13	10	12	10	8	10	12	5	25	10	7	10	32	17	17	103
		6% ^{bghr}	4%	8% ^{ab}	14% ^{aefg}	9% ^{agh}	6% ^h	3%	2%	8% ^w	11% ^{rsw}	5%	6%	4%	7%	6%	5%	9% ^{rx}	3%	4%	15% ^{aklm}	7% ^{rsuvwx}	5%	4%	6% ^{rw}
Mean		3.06 ^{bh}	2.94	3.17 ^{ab}	3.21 ^{ag}	3.17 ^{ag}	3.11 ^h	2.99	2.87	3.09	3.10	3.08	2.98	3.01	3.10	2.98	3.13	3.11	3.07	2.94	3.26 ^s	3.05	3.05	3.02	3.04
Standard deviation		0.90	0.96	0.81	0.85	0.86	0.88	0.94	0.91	0.84	0.82	0.88	1.01	0.87	0.97	0.89	0.85	0.88	0.90	0.87	0.95	0.92	0.92	0.89	0.90
Standard error		0.02	0.03	0.03	0.06	0.04	0.04	0.05	0.04	0.06	0.10	0.06	0.08	0.07	0.08	0.06	0.09	0.06	0.05	0.06	0.13	0.04	0.05	0.04	0.02

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x
Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 20

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-Disruption to food supplies because of delays and hold ups at the border

Base: All respondents

	Working Status					Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity	
	Total (a)	Working (b)	Not working/sick/temp unemployed (c)	Housewife/Student (d)	Retired (e)	School or lower (f)	University or higher (g)	Still in education (h)	Urban (i)	Rural (j)	Highest quartile (k)	Upper Middle quartile (l)	Lower Middle quartile (m)	Lowest quartile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
NET: Concerned	1461	849	121	165	326	799	612	29	1174	287	344	324	434	239	418	415	273	355	1337	102
	70%fq	70%	68%	74%	67%	66%	74%af	70%	70%	67%	71%	67%	70%	69%	73%aq	70%	64%	70%	69%	71%
Very concerned (4)	734	449	71	80	134	390	315	22	587	147	198	145	202	126	209	216	134	176	665	56
	35%efl	37%ae	40%e	36%e	27%	32%	38%af	51%af	35%	34%	41%alm	30%	33%	36%	36%	37%	31%	34%	35%	40%
Fairly concerned (3)	727	399	50	85	192	409	297	8	587	140	146	179	232	112	210	199	139	179	672	45
	35%hk	33%	28%	38%c	39%abc	34%h	36%h	19%	35%	33%	30%	37%k	38%k	32%	37%	34%	33%	35%	35%	32%
Not very concerned (2)	393	219	29	26	120	253	135	4	304	89	84	99	115	68	97	110	92	94	364	23
	19%dg	18%d	16%	11%	25%abcd	21%agd	16%	10%	18%	21%	17%	20%	19%	20%	17%	19%	22%	18%	19%	16%
Not at all concerned (1)	114	57	16	7	34	76	37	-	85	29	24	38	36	14	36	29	29	21	108	6
	5%	5%	9%bd	3%	7%	6%	5%	-	5%	7%	5%	8%an	6%	4%	6%	5%	7%	4%	6%	4%
NET: Not concerned	508	276	45	33	154	329	172	4	389	118	108	137	151	83	133	139	121	115	472	29
	24%dgh	23%d	25%d	15%	32%abd	27%agh	21%	10%	23%	28%	22%	28%a	25%	24%	23%	24%	28%	23%	25%	20%
Don't know	131	87	12	24	7	78	44	8	109	22	30	23	32	27	22	36	33	40	118	12
	6%eo	7%e	7%e	11%ae	1%	6%	5%	20%afg	7%	5%	6%	5%	5%	8%	4%	6%	8%o	8%o	6%	8%
Mean	3.06ef	3.10ae	3.06e	3.20ae	2.89	2.99	3.13af	3.51af	3.07	3.00	3.15al	2.93	3.02	3.09l	3.07	3.09	2.96	3.08	3.05	3.16
	lq						g			m										
Standard deviation	0.90	0.89	0.99	0.80	0.90	0.92	0.86	0.72	0.89	0.93	0.90	0.93	0.89	0.88	0.90	0.89	0.93	0.87	0.90	0.88
Standard error	0.02	0.03	0.07	0.05	0.04	0.03	0.03	0.11	0.02	0.05	0.04	0.04	0.04	0.05	0.04	0.04	0.05	0.04	0.02	0.08

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 21

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-Increased costs to consumer goods (e.g. food, toiletries, appliances) because tariffs (i.e. charges) would be applied to imports at the border

Base: All respondents

	Gender			Age					Region																
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)	
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755	
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758	
NET: Concerned	1513	697	816	156	403	412	220	323	134	63	164	115	138	103	143	79	192	206	129	47	342	241	335	1253	
	72%bh	68%	76%ab	67%	76%adh	76%adh	71%	67%	76%	74%	70%	67%	76%	69%	73%	77%	70%	72%	71%	75%	70%	73%	72%	71%	
Very concerned	(4)	729	315	414	87	207	219	97	120	61	31	75	59	55	52	53	42	90	116	65	30	165	107	181	595
		35%bho	31%	39%ab	38%h	39%agh	40%agh	31%	25%	35%	36%	32%	35%	30%	35%	27%	42%o	33%	41%amo	36%vx	48%kmo	34%	32%	39%aox	34%o
Fairly concerned	(3)	784	382	402	68	196	193	123	204	73	32	89	56	83	50	90	37	102	91	64	17	178	134	155	658
		37%drw	37%	37%	29%	37%	36%	40%d	42%ad	41%	38%	38%	33%	46%aln	34%	46%aln	36%	37%	32%	35%	27%	36%	41%nrw	33%	37%rw
Not very concerned	(2)	356	208	148	38	58	78	62	120	28	14	44	25	21	25	37	14	55	55	35	5	82	46	89	309
		17%ce	20%ac	14%	16%	11%	14%	20%ef	25%ade	16%	16%	19%	14%	12%	17%	19%	14%	20%am	19%im	19%	8%	17%	14%	19%im	18%im
Not at all concerned	(1)	100	81	19	6	19	21	21	33	3	1	12	13	11	8	4	6	12	16	10	3	26	20	26	88
		5%c	8%ac	2%	3%	4%	4%	7%	7%ade	2%	2%	5%	8%io	6%i	6%	2%	6%	4%	6%	5%	4%	5%	6%i	6%	5%
NET: Not concerned		456	290	167	44	78	99	83	153	31	15	56	38	33	33	42	20	67	71	45	8	109	66	115	398
		22%cef	28%ac	16%	19%	15%	18%	27%aef	31%ade	17%	18%	24%	22%	18%	22%	21%	20%	24%	25%t	25%	12%	22%	20%	25%t	23%a
Don't know		131	38	93	33	48	31	8	10	12	7	14	18	11	13	11	3	17	8	8	8	40	24	16	107
		6%bghr	4%	9%ab	14%afgh	9%agh	6%h	3%	2%	7%r	9%rw	6%	11%aprs	6%	9%rw	6%	3%	6%	3%	4%	13%aprs	8%rw	7%rw	3%	6%rw
Mean		3.09bh	2.94	3.23ab	3.19gh	3.23ag	3.19ag	2.98	2.86	3.17	3.18	3.03	3.06	3.06	3.08	3.04	3.16	3.05	3.10	3.06	3.37ak	3.07	3.07	3.09	3.07
		hx			h	h															moqsuv				
Standard deviation		0.86	0.93	0.77	0.85	0.81	0.84	0.90	0.87	0.77	0.78	0.87	0.94	0.84	0.90	0.76	0.89	0.86	0.92	0.90	0.84	0.88	0.87	0.91	0.87
Standard error		0.02	0.03	0.02	0.06	0.04	0.04	0.05	0.04	0.06	0.09	0.06	0.08	0.07	0.07	0.05	0.09	0.06	0.05	0.07	0.12	0.04	0.05	0.04	0.02

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x

Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 22

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-Increased costs to consumer goods (e.g. food, toiletries, appliances) because tariffs (i.e. charges) would be applied to imports at the border

Base: All respondents

	Total (a)	Working Status			Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity		
		Work- ing (b)	Not work- ing/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
NET: Concerned	1513 72%ef	886 73%e	131 73%	168 75%e	329 67%	839 70%	628 76%af	30 71%	1212 72%	301 70%	355 74%	333 69%	456 74%	244 70%	421 73%	429 73%	295 69%	368 72%	1388 72%	104 73%
Very concerned (4)	729 35%efl	450 37%ae	78 44%ae	83 37%e	118 24%	395 33%	312 38%af	18 44%	594 36%	135 32%	203 42%alm	142 29%	213 34%	125 36%	209 37%	210 36%	134 31%	176 35%	665 35%	55 39%
Fairly concerned (3)	784 37%ck	436 36%	53 30%	85 38%	210 43%abc	444 37%	315 38%	11 27%	618 37%	166 39%	152 31%	192 40%k	243 39%k	119 34%	212 37%	219 37%	161 38%	192 38%	722 37%	50 35%
Not very concerned (2)	356 17%d	196 16%d	21 12%	23 10%	116 24%abcd	216 18%	132 16%	4 10%	280 17%	76 18%	85 18%	100 21%amn	97 16%	51 15%	105 18%	96 16%	79 19%	76 15%	332 17%	18 12%
Not at all concerned (1)	100 5%gi	53 4%	12 7%	6 3%	30 6%	71 6%ag	28 3%	- -	69 4%	31 7%ai	19 4%	28 6%	34 5%	17 5%	29 5%	21 4%	29 7%p	21 4%	95 5%	5 3%
NET: Not concerned	456 22%dgh	249 21%d	33 18%	29 13%	146 30%abcd	287 24%agh	161 19%	4 10%	349 21%	107 25%	104 22%	129 27%amn	131 21%	68 19%	134 23%	117 20%	108 25%r	97 19%	427 22%	23 16%
Don't know	131 6%egos	77 6%e	15 8%e	26 12%abe	13 3%	80 7%	40 5%	8 19%afg	111 7%	20 5%	22 5%	22 4%	30 5%	36 10%aklm	18 3%	44 7%o	24 6%	45 9%ao	113 6%	15 11%as
Mean	3.09ef jlq	3.13ae	3.20e	3.24ae	2.88	3.03	3.16af	3.42af g	3.11aj	2.99	3.18al	2.97	3.08l	3.13l	3.08	3.13q	2.99	3.13	3.08	3.22
Standard deviation	0.86	0.86	0.93	0.77	0.86	0.89	0.83	0.70	0.85	0.91	0.87	0.88	0.87	0.88	0.88	0.83	0.91	0.84	0.87	0.83
Standard error	0.02	0.03	0.07	0.05	0.04	0.03	0.03	0.10	0.02	0.04	0.04	0.04	0.03	0.05	0.04	0.03	0.05	0.04	0.02	0.08

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t

Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 23

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-Shortages of some medicines

Base: All respondents

	Gender			Age					Region																
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scotland (i)	North East (j)	North West (k)	Yorkshire & Humberside (l)	West Midlands (m)	East Midlands (n)	East of England (o)	Wales (p)	London (q)	South East (r)	South West (s)	North of Ireland (t)	North East (u)	Midlands (v)	South East Excl London (w)	All England (x)	
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755	
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758	
NET: Concerned	1501	701	800	163	364	399	217	358	130	61	161	110	131	108	141	76	199	209	131	44	332	239	340	1251	
	71%b	68%	74%ab	70%	69%	74%	70%	74%	73%	72%	69%	64%	72%	73%	72%	75%	72%	73%	72%	44	68%	72%	73%	71%	
Very concerned	(4)	832	368	464	90	209	236	114	183	65	34	94	74	70	59	71	47	104	117	71	26	202	129	188	694
		40%b	36%	43%ab	38%	40%	44%a	37%	38%	37%	40%	40%	43%	39%	40%	36%	46%	38%	41%	39%	41%	41%	39%	40%	39%
Fairly concerned	(3)	670	333	337	73	155	164	103	175	65	27	66	37	61	49	70	29	96	93	59	18	130	110	152	557
		32%lu	33%	31%	31%	29%	30%	33%	36%ae	37%lu	31%	28%	21%	34%l	33%l	36%lu	29%	35%lu	33%l	33%l	29%	26%	33%l	33%l	32%lu
Not very concerned	(2)	338	183	154	34	77	73	61	93	25	11	42	29	28	21	27	15	51	46	36	5	82	49	82	292
		16%c	18%ac	14%	15%	15%	13%	20%f	19%f	14%	13%	17%	15%	14%	14%	15%	19%	16%	20%	8%	17%	15%	18%	17%	
Not at all concerned	(1)	115	94	21	7	26	38	21	24	5	3	15	15	9	13	6	6	19	7	4	33	24	26	101	
		5%ccq	9%ac	2%	3%	5%	7%	7%	5%	3%	4%	6%q	9%iq	8%iq	6%q	7%q	6%	7%q	4%	6%	7%q	7%iq	5%	6%q	
NET: Not concerned		453	278	176	41	103	111	82	116	30	14	57	43	43	31	40	21	57	65	43	9	114	73	108	393
		22%c	27%ac	16%	18%	19%	20%	26%ade	24%	17%	17%	24%	25%	23%	21%	21%	21%	21%	23%	24%	15%	23%	22%	23%	22%
Don't know		145	46	100	29	61	31	12	11	17	10	17	17	8	10	14	5	19	11	7	10	45	18	19	114
		7%bghr	4%	9%ab	12%afg	12%afgh	6%h	4%	2%	10%rw	12%mrsw	7%	10%rsw	4%	7%	7%	4%	7%	4%	4%	15%ampr	9%rswx	5%	4%	6%rw
Mean	3.13b	3.00	3.27ab	3.20	3.17	3.17	3.04	3.09	3.19	3.22	3.10	3.10	3.07	3.14	3.10	3.21	3.16	3.12	3.13	3.24	3.12	3.10	3.12	3.12	
Standard deviation	0.90	0.97	0.80	0.84	0.90	0.94	0.93	0.88	0.80	0.86	0.94	1.02	0.95	0.91	0.91	0.92	0.82	0.93	0.87	0.92	0.96	0.93	0.90	0.91	
Standard error	0.02	0.03	0.03	0.06	0.04	0.04	0.05	0.04	0.06	0.10	0.06	0.09	0.07	0.07	0.06	0.09	0.06	0.05	0.06	0.13	0.05	0.05	0.04	0.02	

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x

Overlap formulae used. * small base

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 24

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-Shortages of some medicines

Base: All respondents

	Total (a)	Working Status			Education				Urbanity		Combined Annual Income				Social Grade				Ethnicity		
		Work- ing (b)	Not work- ing/ sick/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)	
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136	
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142	
NET: Concerned	1501	852	124	165	361	831	624	29	1194	308	353	338	446	238	436	417	291	356	1377	102	
		71%f	70%	70%	74%	74%	69%	75%af	70%	71%	72%	73%	70%	72%	68%	76%apq	71%	68%	70%	71%	72%
Very concerned	(4)	832	479	82	86	184	452	356	17	663	169	211	169	231	146	235	248	147	201	759	57
		40%flq	40%	46%	39%	38%	37%	43%af	41%	40%	39%	44%l	35%	37%	42%	41%	42%q	35%	39%	39%	40%
Fairly concerned	(3)	670	374	42	78	176	379	269	12	531	139	142	169	215	93	201	169	144	155	618	45
		32%cn	31%	23%	35%c	36%abc	31%	32%	29%	32%	33%	30%	35%n	35%n	27%	35%p	29%	34%	30%	32%	32%
Not very concerned	(2)	338	197	24	25	93	204	123	5	273	64	78	84	103	51	86	95	73	83	311	21
		16%d	16%	13%	11%	19%d	17%	15%	12%	16%	15%	16%	17%	17%	15%	15%	16%	17%	16%	16%	15%
Not at all concerned	(1)	115	70	15	8	22	78	37	-	84	32	22	38	33	18	29	29	33	24	110	5
		5%	6%	9%d	4%	5%	6%	4%	-	5%	7%	5%	8%ak	5%	5%	5%	5%	8%	5%	6%	3%
NET: Not concerned		453	267	39	33	115	282	159	5	357	96	100	123	135	69	115	124	106	107	421	25
		22%dg	22%d	22%	15%	24%d	23%ag	19%	12%	21%	22%	21%	25%a	22%	20%	20%	21%	25%	21%	22%	18%
Don't know		145	93	15	26	12	93	44	8	122	24	28	23	36	40	21	49	28	47	129	15
		7%eglo	8%e	8%e	11%ae	2%	8%	5%	18%afg	7%	6%	6%	5%	6%	12%aklm	4%	8%o	7%	9%ao	7%	10%
Mean		3.13fl	3.13	3.17	3.23	3.10	3.08	3.20af	3.36	3.14	3.10	3.20l	3.02	3.11	3.19l	3.16q	3.18q	3.02	3.15	3.13	3.21
Standard deviation		0.90	0.92	1.00	0.82	0.87	0.93	0.87	0.73	0.89	0.94	0.89	0.94	0.89	0.92	0.88	0.90	0.94	0.89	0.91	0.84
Standard error		0.02	0.03	0.08	0.06	0.04	0.03	0.03	0.11	0.02	0.05	0.04	0.04	0.04	0.05	0.04	0.04	0.05	0.04	0.02	0.08

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 25

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-Higher energy costs because of disruption to supplies from the EU

Base: All respondents

	Gender			Age					Region																
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scotland (i)	North East (j)	North West (k)	Yorkshire & Humberside (l)	West Midlands (m)	East Midlands (n)	East-ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North-ern Ire-land (t)	North Eng-land (u)	Mid-lands (v)	South Eng-land Excl London (w)	All Eng-land (x)	
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755	
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758	
NET: Concerned	1600	742	857	160	397	432	231	380	132	63	178	117	143	118	156	84	199	221	143	46	357	261	364	1338	
	76% ^{bd}	72%	80% ^{ab}	69%	75%	80% ^{ad}	74%	78% ^{cd}	75%	74%	76%	68%	79% ^{al}	79% ^{al}	80% ^{al}	83% ^{al}	72%	78% ^{al}	79% ^{al}	73%	73%	79% ^{al}	78% ^{al}	76% ^{al}	
Very concerned	(4)	808	354	454	80	226	231	114	157	60	40	94	65	63	62	66	41	99	115	71	32	200	125	186	675
		38% ^{bh}	35%	42% ^{ab}	34%	43% ^{ah}	43% ^{ah}	37%	32%	34%	47%	40%	38%	35%	42%	34%	40%	36%	40%	39%	51% ^{imo}	41%	38%	40%	38%
Fairly concerned	(3)	792	388	403	79	172	201	117	222	72	23	84	51	80	56	90	44	101	106	72	13	158	136	178	663
		38% ^{etu}	38%	38%	34%	32%	37%	38%	46% ^{ade}	41% ^{jt}	27%	36%	30%	44% ^{jlt}	38% ^t	46% ^{ajl}	43% ^{jlt}	37% ^t	37% ^t	40% ^t	21%	32%	41% ^{jlt}	38% ^t	38% ^{tu}
Not very concerned	(2)	267	170	97	28	60	57	48	73	22	13	30	35	17	12	22	11	38	41	23	3	77	29	64	230
		13% ^{cv}	17% ^{ac}	9%	12%	11%	11%	16% ^f	15% ^f	13%	15%	13%	21% ^{amno}	9%	8%	11%	11%	14%	14% ^v	12%	5%	16% ^{amnt}	9%	14% ^v	13% ^v
Not at all concerned	(1)	92	69	23	11	22	17	20	22	6	2	8	7	10	9	8	2	18	11	8	4	17	19	19	80
		4% ^c	7% ^{ac}	2%	5%	4%	3%	6% ^f	5%	3%	2%	3%	4%	6%	6%	4%	2%	6%	4%	4%	6%	3%	6%	4%	5%
NET: Not concerned		359	239	120	40	82	74	68	94	28	15	38	42	27	21	30	14	55	52	31	7	94	47	82	310
		17% ^{cf}	23% ^{ac}	11%	17%	16%	14%	22% ^{aef}	19% ^f	16%	17%	16%	25% ^{amn}	15%	14%	16%	13%	20%	18%	17%	11%	19%	14%	18%	18%
Don't know		141	43	98	34	49	35	11	12	17	7	19	12	11	10	10	4	20	12	8	10	39	21	20	110
		7% ^{bghw}	4%	9% ^{ab}	14% ^{afgh}	9% ^{agh}	7% ^h	4%	2%	10% ^{rw}	9%	8% ^w	7%	6%	7%	5%	4%	7%	4%	4%	16% ^{amop}	8% ^w	6%	4%	6% ^w
Mean	3.18 ^{bg}	3.05	3.32 ^{ab}	3.15	3.25 ^{gh}	3.28 ^{ag}	3.09	3.09	3.16	3.31	3.22	3.10	3.15	3.24	3.15	3.25	3.10	3.19	3.18	3.40	3.19	3.19	3.19	3.17	
Standard deviation	0.84	0.90	0.75	0.87	0.85	0.79	0.90	0.81	0.80	0.83	0.82	0.90	0.83	0.85	0.80	0.75	0.90	0.83	0.83	0.91	0.85	0.84	0.83	0.85	
Standard error	0.02	0.03	0.02	0.06	0.04	0.04	0.05	0.04	0.06	0.10	0.06	0.07	0.06	0.07	0.06	0.08	0.06	0.05	0.06	0.13	0.04	0.05	0.04	0.02	

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x
Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 26

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-Higher energy costs because of disruption to supplies from the EU

Base: All respondents

	Total (a)	Working Status				Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity		
		Working (b)	Not work- ing/ sick/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)	
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136	
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142	
NET: Concerned	1600	918	132	171	379	901	653	31	1272	328	375	359	473	265	439	452	315	394	1469	111	
	76%	76%	74%	77%	78%	75%	79% ^a	74%	76%	77%	78%	74%	77%	76%	77%	77%	74%	77%	76%	78%	
Very concerned	(4)	808	500	83	73	151	438	349	15	649	159	200	172	224	147	203	244	153	208	730	67
		38% ^{ef}	41% ^{ade}	47% ^{ade}	33%	31%	36%	42% ^{af}	37%	39%	37%	41%	36%	36%	42%	35%	41% ^o	36%	41%	38%	47%
Fairly concerned	(3)	792	418	49	97	228	463	304	16	622	170	175	186	249	118	236	208	162	185	739	45
		38% ^{bc}	35%	27%	44% ^{bc}	47% ^{abc}	38%	37%	37%	37%	40%	36%	39%	40%	34%	41% ^{ap}	35%	38%	36%	38% ^{ea}	31%
Not very concerned	(2)	267	156	19	20	72	154	105	3	216	50	62	75	77	34	83	77	53	54	242	16
		13%	13%	11%	9%	15% ^d	13%	13%	6%	13%	12%	13%	15% ⁿ	12%	10%	14%	13%	12%	11%	13%	11%
Not at all concerned	(1)	92	55	9	6	22	57	34	-	73	19	23	23	27	17	29	17	28	18	89	2
		4% ^p	5%	5%	3%	5%	5%	4%	-	4%	5%	5%	5%	4%	5%	5%	3%	7% ^{ap}	4%	5%	1%
NET: Not concerned		359	211	28	26	94	211	138	3	289	70	84	97	103	51	111	94	81	72	332	18
		17% ^{dh}	17% ^{cd}	16%	11%	19% ^d	17% ^h	17%	6%	17%	16%	18%	20%	17%	15%	19% ^r	16%	19%	14%	17%	13%
Don't know		141	82	18	27	14	94	37	8	112	30	22	28	40	33	23	44	30	45	127	13
		7% ^{ego}	7% ^e	10% ^e	12% ^{abe}	3%	8% ^{ag}	4%	19% ^{afg}	7%	7%	5%	6%	7%	9% ^k	4%	7% ^o	7%	9% ^o	7%	9%
Mean	3.18 ^{eo}	3.21 ^e	3.29 ^e	3.21 ^e	3.07	3.15	3.22	3.38	3.18	3.18	3.20	3.11	3.16	3.25 ⁱ	3.11	3.24 ^{oq}	3.11	3.25 ^{oq}	3.17	3.36 ^{as}	
Standard deviation	0.84	0.86	0.89	0.74	0.81	0.84	0.83	0.64	0.84	0.83	0.85	0.85	0.83	0.85	0.85	0.81	0.89	0.81	0.84	0.76	
Standard error	0.02	0.03	0.07	0.05	0.04	0.03	0.03	0.09	0.02	0.04	0.04	0.04	0.03	0.05	0.03	0.03	0.05	0.04	0.02	0.07	

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 27

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-More limited flights to and from EU countries

Base: All respondents

	Gender			Age					Region															
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scotland (i)	North East (j)	North West (k)	Yorkshire & Humberside (l)	West Midlands (m)	East Midlands (n)	East of England (o)	Wales (p)	London (q)	South East (r)	South West (s)	North-east Ireland (t)	North East (u)	Midlands (v)	South East Excl London (w)	All England (x)
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
NET: Concerned	1017	468	548	153	312	250	132	169	94	38	116	69	79	58	87	48	163	141	83	40	223	137	224	834
	48% nv	46% nv	51% ab	66% h	59% h	46% h	42% h	35% h	53% lnv	44% h	49% h	40% h	44% h	39% h	45% h	47% h	59% ajl mnorsu vwx	50% ajl mnorsu vwx	46% ajl mnosuv wx	63% ajl mnosuv wx	45% ajl mnopr suvwx	42% ajl mnopr suvwx	48% ajl mnopr suvwx	47% ajl mnopr suvwx
Very concerned	(4)	383	167	216	65	128	98	39	53	34	16	44	29	27	24	19	70	54	21	22	88	51	74	308
		18% os	16% os	20% ab	28% h	24% h	18% gh	12% h	11% h	19% h	19% h	17% h	15% h	16% h	12% h	18% h	26% am osuvwx	19% sw	11% h	35% aik lnopr suvwx	18% h	16% h	16% s	18% s
Fairly concerned	(3)	634	302	332	88	184	152	93	117	60	22	72	40	51	35	63	93	88	62	18	135	86	150	526
		30% h	29% h	31% h	38% afh	35% afh	28% h	30% h	24% h	34% n	26% h	31% h	24% h	28% h	23% h	32% h	34% n	31% h	34% ln	29% h	27% h	26% h	32% n	30% h
Not very concerned	(2)	548	288	259	32	109	142	91	173	44	24	62	43	54	48	52	53	82	47	9	130	102	129	466
		26% deq	28% h	24% h	14% h	21% h	26% d	29% de	36% ade f	25% h	29% h	27% h	25% h	30% qt	32% qt	27% h	19% h	29% qt	26% h	15% h	26% h	31% aqt	28% q	26% q
Not at all concerned	(1)	357	217	140	12	57	104	67	119	22	12	40	37	38	24	40	30	54	33	5	89	62	88	310
		17% cde q	21% ac	13% h	5% h	11% d	19% de	21% ade	24% ade	12% h	14% h	17% h	22% iqt	21% iqt	16% h	21% iqt	11% h	19% q	18% q	8% h	18% q	19% q	19% q	18% q
NET: Not concerned		905	505	400	44	166	246	158	292	66	37	102	81	92	72	93	83	136	80	14	219	164	216	776
		43% cde qt	49% ac	37% h	19% h	31% d	45% de	51% ade	60% ade fg	37% h	43% t	44% qt	47% qt	51% aiq t	48% qt	47% qt	30% h	48% iqt	44% qt	23% h	45% qt	50% aiq tx	46% iqt	44% aqt
Don't know		178	51	127	36	51	46	22	25	17	11	17	22	10	18	16	29	8	18	9	49	28	26	148
		8% bhrw	5% h	12% ab	15% aef gh	10% h	8% h	7% h	5% h	10% r	13% rw	7% r	13% mrw	6% h	12% mrw	8% r	10% rw	3% h	10% rw	14% rw	10% krw	9% mr	6% r	8% rw
Mean		2.54 hovx	2.43	2.66ab	3.05ae fgh	2.80af gh	2.49h	2.36	2.23	2.67lm osv	2.55	2.55	2.41	2.40	2.45	2.40	2.82ak lmnop suvwx	2.51	2.43	3.05ai jklmno prsuw x	2.50	2.42	2.48	2.52
Standard deviation		1.01	1.02	0.99	0.85	0.97	1.03	0.98	0.96	0.97	1.01	1.01	1.06	1.01	0.99	0.98	1.03	1.02	0.96	0.98	1.03	1.00	0.99	1.01

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Absolutes/col percents

Table 27

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-More limited flights to and from EU countries

Base: All respondents

	Gender			Age					Region															
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
Standard error	0.02	0.03	0.03	0.06	0.05	0.05	0.06	0.04	0.07	0.12	0.07	0.09	0.08	0.08	0.07	0.11	0.07	0.06	0.07	0.14	0.05	0.06	0.05	0.03

Proportions/Mean: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x
Overlap formulae used. * small base

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Absolutes/col percents

Table 28

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-More limited flights to and from EU countries

Base: All respondents

	Working Status					Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity	
	Total (a)	Working (b)	Not working/sick/temp unemployed (c)	Housewife/Student (d)	Retired (e)	School or lower (f)	University or higher (g)	Still in education (h)	Urban (i)	Rural (j)	High-est quartile (k)	Upper Middle quartile (l)	Lower Middle quartile (m)	Lowest quartile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
NET: Concerned	1017 48%cef jnqrs	679 56%acd e	65 36%	106 48%ce	167 34%	500 41%	476 57%af	30 70%af	843 50%aj	173 41%	298 62%alm n	220 46%ln	284 46%ln	130 37%	324 56%aqr	306 52%qr	184 43%	202 40%	910 47%	94 66%as
Very concerned (4)	383 18%efj nrs	269 22%ae	27 15%e	41 18%e	45 9%	179 15%	189 23%af	13 31%af	325 19%aj	58 14%	126 26%alm n	84 17%	100 16%	47 14%	113 20%r	121 20%r	78 18%	72 14%	328 17%	48 34%as
Fairly concerned (3)	634 30%cef nqr	409 34%ace	37 21%	65 29%	122 25%	321 27%	287 35%af	17 40%f	519 31%	115 27%	172 36%aln	136 28%	184 30%	83 24%	211 37%aqr	186 31%	107 25%	131 26%	582 30%	46 32%
Not very concerned (2)	548 26%bht	274 23%	38 21%	55 25%	181 37%abc d	325 27%h	214 26%h	3 7%	426 26%	121 28%	108 23%	142 29%kn	179 29%kn	78 22%	151 26%	148 25%	121 28%	127 25%	516 27%at	22 16%
Not at all concerned (1)	357 17%bgh ikot	159 13%	51 29%abd	30 14%	116 24%abd	256 21%agh	97 12%h	1 2%	264 16%	93 22%ai	43 9%	92 19%k	108 17%k	94 27%akl m	72 13%	87 15%	84 20%o	113 22%aop	341 18%at	10 7%
NET: Not concerned	905 43%bgh ikot	433 36%	89 50%bd	85 38%	297 61%abc d	581 48%agh	311 38%h	4 8%	690 41%	214 50%ai	151 31%	235 49%ak	287 46%k	172 49%ak	224 39%	235 40%	205 48%op	241 47%op	857 44%at	33 23%
Don't know	178 8%eglo	100 8%e	24 13%abe	32 14%abe	23 5%	125 10%ag	41 5%	9 21%afg	139 8%	40 9%	32 7%	29 6%	46 7%	46 13%aklm	26 5%	49 8%o	37 9%o	67 13%aop	160 8%	15 11%
Mean	2.54ce fjnrs	2.71ac e	2.27	2.61ce	2.21	2.39	2.72af g	3.26af	2.59aj	2.36	2.85al mn	2.47n	2.48n	2.28	2.67aq r	2.63aq r	2.46	2.36	2.51	3.04as
Standard deviation	1.01	0.99	1.11	0.99	0.93	1.02	0.96	0.71	1.00	1.01	0.94	1.01	0.99	1.07	0.95	1.00	1.04	1.03	1.00	0.94
Standard error	0.02	0.03	0.09	0.07	0.04	0.03	0.03	0.11	0.03	0.05	0.05	0.05	0.04	0.06	0.04	0.04	0.06	0.05	0.02	0.09

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 29

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-Hold ups at the border for travellers and holiday-makers

Base: All respondents

	Gender			Age					Region																
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scotland (i)	North East (j)	North West (k)	Yorkshire & Humber (l)	West Midlands (m)	East Midlands (n)	East of England (o)	Wales (p)	London (q)	South East (r)	South West (s)	North Ireland (t)	North East (u)	Midlands (v)	South East Excl London (w)	All England (x)	
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755	
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758	
NET: Concerned	1096	515	581	144	297	277	151	227	93	39	126	81	84	63	96	56	163	165	85	44	246	148	250	903	
		52%h	50%	54%	62%afg	56%gh	51%	48%	47%	53%	46%	54%n	47%	47%	43%	49%	55%	59%alm	58%alm	47%	69%aij	50%	45%	54%ns	51%nv
				h													nsuvx	nsuvwx		Imnosu					
																				vwx					
Very concerned	(4)	410	187	224	59	115	113	57	66	30	17	49	32	28	24	27	24	68	69	23	19	98	52	92	338
		20%hos	18%	21%	25%ah	22%h	21%h	18%	14%	17%	20%	21%h	19%	16%	16%	14%	23%h	25%mos	24%amo	13%	30%imn	20%h	16%	20%h	19%h
																		vx	svwx		osv				
Fairly concerned	(3)	686	329	357	85	181	164	94	161	63	22	77	49	56	39	69	33	95	96	62	25	148	95	158	565
		33%	32%	33%	37%	34%	30%	30%	33%	36%	26%	33%	28%	31%	27%	35%	32%	34%	34%	34%	39%	30%	29%	34%	32%
Not very concerned	(2)	552	285	266	37	127	151	94	142	51	21	53	42	58	49	56	24	58	73	61	5	116	107	134	471
		26%dt	28%	25%	16%	24%d	28%d	30%d	29%d	29%t	24%t	23%t	25%t	32%qt	33%kqt	29%t	24%t	21%t	26%t	34%akqt	9%	24%t	32%akq	29%qt	27%t
																				ux					
Not at all concerned	(1)	292	170	122	19	49	78	48	98	17	15	37	25	28	21	31	15	33	38	25	5	78	49	63	254
		14%cde	17%ac	11%	8%	9%	14%de	15%de	20%ade	10%	18%	16%	15%	15%	14%	16%	15%	12%	13%	14%	8%	16%	15%	14%	14%
NET: Not concerned		843	455	388	57	176	228	142	240	68	36	90	68	86	70	87	39	91	112	86	10	194	156	197	725
		40%cde	44%ac	36%	24%	33%d	42%de	46%de	49%ade	38%t	42%t	38%t	40%t	47%qt	47%qt	45%qt	39%t	33%t	39%t	47%qt	16%	39%t	47%aq	42%qt	41%aq
Don't know		161	54	106	32	56	36	19	18	16	10	19	22	11	15	12	6	21	8	11	9	51	27	19	129
		8%bhr	5%	10%cab	14%afg	11%afgh	7%	6%	4%	9%rw	12%rw	8%rw	13%aors	6%	10%rw	6%	6%	8%r	3%	6%	14%rw	10%arwx	8%rw	4%	7%rw
					h																				
Mean		2.63bh	2.55	2.70ab	2.92af	2.77af	2.62h	2.55	2.42	2.66	2.55	2.64	2.59	2.50	2.50	2.50	2.68	2.78am	2.71mo	2.49	3.07ai	2.61	2.50	2.62s	2.61v
		v			gh	gh												nosvx	svw		jklnoprsvwx				
Standard deviation		0.98	0.99	0.96	0.93	0.94	1.00	0.98	0.97	0.90	1.06	1.01	1.01	0.96	0.96	0.95	1.02	0.99	0.99	0.90	0.91	1.02	0.96	0.96	0.98
Standard error		0.02	0.03	0.03	0.07	0.04	0.04	0.06	0.04	0.07	0.12	0.07	0.09	0.07	0.08	0.07	0.11	0.07	0.06	0.07	0.13	0.05	0.05	0.04	0.02

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x

Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 30

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-Hold ups at the border for travellers and holiday-makers

Base: All respondents

	Working Status					Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity	
	Total (a)	Working (b)	Not working/sick/temp unemp-loyed (c)	House-wife/Student (d)	Ret-ired (e)	School or lower (f)	Univ-ersity or higher (g)	Still in education (h)	Urban (i)	Rural (j)	High-est quar-tile (k)	Upper Middle quar-tile (l)	Lower Middle quar-tile (m)	Lowest quar-tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
NET: Concerned	1096	677	70	120	229	562	495	27	903	193	310	234	323	139	344	328	192	233	993	92
	52% cef jnqr	56% ace	39%	54% c	47%	47%	60% af	64% f	54% aj	45%	64% alm n	48% n	52% n	40%	60% aqr	56% qr	45%	46%	52%	64% as
Very concerned (4)	410	280	26	40	65	186	207	10	347	63	130	88	115	51	127	119	80	84	359	45
	20% efj ns	23% ace	14%	18%	13%	15%	25% af	24%	21% aj	15%	27% alm n	18%	19%	15%	22% r	20%	19%	16%	19%	31% as
Fairly concerned (3)	686	397	44	80	164	376	288	17	556	130	180	145	208	88	217	209	111	149	634	47
	33% cnq	33% c	25%	36% c	34% c	31%	35%	39%	33%	30%	37% aln	30%	34% n	25%	38% aqr	35% qr	26%	29%	33%	33%
Not very concerned (2)	552	312	37	57	145	322	214	7	423	128	103	150	171	82	145	150	136	121	516	27
	26% k	26%	21%	26%	30% ac	27%	26%	17%	25%	30%	21%	31% akn	28% k	24%	25%	25%	32% aor	24%	27%	19%
Not at all concerned (1)	292	132	46	19	95	212	77	-	214	77	37	77	86	81	65	64	66	97	272	14
	14% bdg hikop	11%	26% abd	8%	20% abd	18% agh	9% h	-	13%	18% ai	8%	16% k	14% k	23% akl m	11%	11%	15%	19% aop	14%	10%
NET: Not concerned	843	444	83	75	241	534	291	7	638	205	140	227	257	163	210	214	202	218	789	40
	40% bdg hikopt	37%	47% bd	34%	49% abd	44% agh	35% h	17%	38%	48% ai	29%	47% ak	42% k	47% ak	37%	36%	47% aop	43% p	41% at	28%
Don't know	161	91	25	27	18	109	42	8	132	29	31	23	37	46	20	49	33	59	145	11
	8% eglo	8% e	14% abe	12% abe	4%	9% ag	5%	20% afg	8%	7%	6%	5%	6%	13% aklm	3%	8% o	8% o	12% ao	8%	7%
Mean	2.63 ce fjnrs	2.74 ac e	2.32	2.72 ce	2.42	2.49	2.80 af	3.10 af g	2.67 aj	2.45	2.90 al mn	2.53 n	2.61 n	2.36	2.73 aq r	2.71 aq r	2.52	2.49	2.61	2.93 as
Standard deviation	0.98	0.96	1.08	0.90	0.96	0.99	0.94	0.72	0.97	0.98	0.91	0.98	0.97	1.05	0.94	0.94	1.00	1.03	0.97	0.98
Standard error	0.02	0.03	0.08	0.06	0.04	0.03	0.03	0.11	0.02	0.05	0.05	0.05	0.04	0.06	0.04	0.04	0.06	0.05	0.02	0.09

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 31

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-The need to buy an international driving permit from the Post Office in order to take your car abroad or use a hire car abroad

Base: All respondents

	Gender			Age					Region															
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scotland (i)	North East (l)	North West (k)	Yorkshire & Humberside (l)	West Midlands (m)	East Midlands (n)	East-ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North-ern Ire-land (t)	North Eng-land (u)	Mid-lands (v)	South Eng-land Excl London (w)	All Eng-land (x)
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
NET: Concerned	639 30%ghj nouv	320 31%	320 30%	105 45%afg h	204 39%afg h	161 30%gh	68 22%	101 21%	61 34%jln ouv	13 15%	69 30%ju	40 23%	45 25%	34 23%	46 24%	36 35%jv	114 41%ajk lmnouv x	99 35%jlm nouv	57 32%j	26 41%jlm nouv	122 25%j	79 24%	156 33%jlm nouv	517 29%juv
Very concerned	(4) 258 12%h	120 12%	138 13%	38 16%gh	87 16%agh	68 13%h	29 9%	36 7%	23 13%	8 10%	29 12%	16 10%	15 8%	16 11%	20 10%	13 12%	46 17%amu vx	39 14%	21 12%	12 19%mv	53 11%	31 10%	60 13%	210 12%
Fairly concerned	(3) 381 18%ghj u	200 20%	181 17%	67 29%afg h	117 22%agh	93 17%	39 13%	65 13%	38 21%jnu	5 6%	41 17%j	23 14%	29 16%j	18 12%	27 14%	23 22%jn	68 25%ajl nouv	60 21%jno uv	36 20%j	13 21%j	69 14%j	47 14%	96 21%jnu vx	307 17%ju
Not very concerned	(2) 593 28%q	296 29%	296 28%	53 23%	146 28%	168 31%cd	101 32%cd	125 26%	48 27%	20 23%	58 25%	50 29%	59 32%q	45 30%	65 33%q	30 30%	61 22%	86 30%	57 31%	15 23%	128 26%	104 31%q	142 31%q	500 28%q
Not at all concerned	(1) 671 32%de	347 34%	324 30%	39 17%	113 21%	158 29%de	125 40%ade f	235 48%ade fg	51 29%	41 48%ail pqrstu vwx	83 36%q	55 32%	61 34%	51 34%	69 35%	32 31%	72 26%	88 31%	52 29%	15 25%	179 36%aq	112 34%	140 30%	572 33%q
NET: Not concerned	1263 60%cde q	643 63%ac	621 58%	92 40%	259 49%cd	327 60%de	226 73%ade f	360 74%ade f	99 56%	61 71%iq	141 60%q	105 61%q	120 66%qt	96 64%qt	134 69%aiq tx	62 61%	133 48%	174 61%q	109 60%q	30 48%	306 62%q	216 65%aq	283 61%q	1072 61%q
Don't know	197 9%bghr w	62 6%	135 13%ab	35 15%agh	65 12%agh	54 10%gh	17 6%	25 5%	17 10%r	12 14%prw	24 10%rw	27 16%aopr wx	16 9%r	19 13%prw	15 8%	4 4%	28 10%r	12 4%	15 9%	7 11%r	63 13%apr wx	35 11%rw	28 6%r	169 10%rw
Mean	2.12gh juv	2.10	2.14	2.53af gh	2.38af gh	2.15gh	1.90	1.79	2.20ju v	1.74	2.07j	2.01	1.99	1.99	1.98	2.17j	2.36aj klmnou vx	2.18ju v	2.16j	2.40jl mnouv	1.99j	1.99	2.17jo uv	2.10ju
Standard deviation	1.04	1.03	1.05	1.02	1.05	1.03	0.97	0.96	1.05	1.00	1.06	1.00	0.96	1.02	0.98	1.03	1.09	1.04	1.01	1.12	1.04	0.99	1.03	1.04
Standard error	0.02	0.03	0.03	0.07	0.05	0.05	0.06	0.04	0.08	0.12	0.07	0.09	0.08	0.09	0.07	0.11	0.08	0.06	0.08	0.15	0.05	0.06	0.05	0.03

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x

Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 32

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-The need to buy an international driving permit from the Post Office in order to take your car abroad or use a hire car abroad

Base: All respondents

	Total (a)	Working Status				Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity	
		Work- ing (b)	Not work- ing/ sick/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
NET: Concerned	639 30%cef jnrs	425 35%ace	40 22%	80 36%ce	94 19%	294 24%	313 38%af	22 53%afg	535 32%aj	105 24%	202 42%alm n	142 29%n	171 28%n	72 21%	202 35%ar	184 31%	123 29%	130 25%	570 30%	61 43%as
Very concerned (4)	258 12%efj ns	184 15%ae	20 11%e	23 10%	31 6%	116 10%	133 16%af	5 11%	219 13%j	40 9%	81 17%amn	68 14%n	70 11%n	25 7%	70 12%	66 11%	66 16%	56 11%	222 12%	29 21%as
Fairly concerned (3)	381 18%cef nqr	241 20%ace	20 11%	57 26%ace	63 13%	178 15%	181 22%af	17 42%afg	316 19%	65 15%	121 25%alm n	75 15%	101 16%	48 14%	133 23%aqr	118 20%qr	57 13%	73 14%	348 18%	31 22%
Not very concerned (2)	593 28%hr	363 30%	42 24%	60 27%	128 26%	326 27%h	257 31%ah	5 12%	458 27%	135 31%	162 34%amn	144 30%	166 27%	84 24%	195 34%apr	166 28%r	125 29%r	107 21%	555 29%a	31 22%
Not at all concerned (1)	671 32%bdg hkt	309 26%	69 39%bd	49 22%	243 50%abc d	449 37%agh	208 25%	6 14%	521 31%	150 35%	87 18%	164 34%k	227 37%ak	137 39%ak	149 26%	183 31%	134 32%	204 40%aop q	624 32%t	33 23%
NET: Not concerned	1263 60%bdg hikt	672 55%	111 63%d	109 49%	371 76%abc d	775 64%agh	464 56%h	11 26%	979 59%	284 66%ai	249 52%	308 64%k	394 64%ak	221 64%k	345 60%	349 59%	259 61%	311 61%	1180 61%at	64 45%
Don't know	197 9%egkl o	114 9%e	27 15%abe	34 15%abe	22 5%	136 11%ag	50 6%	9 21%afg	158 9%	39 9%	31 6%	33 7%	52 8%	55 16%aklm	26 5%	57 10%o	44 10%o	70 14%ao	177 9%	17 12%
Mean	2.12ce fjmnrse	2.27ace	1.94e	2.28ace	1.75	1.96	2.31af	2.63af	2.15aj	1.99	2.44al mn	2.10n	2.02n	1.86	2.22ar	2.12r	2.14r	1.96	2.10	2.46as
Standard deviation	1.04	1.05	1.06	0.99	0.93	1.01	1.04	0.95	1.05	0.98	1.00	1.06	1.04	0.98	0.99	1.02	1.08	1.07	1.03	1.12
Standard error	0.02	0.03	0.08	0.07	0.04	0.03	0.04	0.14	0.03	0.05	0.05	0.05	0.04	0.05	0.04	0.04	0.06	0.05	0.02	0.10

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 33

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-The need to have at least 6 months left on your passport to travel to the EU or otherwise have to buy a new one

Base: All respondents

	Gender			Age					Region																
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scotland (i)	North East (j)	North West (k)	Yorkshire & Humberside (l)	West Midlands (m)	East Midlands (n)	East of England (o)	Wales (p)	London (q)	South East (r)	South West (s)	North-east Ireland (t)	North East (u)	Midlands (v)	South East Excl London (w)	All England (x)	
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755	
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758	
NET: Concerned	746 36% u	339 bh 33%	407 38% ab	117 50% aef gh	219 41% agh	208 38% gh	90 29%	112 23%	63 35%	23 27%	79 34%	50 29%	62 34%	49 33%	58 30%	41 41%	124 45% ajk lmnosu vw	108 38%	58 32%	31 49% ajk losuvx	152 31%	111 34%	166 36%	610 35%	
Very concerned	(4)	289 14% bho	111 11%	178 17% ab	37 16% h	105 20% afg h	71 13% h	40 13% h	36 7%	21 12%	12 14%	37 16% o	23 13%	23 14%	21 8%	16 14%	54 20% aio rswx	36 13%	19 10%	14 23% osw	71 15% o	44 13%	55 12%	240 14% o	
Fairly concerned	(3)	457 22% ghu	227 22%	229 21%	80 34% aef gh	113 21% h	137 25% agh	50 16%	76 16%	42 24% u	11 13%	42 18%	27 16%	39 22%	29 19%	43 22%	27 27% jlu	69 25% jlu	72 25% jlu	39 21%	17 26%	80 16%	68 20%	111 24% lu	371 21% u
Not very concerned	(2)	661 31% dt	336 33%	325 30%	51 22%	158 30% d	167 31% d	112 36% d	173 36% ad	54 30%	21 25%	83 35% qt	51 30%	61 34% t	51 34% t	63 32% t	31 30%	70 26%	89 31% t	76 42% aij lqrtuwx	11 17%	155 32% t	113 34% qt	165 35% aqr t	566 32% qt
Not at all concerned	(1)	537 26% cde	298 29% ac	239 22%	28 12%	101 19% d	127 23% d	95 31% ade f	186 38% ade fg	44 25%	30 36% qs	56 24%	53 31% qs	51 28%	36 25%	60 31% qs	26 25%	55 20%	77 27%	37 20%	13 21%	140 28% kqs	87 26%	114 24%	454 26% q
NET: Not concerned		1198 57% cde qt	635 62% ac	563 52%	79 34%	259 49% d	294 54% d	207 67% ade f	359 74% ade fg	98 55% t	52 61% qt	138 59% qt	104 61% qt	112 62% qt	88 59% qt	123 63% qt	56 55%	125 45%	166 58% qt	112 62% qt	24 38%	294 60% qt	200 60% qt	278 60% qt	1020 58% qt
Don't know		157 7% bghr w	51 5%	105 10% ab	37 16% aef gh	51 10% gh	40 7% h	14 4%	15 3%	17 10% rw	11 12% mrw	17 7%	17 10% rw	8 4%	12 8%	14 7%	4 4%	27 10% rw	11 4%	11 6%	8 13% mrw	45 9% rw	19 6%	22 5%	127 7% rw
Mean		2.26 bg ho	2.16	2.36 ab	2.65 af gh	2.47 af gh	2.30 gh	2.12 h	1.92	2.25	2.06	2.27	2.13	2.20	2.25	2.08	2.31	2.50 ai jklmno rsuvwx	2.24	2.24	2.59 aj lmorsu vw	2.19	2.22	2.24	2.24 o
Standard deviation		1.02	0.99	1.04	0.94	1.06	1.00	1.01	0.93	1.00	1.10	1.03	1.05	1.00	1.01	0.95	1.02	1.06	1.01	0.92	1.12	1.05	1.01	0.97	1.02

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Absolutes/col percents

Table 33

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-The need to have at least 6 months left on your passport to travel to the EU or otherwise have to buy a new one

Base: All respondents

	Gender			Age					Region															
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
Standard error	0.02	0.03	0.03	0.07	0.05	0.04	0.06	0.04	0.08	0.13	0.07	0.09	0.08	0.08	0.07	0.10	0.07	0.06	0.07	0.15	0.05	0.06	0.04	0.03

Proportions/Mean: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x
Overlap formulae used. * small base

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ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 34

Q.31 Imagine the UK left the EU without an agreement (a 'no-deal' Brexit) and the situations outlined below happened. How concerned, or not, would you be in relation to each one?

-The need to have at least 6 months left on your passport to travel to the EU or otherwise have to buy a new one

Base: All respondents

	Total (a)	Working Status				Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity	
		Work- ing (b)	Not work- ing/ sick/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
NET: Concerned	746 36%efjls	488 40%ace	55 31%e	92 41%ce	111 23%	370 31%	338 41%af	23 55%af	626 37%aj	120 28%	203 42%aln	148 31%	223 36%	107 31%	217 38%	220 37%	137 32%	172 34%	662 34%	69 49%as
Very concerned	(4) 289 14%efjs	191 16%ae	26 15%e	37 17%e	35 7%	136 11%	138 17%af	9 21%f	255 15%aj	34 8%	89 18%alm	55 11%	82 13%	45 13%	77 13%	81 14%	63 15%	68 13%	245 13%	37 26%as
Fairly concerned	(3) 457 22%efq	298 25%ace	29 16%	55 25%ce	75 15%	234 19%	201 24%af	14 34%af	370 22%	86 20%	114 24%	93 19%	141 23%	62 18%	140 24%q	139 23%q	74 17%	104 20%	417 22%	33 23%
Not very concerned	(2) 661 31%nr	377 31%	49 27%	58 26%	177 36%abcd	387 32%	263 32%	8 19%	528 32%	132 31%	162 34%an	176 36%an	188 30%	90 26%	194 34%r	191 32%	139 33%	137 27%	621 32%a	34 24%
Not at all concerned	(1) 537 26%bghik	251 21%	54 30%bd	46 21%	186 38%abd	344 29%agh	183 22%h	4 10%	391 23%	146 34%ai	89 18%	137 28%k	159 26%k	113 33%akm	141 25%	135 23%	115 27%	146 29%p	503 26%	26 18%
NET: Not concerned	1198 57%bdghikt	628 52%	102 57%d	104 47%	364 75%abcd	731 61%agh	445 54%h	12 28%	920 55%	278 65%ai	251 52%	313 65%akm	347 56%	203 58%	335 58%	326 55%	254 60%	283 56%	1124 58%at	60 42%
Don't know	157 7%eglo	95 8%e	21 12%ae	27 12%abe	13 3%	104 9%ag	45 5%	7 17%ag	127 8%	30 7%	28 6%	23 5%	48 8%	38 11%akl	21 4%	45 8%o	35 8%o	55 11%ao	141 7%	13 9%
Mean	2.26efjlns	2.38ace	2.17e	2.42ace	1.91	2.15	2.37afg	2.80afg	2.32aj	2.02	2.45almn	2.14	2.26	2.13	2.28	2.30	2.22	2.20	2.23	2.62as
Standard deviation	1.02	1.01	1.08	1.05	0.92	1.00	1.03	0.96	1.03	0.96	1.02	0.98	1.02	1.07	0.99	1.00	1.04	1.05	1.01	1.10
Standard error	0.02	0.03	0.08	0.07	0.04	0.03	0.04	0.14	0.03	0.05	0.05	0.05	0.04	0.06	0.04	0.04	0.06	0.05	0.02	0.10

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 35

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019. To what extent will it be easier or more difficult in each case than it is now, to protect your consumer rights?

-Summary table

Base: All respondents

		You bought a faulty product online from a business based in the EU (e.g. France) and you had to deal with French authorities to get this resolved (a)	The company you bought a holiday from went bust, but you had to rely on the protections that apply in the EU country where the company was based ... (b)	You bought a timeshare property abroad (e.g. in Spain) but would not be able to insist on the contract you were provided with being in English (c)	You wanted to take legal action against a company based in an EU country but have to go to the courts in that country (e.g. Germany), rather than ... (d)	You are ripped off by a hire car company whilst on holiday in the EU (e.g. in Croatia) and had to deal directly with the consumer protection bodies ... (e)
Unweighted base		2100	2100	2100	2100	2100
Weighted base		2100	2100	2100	2100	2100
NET: Easier		49 2%	55 3%	43 2%	52 2%	62 3% ^c
Much easier	(+2)	21 1%	24 1% ^{cd}	12 1%	14 1%	18 1%
Somewhat easier	(+1)	28 1%	30 1%	31 1%	38 2%	44 2%
No difference	(0)	227 11%	249 12% ^{de}	278 13% ^{ade}	211 10%	209 10%
Somewhat more difficult	(-1)	651 31% ^{bde}	608 29%	613 29% ^d	565 27%	594 28%
Much more difficult	(-2)	916 44% ^{bc}	852 41% ^c	712 34%	968 46% ^{abce}	886 42% ^c
NET: More difficult		1567 75% ^{bcde}	1461 70% ^c	1325 63%	1533 73% ^{bce}	1480 70% ^c
Don't know		257 12%	336 16% ^{ad}	453 22% ^{abde}	304 14% ^a	350 17% ^{ad}
Mean		-1.31 ^d	-1.27 ^{ade}	-1.20 ^{abde}	-1.36	-1.31 ^d
Standard deviation		0.83	0.86	0.84	0.83	0.85

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Absolutes/col percents

Table 35

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019. To what extent will it be easier or more difficult in each case than it is now, to protect your consumer rights?

-Summary table

Base: All respondents

	You bought a faulty product online from a business based in the EU (e.g. France) and you had to deal with French authorities to get this resolved (a)	The company you bought a holiday from went bust, but you had to rely on the protections that apply in the EU country where the company was based ... (b)	You bought a timeshare property abroad (e.g. in Spain) but would not be able to insist on the contract you were provided with being in English (c)	You wanted to take legal action against a company based in an EU country but have to go to the courts in that country (e.g. Germany), rather than ... (d)	You are ripped off by a hire car company whilst on holiday in the EU (e.g. in Croatia) and had to deal directly with the consumer protection bodies ... (e)
Weighted base	2100	2100	2100	2100	2100
Standard error	0.02	0.02	0.02	0.02	0.02

Proportions/Mean: All Columns Tested (5% risk level)
Overlap formulae used.

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 36

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019.

To what extent will it be easier or more difficult in each case than it is now, to protect your consumer rights?

-You bought a faulty product online from a business based in the EU (e.g. France) and you had to deal with French authorities to get this resolved

Base: All respondents

	Gender			Age						Region														
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
NET: Easier	49 2% ^{gh}	24 2%	24 2%	13 6% ^{afgh}	25 5% ^{afgh}	7 1%	2 *	2 *	1 1%	- -	6 3%	4 2%	9 5% ^{aio}	2 1%	1 *	2 2%	11 4% ^o	6 2%	3 2%	2 3%	10 2%	11 3% ^o	9 2%	43 2%
Much easier (+2)	21 1% ^h	7 1%	14 1%	8 4% ^{afgh}	8 1% ^h	3 1%	2 *	- -	1 *	- -	3 1%	1 1%	5 3% ^a	1 *	1 *	2 1%	4 1%	2 1%	2 1%	- -	5 1%	5 2%	4 1%	19 1%
Somewhat easier (+1)	28 1% ^h	18 2%	10 1%	5 2% ^{gh}	17 3% ^{afgh}	4 1%	- -	2 *	1 *	- -	3 1%	3 2%	4 2%	2 1%	- -	1 1%	8 3% ^o	4 1%	2 1%	2 3% ^o	6 1%	5 2%	6 1%	24 1%
No difference (0)	227 11% ^c	129 13% ^{ac}	98 9%	29 12%	57 11%	52 10%	34 11%	55 11%	15 8%	4 5%	27 11%	16 9%	19 10%	17 12%	26 13% ^j	11 11%	34 13%	29 10%	24 13%	6 10%	46 9%	36 11%	53 11%	196 11%
Somewhat more difficult (-1)	651 31% ^p	329 32%	322 30%	75 32%	158 30%	164 30%	97 31%	157 32%	52 30%	32 38% ^p	69 29%	48 28%	57 31% ^p	42 28%	67 34% ^p	20 20%	87 32% ^p	89 31% ^p	68 37% ^p	20 31%	149 30% ^p	99 30%	156 34% ^p	559 32% ^p
Much more difficult (-2)	916 44% ^{dx}	442 43%	474 44%	76 33%	214 41%	252 47% ^d	143 46% ^d	230 47% ^{de}	84 48%	37 44%	99 42%	78 45%	73 40%	70 47%	82 42%	60 59% ^{akm}	107 39%	133 47%	68 38%	26 41%	214 44%	143 43%	201 43%	746 42%
NET: More difficult	1567 75% ^{de}	771 75%	796 74%	150 65%	372 70%	417 77% ^{de}	240 77% ^d	387 80% ^{ade}	137 77%	69 81%	168 72%	125 73%	130 72%	112 75%	149 76%	80 78%	195 71%	222 78%	136 75%	45 72%	363 74%	241 73%	357 77%	1305 74%
Don't know	257 12% ^{bh}	100 10%	157 15% ^{ab}	40 17% ^{ah}	74 14% ^h	65 12%	36 11%	42 9%	25 14%	12 14%	33 14%	26 15%	24 13%	17 12%	19 10%	9 9%	35 13%	29 10%	18 10%	10 15%	72 15% ^w	42 13%	47 10%	214 12%
Mean	-1.31f h	-1.28	-1.34	-1.06a fgh	-1.22a fgh	-1.38	-1.38	-1.39	-1.43	-1.46	-1.28	-1.36	-1.20i	-1.36	-1.30	-1.46	-1.19i jp	-1.35	-1.22i jp	-1.29	-1.34	-1.28	-1.30	-1.29a
Standard deviation	0.83	0.83	0.83	1.02	0.93	0.77	0.74	0.71	0.72	0.60	0.87	0.82	0.96	0.79	0.76	0.86	0.91	0.81	0.81	0.81	0.81	0.89	0.81	0.84
Standard error	0.02	0.03	0.03	0.07	0.04	0.03	0.04	0.03	0.06	0.07	0.06	0.07	0.08	0.07	0.06	0.09	0.06	0.05	0.06	0.11	0.04	0.05	0.04	0.02

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x

Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

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Absolutes/col percents

Table 37

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019.

To what extent will it be easier or more difficult in each case than it is now, to protect your consumer rights?

-You bought a faulty product online from a business based in the EU (e.g. France) and you had to deal with French authorities to get this resolved

Base: All respondents

	Working Status					Education			Urbanity		Combined Annual Income				Social Grade			Ethnicity		
	Total (a)	Working (b)	Not working/sick/temp unemployed (c)	Housewife/Student (d)	Retired (e)	School or lower (f)	University or higher (g)	Still in education (h)	Urban (i)	Rural (j)	Highest quartile (k)	Upper Middle quartile (l)	Lower Middle quartile (m)	Lowest quartile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
NET: Easier	49 2%es	36 3%ae	4 2%e	7 3%e	2 *	26 2%	17 2%	3 7%fg	43 3%	5 1%	8 2%	8 2%	19 3%	7 2%	9 2%	13 2%	8 2%	19 4%o	31 2%	15 10%as
Much easier (+2)	21 1%egs	14 1%e	2 1%e	5 2%e	- -	13 1%	3 *	3 7%afg	17 1%	4 1%	4 1%	3 1%	9 1%	2 1%	3 1%	7 1%	2 *	8 2%	14 1%	6 4%as
Somewhat easier (+1)	28 1%ejs	22 2%e	2 1%	2 1%	2 *	12 1%	13 2%	- -	26 2%	1 *	4 1%	5 1%	10 2%	5 1%	6 1%	6 1%	6 1%	10 2%	17 1%	9 6%as
No difference (0)	227 11%	139 11%	16 9%	21 9%	52 11%	124 10%	94 11%	6 14%	181 11%	47 11%	62 13%	49 10%	68 11%	31 9%	63 11%	59 10%	60 14%r	46 9%	204 11%	19 13%
Somewhat more difficult (-1)	651 31%i	361 30%	55 31%	76 34%	159 33%	379 31%	248 30%	14 32%	495 30%	155 36%ai	142 29%	173 36%a	185 30%	104 30%	184 32%	192 33%	135 32%	140 27%	605 31%	37 26%
Much more difficult (-2)	916 44%fhq	525 43%	75 42%	84 38%	232 48%ad	498 41%h	403 49%afh	10 24%	742 44%	174 41%	227 47%	209 43%	259 42%	148 43%	281 49%apq	250 42%q	151 35%	235 46%q	851 44%	52 37%
NET: More difficult	1567 75%fhqt	885 73%	130 73%	160 72%	392 80%abd	877 73%h	651 79%afh	24 56%	1237 74%	330 77%	368 76%	383 79%amn	444 72%	252 72%	465 81%apq	442 75%q	285 67%	374 73%	1456 76%at	89 63%
Don't know	257 12%egklo	151 12%e	29 16%e	35 16%e	43 9%	179 15%ag	66 8%	10 23%ag	211 13%	46 11%	43 9%	44 9%	86 14%kl	58 17%akl	37 6%	76 13%o	73 17%ao	71 14%o	236 12%	19 14%
Mean	-1.31e gs	-1.28e	-1.34	-1.24e	-1.40	-1.30	-1.36	-0.87a fg	-1.31	-1.30	-1.33	-1.32	-1.27	-1.35	-1.37	-1.31	-1.21a o	-1.33	-1.34	-0.98as
Standard deviation	0.83	0.87	0.81	0.89	0.70	0.82	0.80	1.13	0.84	0.77	0.82	0.77	0.88	0.80	0.78	0.82	0.82	0.89	0.79	1.14

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Absolutes/col percents

Table 37

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019.

To what extent will it be easier or more difficult in each case than it is now, to protect your consumer rights?

-You bought a faulty product online from a business based in the EU (e.g. France) and you had to deal with French authorities to get this resolved

Base: All respondents

	Working Status					Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity	
	Total (a)	Work- ing (b)	Not work- ing/ sick/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
Standard error	0.02	0.03	0.06	0.06	0.03	0.03	0.03	0.17	0.02	0.04	0.04	0.04	0.04	0.03	0.04	0.05	0.04	0.02	0.11	

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

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ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 38

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019.

To what extent will it be easier or more difficult in each case than it is now, to protect your consumer rights?

-The company you bought a holiday from went bust, but you had to rely on the protections that apply in the EU country where the company was based (e.g. Greece), rather than in the UK

Base: All respondents

	Gender			Age					Region															
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
NET: Easier	55 3%gh	25 2%	29 3%	18 8%afgh	25 5%afgh	8 2%g	-	3 1%	3 2%	* *	7 3%	4 2%	5 2%	4 3%	4 2%	1 1%	14 5%ax	7 2%	4 2%	2 3%	11 2%	9 3%	11 2%	49 3%
Much easier (+2)	24 1%h	10 1%	14 1%	9 4%afgh	12 2%afgh	3 1%	-	1 *	-	-	3 1%	1 1%	3 2%	2 1%	1 1%	-	6 2%	4 1%	4 2%	-	4 1%	5 2%	8 2%	24 1%
Somewhat easier (+1)	30 1%gh	15 1%	15 1%	9 4%afgh	14 3%agh	5 1%	-	2 *	3 2%	* *	4 2%	2 1%	2 1%	2 1%	3 1%	1 1%	8 3%sw	3 1%	-	2 3% s	7 1%	4 1%	3 1%	25 1%
No difference (0)	249 12% c	145 14% ac	103 10%	30 13%	67 13%	52 10%	37 12%	62 13%	14 8%	7 8%	26 11%	22 13%	22 12%	20 13%	25 13%	14 14%	37 14%	29 10%	24 13%	9 14%	55 11%	42 13%	53 11%	211 12%
Somewhat more difficult (-1)	608 29% lu	308 30%	300 28%	70 30%	159 30%	163 30%	84 27%	132 27%	46 26%	27 32% l	65 28% l	29 17%	57 31% l	43 29% l	62 43% l	25 31% l	93 34% lu	82 29% l	61 34% lu	18 29%	121 25% l	100 30% l	144 31% lu	520 30% lu
Much more difficult (-2)	852 41% de	404 39%	449 42%	67 29%	189 36%	230 42% de	144 46% ade	223 46% ade	79 45% q	34 39%	94 40%	80 47% q	64 35%	64 43%	78 40%	47 46%	94 34%	126 44% q	66 37%	26 41%	208 42%	129 39%	192 41%	701 40%
NET: More difficult	1461 70% d	712 70%	748 70%	137 59%	348 66%	393 73% de	228 73% de	355 73% de	125 70%	61 71%	159 68%	109 64%	121 67%	108 72%	139 71%	71 70%	187 68%	208 73%	128 70%	44 70%	329 67%	229 69%	336 72%	1220 69%
Don't know	336 16% b	142 14%	195 18% ab	48 20% h	88 17%	88 16%	47 15%	66 14%	35 20%	18 21%	42 18%	36 21% n	34 19%	17 11%	27 14%	16 16%	36 13%	41 14%	25 14%	8 12%	96 20% anw x	51 15%	67 14%	277 16%
Mean	-1.27 ghi	-1.22a	-1.31	-0.96a fgh	-1.13a fgh	-1.35	-1.41	-1.37	-1.41	-1.38	-1.27	-1.36	-1.21i	-1.26	-1.26	-1.36	-1.10a ijlpru wx	-1.33	-1.19i	-1.24	-1.32	-1.23	-1.28	-1.25i
Standard deviation	0.86	0.86	0.86	1.08	0.96	0.78	0.72	0.77	0.76	0.69	0.89	0.89	0.88	0.89	0.83	0.78	0.95	0.85	0.88	0.85	0.86	0.88	0.86	0.88
Standard error	0.02	0.03	0.03	0.08	0.05	0.04	0.04	0.04	0.06	0.09	0.06	0.08	0.07	0.07	0.06	0.08	0.07	0.05	0.07	0.12	0.04	0.05	0.04	0.02

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x
Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

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Absolutes/col percents

Table 39

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019.

To what extent will it be easier or more difficult in each case than it is now, to protect your consumer rights?

-The company you bought a holiday from went bust, but you had to rely on the protections that apply in the EU country where the company was based (e.g. Greece), rather than in the UK

Base: All respondents

	Working Status				Education			Urbanity		Combined Annual Income				Social Grade			Ethnicity			
	Total (a)	Working (b)	Not working/sick/temp unemployed (c)	Housewife/Student (d)	Retired (e)	School or lower (f)	University or higher (g)	Still in education (h)	Urban (i)	Rural (j)	Highest quartile (k)	Upper Middle quartile (l)	Lower Middle quartile (m)	Lowest quartile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
NET: Easier	55 3%es	44 4%ae	3 2%	4 2%	3 1%	30 3%	22 3%	3 6%	49 3%	6 1%	15 3%	14 3%	17 3%	8 2%	12 2%	22 4%	10 2%	11 2%	42 2%	12 9%as
Much easier (+2)	24 1%es	20 2%e	2 1%	1 1%	1 *	14 1%	10 1%	1 2%	21 1%	3 1%	7 1%	2 *	11 2%	5 1%	8 1%	6 1%	5 1%	5 1%	15 1%	9 7%as
Somewhat easier (+1)	30 1%eo	25 2%ae	1 1%	3 1%	2 *	17 1%	12 1%	2 4%	28 2%	3 1%	8 2%	12 2%	6 1%	3 1%	3 1%	16 3%ao	5 1%	6 1%	27 1%	3 2%
No difference (0)	249 12%	155 13%	14 8%	22 10%	58 12%	132 11%	107 13%	6 14%	200 12%	49 11%	64 13%	60 12%	63 10%	40 11%	72 13%	63 11%	54 13%	59 12%	220 11%	23 16%
Somewhat more difficult (-1)	608 29%en	362 30%	47 26%	68 31%	131 27%	350 29%	237 29%	11 26%	478 29%	130 30%	147 31%en	152 31%en	182 30%en	79 23%	165 29%	175 30%	138 32%r	130 25%	558 29%	40 28%
Much more difficult (-2)	852 41%ft	472 39%	64 36%	86 38%	230 47%abcd	458 38%	375 45%af	13 31%	676 40%	176 41%	215 45%	200 41%	240 39%	134 38%	270 47%apqr	237 40%q	139 33%	206 40%q	800 42%at	44 31%
NET: More difficult	1461 70%cfnt	834 69%	111 63%	154 69%	362 74%abcd	809 67%	613 74%afh	24 57%	1154 69%	306 72%	362 75%amn	352 73%en	422 68%en	213 61%	435 76%apqr	413 70%	277 65%	336 66%	1359 71%at	84 59%
Don't know	336 16%gklo	178 15%	50 28%abe	43 19%e	65 13%	235 19%ag	87 11%	9 22%g	269 16%	67 16%	41 9%	58 12%	115 19%aklm	88 25%aklm	55 10%	92 16%o	85 20%ao	104 20%ao	306 16%	23 16%
Mean	-1.27es	-1.20a	-1.33	-1.30	-1.39	-1.26	-1.29	-1.03	-1.25	-1.31	-1.26	-1.26	-1.27	-1.29	-1.32	-1.25	-1.18o	-1.30	-1.30	-0.89as
Standard deviation	0.86	0.91	0.82	0.81	0.76	0.86	0.87	1.03	0.88	0.80	0.88	0.84	0.88	0.89	0.85	0.89	0.85	0.86	0.83	1.17

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Absolutes/col percents

Table 39

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019.

To what extent will it be easier or more difficult in each case than it is now, to protect your consumer rights?

-The company you bought a holiday from went bust, but you had to rely on the protections that apply in the EU country where the company was based (e.g. Greece), rather than in the UK

Base: All respondents

	Working Status				Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity		
	Total (a)	Work- ing (b)	Not work- ing/ sick/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
Standard error	0.02	0.03	0.07	0.06	0.04	0.03	0.03	0.16	0.02	0.04	0.04	0.04	0.04	0.05	0.04	0.04	0.05	0.04	0.02	0.11

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

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ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 40

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019.

To what extent will it be easier or more difficult in each case than it is now, to protect your consumer rights?

-You bought a timeshare property abroad (e.g. in Spain) but would not be able to insist on the contract you were

provided with being in English

Base: All respondents

	Gender			Age					Region															
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
NET: Easier	43 2%gh	22 2%	21 2%	16 7%aefg h	16 3%gh	7 1%	1 *	3 1%	5 3%	* 1%	8 3%ou	1 *	6 3%o	1 1%	* *	- -	12 4%alox	5 2%	4 2%	1 2%	9 2%	7 2%	9 2%	37 2%o
Much easier (+2)	12 1%	6 1%	7 1%	3 1%	5 1%	4 1%	- -	1 *	- -	* 1%	2 1%	- -	3 2%	1 *	- -	- -	4 2%	1 *	1 *	- -	3 1%	4 1%	2 *	12 1%
Somewhat easier (+1)	31 1%h	17 2%	14 1%	14 6%aefg h	11 2%fh	3 1%	1 *	2 *	5 3%	- -	5 2%	1 *	3 1%	1 1%	* *	- -	8 3%o	4 2%	3 2%	1 2%	6 1%	3 1%	7 2%	25 1%
No difference (0)	278 13%c	172 17%ac	107 10%	30 13%	65 12%	67 12%	44 14%	72 15%	23 13%	11 13%	31 13%	23 14%	20 11%	18 12%	27 14%	15 15%	44 16%	32 11%	27 15%	7 11%	65 13%	38 12%	60 13%	234 13%
Somewhat more difficult (-1)	613 29%p	303 30%	311 29%	74 32%	170 32%fg	139 26%	76 24%	155 32%fg	45 25%	26 30%	68 29%	44 26%	56 31%	41 28%	61 31%p	19 19%	87 32%p	86 30%p	54 30%	26 41%ilp	138 28%	97 29%	140 30%p	523 30%p
Much more difficult (-2)	712 34%bdx	323 32%	389 36%ab	55 23%	167 32%cd	212 39%ade h	124 40%ade h	154 32%cd	66 37%	24 28%	77 33%	58 34%	51 28%	53 36%	66 34%	49 48%ajk lmoqsu vw	84 31%	110 39%mw	54 30%	20 32%	159 32%	104 31%	164 35%	578 33%
NET: More difficult	1325 63%cd	626 61%	700 65%	128 55%	337 64%cd	351 65%cd	200 64%	309 64%cd	111 62%	50 58%	145 62%	103 60%	107 59%	94 63%	127 65%	68 67%	171 62%	196 69%ams uw	108 59%	46 73%	297 61%	201 61%	304 65%	1101 63%
Don't know	453 22%	205 20%	248 23%	58 25%	111 21%	116 22%	66 21%	101 21%	39 22%	24 28%q	51 22%	45 26%	49 27%qr	35 24%	41 21%	19 18%	47 17%	51 18%	42 23%	9 14%	120 24%qr	84 25%qr	94 20%	386 22%
Mean	-1.20c fgp	-1.12a c	-1.28	-0.94a efgh	-1.15f g	-1.30	-1.32	-1.20	-1.25	-1.19	-1.15p	-1.27	-1.13p	-1.28	-1.25	-1.40	-1.05a noprx	-1.28	-1.13p	-1.20	-1.20	-1.20	-1.23	-1.19p
Standard deviation	0.84	0.86	0.81	0.97	0.87	0.82	0.78	0.77	0.85	0.78	0.89	0.77	0.90	0.79	0.74	0.78	0.93	0.80	0.84	0.75	0.84	0.85	0.82	0.84

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Absolutes/col percents

Table 40

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019.

To what extent will it be easier or more difficult in each case than it is now, to protect your consumer rights?

-You bought a timeshare property abroad (e.g. in Spain) but would not be able to insist on the contract you were provided with being in English

Base: All respondents

	Gender			Age					Region															
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
Standard error	0.02	0.03	0.03	0.07	0.04	0.04	0.05	0.04	0.07	0.10	0.07	0.07	0.08	0.07	0.06	0.09	0.07	0.05	0.07	0.11	0.04	0.05	0.04	0.02

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x
Overlap formulae used. * small base

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ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 41

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019.

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-You bought a timeshare property abroad (e.g. in Spain) but would not be able to insist on the contract you were provided with being in English

Base: All respondents

	Working Status					Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity		
	Total (a)	Working (b)	Not working/ sick/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)	
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136	
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142	
NET: Easier	43	35	2	4	3	17	23	3	40	3	15	8	12	7	16	14	5	8	31	12	
	2%efs	3%ae	1%	2%	1%	1%	3%	7%af	2%	1%	3%	2%	2%	2%	3%	2%	1%	2%	2%	8%as	
Much easier	(+2)	12	9	1	1	5	7	-	12	-	3	3	5	1	5	2	2	2	7	6	
	1%fs	1%	1%	1%	*	*	1%	-	1%	-	1%	1%	1%	*	1%	*	1%	*	*	4%as	
Somewhat easier	(+1)	31	26	1	3	2	16	3	27	3	12	5	7	6	11	12	2	6	25	6	
	1%efs	2%ae	*	1%	*	1%	2%	7%afg	2%	1%	3%	1%	1%	2%	2%	2%	1%	1%	1%	4%as	
No difference	(0)	278	168	20	22	69	152	115	6	211	67	70	73	71	39	90	69	58	61	254	19
	13%	14%	11%	10%	14%	13%	14%	13%	13%	16%	14%	15%	12%	11%	16%a	12%	14%	12%	13%	13%	
Somewhat more difficult	(-1)	613	345	46	68	154	339	256	13	487	126	151	151	185	84	173	180	125	135	560	44
	29%fn	28%	26%	31%	32%	28%	31%	32%	29%	30%	31%fn	31%fn	30%	24%	30%	31%	29%	26%	29%	31%	
Much more difficult	(-2)	712	422	53	72	165	379	316	10	576	136	178	157	215	105	207	199	130	175	666	39
	34%fl	35%	30%	33%	34%	31%	38%afh	23%	34%	32%	37%	32%	35%	30%	36%	34%	31%	34%	35%a	27%	
NET: More difficult	1325	767	100	141	318	718	572	23	1063	263	330	308	400	189	381	380	255	310	1226	83	
	63%fn	63%	56%	63%	65%ac	60%	69%afh	55%	64%	61%	68%an	64%fn	65%fn	54%	66%	64%	60%	61%	64%	58%	
Don't know	453	242	57	57	97	319	118	11	359	95	67	94	134	114	86	127	109	131	416	29	
	22%gko	20%	32%abe	25%	20%	26%ag	14%	25%g	21%	22%	14%	19%k	22%km	33%akl	15%	22%o	25%o	26%ao	22%	20%	
Mean	-1.20s	-1.18	-1.23	-1.25	-1.23	-1.21	-1.21	-0.96	-1.21	-1.19	-1.18	-1.16	-1.24	-1.22	-1.16	-1.21	-1.19	-1.25	-1.23	-0.92as	
Standard deviation	0.84	0.87	0.82	0.80	0.77	0.81	0.86	0.93	0.85	0.78	0.87	0.83	0.83	0.84	0.88	0.83	0.81	0.82	0.81	1.09	
Standard error	0.02	0.03	0.07	0.06	0.04	0.03	0.03	0.15	0.02	0.04	0.05	0.04	0.04	0.05	0.04	0.04	0.05	0.04	0.02	0.11	

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 42

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019.

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(e.g. Germany), rather than pursue it from the UK and using the UK court system

Base: All respondents

	Gender			Age					Region															
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
NET: Easier	52 2% gh	27 3%	24 2%	17 7% afgh	19 4% gh	12 2% g	1 *	3 1%	6 3%	2 3%	6 2%	3 2%	6 3% o	4 2%	1 *	2 2%	14 5% aorw x	5 2%	3 2%	- -	11 2%	10 3%	8 2%	44 2%
Much easier (+2)	14 1%	3 *	10 1%	8 4% aefg h	4 1%	2 *	- -	- -	- -	* 1%	- -	1 1%	5 2% ak wx	1 *	1 *	- -	4 2%	2 1%	- -	- -	2 *	5 2%	2 *	14 1%
Somewhat easier (+1)	38 2% gh	24 2%	14 1%	8 4% gh	15 3% gh	10 2% g	1 *	3 1%	6 3% o	2 2%	6 2% o	2 1%	2 1%	3 2%	- -	2 2%	10 4% aow x	3 1%	3 2%	- -	10 2%	5 1%	6 1%	30 2%
No difference (0)	211 10% ci	126 12% ac	86 8%	36 15% afg h	63 12%	45 8%	26 8%	42 9%	10 5%	5 6%	19 8%	17 10%	23 12% i	18 12% i	20 10%	11 11%	41 15% aiku x	25 9%	19 11%	5 8%	40 8%	41 12% i	44 10%	186 11% i
Somewhat more difficult (-1)	565 27% p	285 28%	280 26%	54 23%	143 27%	147 27%	82 26%	139 29%	37 21%	31 36% iiln pv	67 29% p	37 22%	46 25%	33 22%	67 34% ail npvx	16 16%	70 26%	82 29% p	58 32% iilp	21 34% p	135 28% p	79 24%	140 30% ip	491 28% ap
Much more difficult (-2)	968 46% dex	462 45%	506 47%	82 35%	220 42%	254 47% d	163 52% ade	248 51% ade	95 54% amq sx	37 43%	102 44%	83 49%	74 41%	74 50%	87 45%	59 58% akm oqsuvx	112 41%	143 50% qx	75 41%	27 42%	222 45%	147 45%	218 47%	787 45%
NET: More difficult	1533 73% dem q	747 73%	786 73%	136 59%	363 69% d	400 74% d	245 79% ade	387 80% ade	132 74%	67 79%	170 73%	120 70%	119 66%	107 72%	154 79% mqv	75 74%	183 66%	225 79% amq vx	133 73%	48 76%	357 73%	226 69%	358 77% amq vx	1278 73% mq
Don't know	304 14% bh	125 12%	180 17% ab	44 19% h	83 16% h	84 16% h	39 13%	53 11%	30 17%	11 13%	40 17% r	31 18% r	33 18% or	20 14%	21 10%	13 13%	38 14%	31 11%	26 15%	10 16%	82 17% r	53 16%	57 12%	250 14%

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x

Overlap formulae used. * small base

Prepared by Populus on behalf of Which?

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 42

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019.

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Base: All respondents

	Gender			Age					Region															
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
Mean	-1.36c ghi	-1.31a c	-1.40	-1.02a efgh	-1.26a fgh	-1.40	-1.50	-1.46	-1.51	-1.35	-1.37	-1.42	-1.23i r	-1.37	-1.37	-1.49	-1.16a iklopr uwx	-1.42	-1.32	-1.41	-1.39	-1.30i	-1.38	-1.33ai
Standard deviation	0.83	0.84	0.81	1.10	0.88	0.79	0.68	0.70	0.78	0.78	0.78	0.82	0.96	0.85	0.72	0.81	0.98	0.77	0.76	0.66	0.79	0.91	0.77	0.83
Standard error	0.02	0.03	0.03	0.08	0.04	0.04	0.04	0.03	0.06	0.09	0.06	0.07	0.08	0.07	0.05	0.09	0.07	0.05	0.06	0.09	0.04	0.05	0.04	0.02

Proportions/Means: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x
Overlap formulae used. * small base

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 43

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019.

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Base: All respondents

	Working Status					Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity	
	Total (a)	Work- ing (b)	Not work- ing/ sick/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
NET: Easier	52 2%es	35 3%e	3 2%	10 5%ae	3 1%	25 2%	20 2%	4 10%afg	44 3%	8 2%	6 1%	10 2%	19 3%	12 3%	12 2%	17 3%	7 2%	16 3%	41 2%	9 6%as
Much easier (+2)	14 1%es	5 *	2 1%e	7 3%abe	-	5 *	4 1%	2 5%afg	12 1%	2 *	1 *	3 1%	5 1%	2 1%	2 *	4 1%	2 1%	5 1%	8 *	5 4%as
Somewhat easier (+1)	38 2%e	30 2%ae	1 1%	3 2%	3 1%	20 2%	16 2%	2 5%	32 2%	6 1%	5 1%	7 1%	13 2%	10 3%	10 2%	13 2%	4 1%	11 2%	33 2%	4 3%
No difference (0)	211 10%ds	146 12%ade	15 9%	12 5%	39 8%	116 10%	87 11%	3 8%	178 11%	33 8%	64 13%alm	42 9%	53 9%	34 10%	57 10%	53 9%	62 15%aopr	40 8%	176 9%	30 21%as
Somewhat more difficult (-1)	565 27%in	316 26%	47 27%	63 28%	138 28%	323 27%	222 27%	11 26%	426 26%	138 32%ai	129 27%	151 31%an	160 26%	77 22%	172 30%ar	158 27%	114 27%	120 24%	526 27%	28 20%
Much more difficult (-2)	968 46%ft	540 45%	74 42%	101 45%	254 52%abc	526 44%	421 51%af	15 37%	779 47%	189 44%	235 49%	227 47%	282 46%	151 43%	283 49%q	278 47%q	166 39%	241 47%q	907 47%at	50 35%
NET: More difficult	1533 73%bfn qt	856 71%	121 68%	164 74%	392 80%abc d	849 70%	643 78%afh	26 63%	1206 72%	327 76%	363 75%an	379 78%amn	442 72%	229 66%	455 79%apq r	437 74%q	280 66%	361 71%	1434 74%at	78 55%
Don't know	304 14%egk lo	175 14%	38 22%abe	37 17%e	54 11%	216 18%ag	78 9%	8 20%g	245 15%	60 14%	49 10%	53 11%	103 17%kl	74 21%akl	49 9%	84 14%o	78 18%ao	93 18%ao	276 14%	25 18%
Mean	-1.36e s	-1.31a e	-1.37	-1.33e	-1.48	-1.36	-1.38	-1.06a fg	-1.35	-1.38	-1.37	-1.38	-1.36	-1.34	-1.38	-1.37	-1.25a or	-1.39	-1.39	-0.96as
Standard deviation	0.83	0.85	0.81	0.94	0.69	0.80	0.82	1.17	0.84	0.76	0.79	0.79	0.85	0.88	0.79	0.83	0.84	0.86	0.79	1.11

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 43

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019.

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Base: All respondents

	Working Status				Education			Urbanity		Combined Annual Income				Social Grade				Ethnicity		
	Total (a)	Work- ing (b)	Not work- ing/ sick/ temp unemp- loyed (c)	House- wife/ Stu- dent (d)	Ret- ired (e)	School or lower (f)	Univ- ersity or higher (g)	Still in educ- ation (h)	Urban (i)	Rural (j)	High- est quar- tile (k)	Upper Middle quar- tile (l)	Lower Middle quar- tile (m)	Lowest quar- tile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
Standard error	0.02	0.03	0.07	0.07	0.03	0.03	0.03	0.18	0.02	0.04	0.04	0.04	0.04	0.05	0.03	0.04	0.05	0.04	0.02	0.11

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base

Brexit Tracker September 2018

ONLINE Fieldwork : 19th-20th September 2018

Absolutes/col percents

Table 44

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-You are ripped off by a hire car company whilst on holiday in the EU (e.g. in Croatia) and had to deal directly with the consumer protection bodies to get this resolved, rather than go to the UK authorities who could then contact the Croatian ones

Base: All respondents

	Gender			Age					Region															
	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scotland (i)	North East (j)	North West (k)	Yorkshire & Humberside (l)	West Midlands (m)	East Midlands (n)	East of England (o)	Wales (p)	London (q)	South East (r)	South West (s)	North of England (t)	North East (u)	Midlands (v)	South East Excl London (w)	All England (x)
Unweighted base	2100	1032	1068	230	499	545	323	503	186	80	234	155	177	161	208	101	233	317	190	58	469	338	507	1755
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
NET: Easier	62 3%gh	37 4%	24 2%	18 8%afgh	27 5%afgh	9 2%	2 1%	5 1%	2 1%	-	9 4%	3 2%	8 4%	7 5%	2 1%	1 1%	18 6%aijorwx	6 2%	6 3%	-	12 2%	15 5%	11 2%	58 3%a
Much easier (+2)	18 1%	11 1%	7 1%	4 2%gh	9 2%agh	5 1%	-	-	-	-	4 2%	1 1%	3 1%	2 1%	-	-	5 2%	2 1%	-	-	5 1%	5 1%	2 1%	18 1%
Somewhat easier (+1)	44 2%fg	26 3%	17 2%	14 6%afgh	18 3%afgh	5 1%	2 1%	5 1%	2 1%	-	5 2%	2 1%	5 3%	5 3%	2 1%	1 1%	12 4%arux	3 1%	6 3%	-	7 1%	10 3%	9 2%	40 2%
No difference (0)	209 10%c	126 12%ac	83 8%	24 10%	56 11%	56 10%	30 10%	44 9%	15 8%	10 11%	19 8%	24 14%	17 9%	16 11%	20 10%	12 12%	28 10%	25 9%	16 9%	8 13%	53 11%	33 10%	41 9%	174 10%
Somewhat more difficult (-1)	594 28%lpu	285 28%	309 29%	75 32%	155 29%	146 27%	78 25%	140 29%	41 23%	23 27%	61 26%	35 20%	52 29%	39 26%	62 32%lp	19 18%	90 33%lpu	85 30%p	64 35%ailpu	23 37%lp	120 24%	91 28%	149 32%ilpu	511 29%lpu
Much more difficult (-2)	886 42%de	435 42%	451 42%	65 28%	197 37%de	246 45%de	150 48%ade	227 47%ade	85 48%mqsvx	36 43%	100 43%	75 44%	66 36%	63 43%	84 43%	53 52%mqsvx	102 37%	132 46%mqw	67 37%	22 35%	211 43%	129 39%	199 43%	725 41%
NET: More difficult	1480 70%de	720 70%	760 71%	140 60%	353 67%	391 72%de	228 73%de	367 76%ade	126 71%	60 70%	161 69%	110 64%	118 65%	102 69%	146 74%	72 70%	192 70%	217 76%almuvx	131 72%	45 72%	330 67%	221 67%	348 75%almuvx	1237 70%
Don't know	350 17%b	141 14%	208 19%ab	50 22%h	93 18%	86 16%	51 17%	69 14%	34 19%	16 19%	45 19%	34 20%	38 21%r	24 16%	28 14%	17 17%	38 14%	38 13%	28 16%	9 15%	96 19%rw	61 19%	66 14%	289 16%
Mean	-1.31c ghi	-1.25a c	-1.36	-1.00a fgh	-1.18a fgh	-1.37	-1.45	-1.41	-1.46	-1.38	-1.31	-1.32	-1.21i	-1.25	-1.35	-1.46	-1.14a iopruwx	-1.38	-1.26i	-1.26	-1.33	-1.23i	-1.33	-1.28ai
Standard deviation	0.85	0.90	0.80	1.01	0.95	0.81	0.72	0.73	0.74	0.73	0.91	0.87	0.93	0.94	0.74	0.78	0.97	0.79	0.79	0.72	0.87	0.93	0.80	0.87

Brexit Tracker September 2018

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	Total (a)	Male (b)	Female (c)	18-24 (d)	25-39 (e)	40-54 (f)	55-64 (g)	65+ (h)	Scot- land (i)	North East (j)	North West (k)	York- shire & Humb- erside (l)	West Mid- lands (m)	East Mid- lands (n)	East- ern (o)	Wales (p)	London (q)	South East (r)	South West (s)	North- ern Ire- land (t)	North Eng- land (u)	Mid- lands (v)	South Eng- land Excl London (w)	All Eng- land (x)
Weighted base	2100	1025	1075	233	528	542	311	486	177	85*	234	171	181	149	196	102*	275	285	181	63*	491	330	466	1758
Standard error	0.02	0.03	0.03	0.07	0.05	0.04	0.04	0.04	0.06	0.09	0.07	0.08	0.08	0.08	0.06	0.08	0.07	0.05	0.06	0.10	0.04	0.06	0.04	0.02

Proportions/Mean: Columns Tested (5% risk level) - a/b/c - a/d/e/f/g/h - a/i/j/k/l/m/n/o/p/q/r/s/t/u/v/w/x
Overlap formulae used. * small base

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Absolutes/col percents

Table 45

Q.32 At the moment, the UK and EU have arrangements in place so that consumer protection and rights can be dealt with from the country where the affected consumer lives and not where they may have bought or used a product or service. If the UK leaves the EU with no-deal, the Government says these arrangements would no longer apply. In this case, some of the following scenarios would occur for UK consumers. Please imagine yourself in the following situations which could happen after March 2019.

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-You are ripped off by a hire car company whilst on holiday in the EU (e.g. in Croatia) and had to deal directly with the consumer protection bodies to get this resolved, rather than go to the UK authorities who could then contact the Croatian ones

Base: All respondents

	Working Status				Education				Urbanity		Combined Annual Income				Social Grade				Ethnicity	
	Total (a)	Working (b)	Not working/sick/temp unemployed (c)	Housewife/Student (d)	Retired (e)	School or lower (f)	University or higher (g)	Still in education (h)	Urban (i)	Rural (j)	Highest quartile (k)	Upper Middle quartile (l)	Lower Middle quartile (m)	Lowest quartile (n)	AB (o)	C1 (p)	C2 (q)	DE (r)	White (s)	BME & Mixed (t)
Unweighted base	2100	1151	189	246	514	1185	843	52	1666	434	427	481	650	372	634	618	359	489	1932	136
Weighted base	2100	1212	178	223	488	1206	828	42*	1672	428	481	484	617	348	573	590	426	510	1927	142
NET: Easier	62 3%es	47 4%ae	3 2%	5 2%	7 1%	27 2%	31 4%	3 6%	52 3%	9 2%	16 3%	14 3%	17 3%	10 3%	19 3%	15 3%	14 3%	13 3%	51 3%	11 8%as
Much easier (+2)	18 1%es	14 1%e	2 1%e	2 1%e	- -	10 1%	7 1%	1 3%	16 1%	2 1%	1 *	4 1%	11 2%ak	1 *	4 1%	3 1%	3 1%	8 2%	14 1%	4 3%as
Somewhat easier (+1)	44 2%fm	33 3%a	1 *	3 1%	7 1%	17 1%	25 3%af	1 4%	37 2%	7 2%	16 3%am	10 2%	7 1%	9 3%	15 3%	12 2%	11 3%	5 1%	37 2%	7 5%
No difference (0)	209 10%es	143 12%ace	11 6%	17 7%	38 8%	122 10%	74 9%	5 11%	173 10%	36 8%	48 10%	52 11%	60 10%	28 8%	53 9%	62 10%	51 12%	43 8%	183 9%	20 14%
Somewhat more difficult (-1)	594 28%	334 28%	55 31%	67 30%	139 29%	343 28%	230 28%	13 30%	465 28%	130 30%	146 30%	142 29%	166 27%	90 26%	166 29%	168 28%	126 30%	134 26%	544 28%	40 28%
Much more difficult (-2)	886 42%ft	500 41%	66 37%	83 37%	237 49%abcd	471 39%	400 48%afh	12 29%	710 42%	175 41%	218 45%	210 43%	257 42%	138 40%	276 48%aq	250 42%q	146 34%	214 42%q	830 43%at	46 32%
NET: More difficult	1480 70%fnqt	834 69%	120 68%	150 67%	376 77%abcd	814 68%	629 76%afh	25 59%	1175 70%	305 71%	364 76%amn	353 73%n	424 69%	227 65%	443 77%apqr	417 71%q	272 64%	348 68%	1373 71%at	86 60%
Don't know	350 17%egko	188 16%	44 25%abe	51 23%abe	67 14%	242 20%ag	93 11%	10 23%g	272 16%	77 18%	53 11%	66 14%	116 19%kl	82 24%akl	59 10%	96 16%o	89 21%ao	106 21%ao	320 17%	26 18%
Mean	-1.31e s	-1.24a e	-1.35	-1.32	-1.44	-1.30	-1.35	-1.02a g	-1.30	-1.34	-1.32	-1.30	-1.30	-1.33	-1.35	-1.31 o	-1.19a	-1.34	-1.33	-1.00as
Standard deviation	0.85	0.91	0.79	0.81	0.72	0.83	0.86	1.04	0.86	0.79	0.83	0.84	0.89	0.83	0.84	0.83	0.87	0.87	0.83	1.06

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Standard error	0.02	0.03	0.07	0.06	0.03	0.03	0.03	0.16	0.02	0.04	0.04	0.04	0.04	0.05	0.04	0.04	0.05	0.04	0.02	0.10

Proportions/Means: Columns Tested (5% risk level) - a/b/c/d/e - a/f/g/h - a/i/j - a/k/l/m/n - a/o/p/q/r - a/s/t
Overlap formulae used. * small base