

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 1

Q.1 Until 2004, barristers were only able to undertake work on the instructions of a solicitor. However, a change in the law means that barristers are now able to accept instructions directly from the public, without the need for instructing a solicitor in the first place. This is known as Direct Public Access. Were you aware of Direct Public Access before today?

Base: All respondents

	Gender		Age							Social Grade				Region										Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
Aware	278	170	109	48	62	41	36	35	57	104	79	49	47	20	7	28	25	29	28	9	28	45	32	27	52	127
	14%	17%	10%	19%	19%	11%	10%	11%	13%	19%	13%	12%	10%	11%	8%	12%	14%	15%	18%	8%	15%	18%	12%	15%	16%	15%
Unaware	1758	828	930	197	264	346	310	270	370	446	512	378	422	157	85	212	155	159	130	99	162	211	229	158	268	693
	86%	83%	90%	81%	81%	89%	90%	89%	87%	81%	87%	88%	90%	89%	92%	88%	86%	85%	82%	92%	85%	82%	88%	85%	84%	85%

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Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
Aware	278 14%	14 14%	23 9%	33 11%	35 12%	38 19%	29 13%	17 15%	17 15%	36 18%
Unaware	1758 86%	86 86%	249 91%	262 89%	258 88%	162 81%	187 87%	96 85%	95 85%	160 82%

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Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
Aware	278	278	-	168	41	69	204	218	54	17	157	53
	14%	100%	-	38%	4%	29%	15%	16%	26%	50%	13%	9%
Unaware	1758	-	1758	275	951	172	1165	1180	157	16	1022	549
	86%	-	100%	62%	96%	71%	85%	84%	74%	50%	87%	91%

Direct Public Access Survey

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Absolutes/col percents

Table 2

Q.2 How confident are you that you would know how to engage a barrister without a solicitor?**Base: All respondents**

	Gender			Age						Social Grade				Region								Employment Sector				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public	Private
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
NET: Confident	443 22%	254 25%	189 18%	40 16%	66 20%	79 21%	69 20%	58 19%	129 30%	153 28%	116 20%	83 19%	91 19%	21 12%	17 18%	57 24%	37 21%	40 21%	40 25%	22 21%	37 20%	71 28%	57 22%	42 23%	86 27%	155 19%
Very confident (+2)	111 5%	70 7%	42 4%	13 5%	18 6%	19 5%	23 7%	10 3%	28 6%	41 8%	25 4%	24 6%	21 4%	3 2%	6 6%	12 5%	9 5%	17 9%	11 7%	9 8%	11 6%	15 6%	12 4%	7 4%	26 8%	44 5%
Fairly confident (+1)	331 16%	184 18%	147 14%	27 11%	48 15%	60 16%	46 13%	48 16%	102 24%	112 20%	91 15%	59 14%	70 15%	18 10%	11 12%	45 19%	29 16%	23 12%	28 18%	13 12%	26 14%	57 22%	46 17%	35 19%	60 19%	111 14%
Neither confident nor unconfident (0)	481 24%	254 25%	228 22%	56 23%	70 21%	95 25%	81 23%	73 24%	107 25%	117 21%	139 24%	103 24%	122 26%	38 22%	18 19%	49 21%	45 25%	49 26%	39 25%	30 28%	48 25%	72 28%	56 21%	35 19%	56 18%	203 25%
Fairly unconfident (-1)	499 25%	247 25%	252 24%	47 19%	88 27%	90 23%	96 28%	90 30%	87 20%	150 27%	138 23%	125 29%	86 18%	62 35%	25 27%	61 26%	44 24%	38 20%	38 24%	26 24%	44 23%	40 16%	67 26%	55 29%	91 28%	209 25%
Very unconfident (-2)	493 24%	197 20%	296 29%	81 33%	63 19%	99 26%	76 22%	81 27%	93 22%	110 20%	165 28%	85 20%	133 28%	48 27%	27 30%	58 24%	46 26%	46 24%	35 22%	25 23%	43 22%	60 23%	72 27%	34 18%	70 22%	197 24%
NET: Unconfident	992 49%	444 44%	548 53%	128 52%	151 46%	189 49%	172 50%	172 56%	179 42%	260 47%	304 51%	209 49%	219 47%	110 62%	52 57%	119 50%	89 50%	84 45%	73 46%	51 47%	87 45%	100 39%	139 53%	89 48%	161 50%	406 49%
Don't know	120 6%	47 5%	73 7%	20 8%	39 12%	23 6%	23 7%	3 1%	12 3%	20 4%	32 5%	32 8%	36 8%	8 5%	5 6%	14 6%	8 4%	14 8%	6 4%	4 4%	19 10%	12 5%	10 4%	19 10%	16 5%	56 7%
Mean	-0.49	-0.33	-0.64	-0.70	-0.45	-0.52	-0.48	-0.61	-0.28	-0.33	-0.59	-0.47	-0.56	-0.79	-0.66	-0.48	-0.52	-0.41	-0.37	-0.44	-0.47	-0.31	-0.56	-0.44	-0.39	-0.53
Standard deviation	1.21	1.21	1.19	1.24	1.19	1.20	1.20	1.14	1.24	1.24	1.20	1.16	1.22	1.03	1.23	1.22	1.20	1.28	1.24	1.23	1.20	1.24	1.21	1.16	1.27	1.18
Standard error	0.03	0.04	0.04	0.10	0.07	0.06	0.07	0.06	0.06	0.05	0.06	0.07	0.06	0.08	0.14	0.09	0.10	0.09	0.10	0.12	0.10	0.08	0.07	0.09	0.08	0.04

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Table 2

Q.2 How confident are you that you would know how to engage a barrister without a solicitor?**Base: All respondents**

	Total	What is the combined annual income of your household, prior to tax being deducted?								
		Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
NET: Confident	443 22%	18 18%	51 19%	59 20%	64 22%	47 24%	53 25%	26 23%	24 22%	59 30%
Very confident	(+2) 111 5%	8 8%	12 4%	16 5%	8 3%	15 8%	7 3%	7 6%	7 6%	17 9%
Fairly confident	(+1) 331 16%	10 10%	40 15%	42 14%	56 19%	32 16%	46 21%	19 17%	18 16%	42 22%
Neither confident nor unconfident	(0) 481 24%	22 22%	58 21%	69 23%	68 23%	47 23%	56 26%	33 30%	24 21%	35 18%
Fairly unconfident	(-1) 499 25%	13 13%	66 24%	58 20%	92 31%	60 30%	46 21%	19 17%	33 30%	60 31%
Very unconfident	(-2) 493 24%	41 41%	85 31%	89 30%	59 20%	34 17%	52 24%	31 27%	22 20%	34 18%
NET: Unconfident	992 49%	53 54%	151 55%	147 50%	150 51%	94 47%	98 46%	50 44%	55 49%	95 48%
Don't know	120 6%	6 6%	12 4%	21 7%	11 4%	12 6%	8 4%	3 3%	9 8%	7 3%
Mean	-0.49	-0.74	-0.66	-0.59	-0.49	-0.35	-0.43	-0.43	-0.45	-0.28
Standard deviation	1.21	1.34	1.21	1.25	1.11	1.19	1.19	1.25	1.19	1.25
Standard error	0.03	0.14	0.07	0.07	0.07	0.09	0.09	0.12	0.12	0.09

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Q.2 How confident are you that you would know how to engage a barrister without a solicitor?**Base: All respondents**

	Awareness of Direct Public Access			Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers						
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
NET: Confident	443	168	275	443	-	124	346	368	102	25	256	72
	22%	60%	16%	100%	-	52%	25%	26%	48%	76%	22%	12%
Very confident	(+2) 111	68	44	111	-	49	88	98	40	11	55	14
	5%	24%	2%	25%	-	20%	6%	7%	19%	33%	5%	2%
Fairly confident	(+1) 331	100	231	331	-	75	257	270	62	14	201	59
	16%	36%	13%	75%	-	31%	19%	19%	30%	43%	17%	10%
Neither confident nor unconfident	(0) 481	64	417	-	-	55	333	337	51	5	289	127
	24%	23%	24%	-	-	23%	24%	24%	24%	14%	24%	21%
Fairly unconfident	(-1) 499	30	469	-	499	35	346	348	33	2	315	148
	25%	11%	27%	-	50%	14%	25%	25%	15%	7%	27%	25%
Very unconfident	(-2) 493	11	482	-	493	22	288	290	21	1	268	201
	24%	4%	27%	-	50%	9%	21%	21%	10%	3%	23%	33%
NET: Unconfident	992	41	951	-	992	57	634	638	54	3	582	349
	49%	15%	54%	-	100%	24%	46%	46%	26%	10%	49%	58%
Don't know	120	6	114	-	-	4	56	56	4	-	52	54
	6%	2%	7%	-	-	2%	4%	4%	2%	-	4%	9%
Mean	-0.49	0.67	-0.68	1.25	-1.50	0.40	-0.37	-0.34	0.32	0.95	-0.48	-0.85
Standard deviation	1.21	1.09	1.12	0.43	0.50	1.24	1.21	1.22	1.24	1.03	1.17	1.11
Standard error	0.03	0.06	0.03	0.02	0.02	0.08	0.03	0.03	0.09	0.16	0.03	0.05

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Table 3
Q.3 Which of the following statements apply to you?
Base: All respondents

	Gender		Age							Social Grade				Region										Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
NET: Engaged a barrister	240 12%	142 14%	98 9%	23 9%	37 11%	36 9%	49 14%	26 9%	69 16%	77 14%	44 7%	63 15%	57 12%	11 6%	14 15%	26 11%	16 9%	26 14%	22 14%	13 12%	14 8%	36 14%	41 16%	21 11%	47 15%	89 11%
NET: Used a solicitor	1368 67%	686 69%	682 66%	65 27%	150 46%	256 66%	273 79%	253 83%	372 87%	406 74%	396 67%	284 66%	282 60%	122 69%	47 51%	163 68%	133 74%	140 74%	114 72%	77 71%	128 67%	144 56%	177 68%	124 67%	222 69%	514 63%
NET: Either	1398 69%	706 71%	691 67%	71 29%	161 49%	261 67%	277 80%	253 83%	374 88%	417 76%	400 68%	292 68%	289 62%	122 69%	50 54%	165 69%	133 74%	144 76%	118 75%	77 72%	130 68%	154 60%	181 69%	125 68%	232 72%	529 64%
I have engaged a barrister using a solicitor	211 10%	121 12%	89 9%	16 7%	26 8%	31 8%	44 13%	26 9%	66 16%	66 12%	39 7%	55 13%	50 11%	10 6%	11 12%	24 10%	16 9%	22 12%	19 12%	12 11%	13 7%	27 11%	37 14%	19 10%	38 12%	74 9%
I have engaged a barrister directly	33 2%	24 2%	9 1%	7 3%	12 4%	5 1%	5 1%	- -	3 1%	13 2%	4 1%	7 2%	8 2%	1 *	4 4%	2 1%	- -	4 2%	4 2%	1 *	2 1%	9 4%	6 2%	2 1%	10 3%	16 2%
I have used a solicitor but not engaged a barrister	1179 58%	578 58%	601 58%	48 20%	127 39%	230 59%	228 66%	228 75%	316 74%	351 64%	360 61%	231 54%	237 51%	112 63%	37 40%	140 59%	119 66%	119 63%	99 63%	69 64%	117 61%	120 47%	142 54%	105 57%	187 58%	449 55%
I have never used a solicitor	602 30%	276 28%	326 31%	160 66%	159 49%	115 30%	65 19%	53 17%	49 12%	125 23%	184 31%	129 30%	164 35%	51 29%	42 46%	70 29%	47 26%	40 21%	39 24%	31 28%	53 28%	96 37%	78 30%	56 30%	84 26%	278 34%
Don't know	36 2%	16 2%	21 2%	13 5%	5 2%	11 3%	4 1%	- -	4 1%	7 1%	7 1%	7 2%	15 3%	4 2%	- -	5 2%	- -	5 2%	2 1%	- -	7 4%	6 2%	3 1%	4 2%	4 1%	13 2%

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Q.3 Which of the following statements apply to you?
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
NET: Engaged a barrister	240 12%	10 10%	34 13%	37 12%	38 13%	25 13%	24 11%	15 13%	17 15%	25 13%
NET: Used a solicitor	1368 67%	51 51%	177 65%	190 64%	213 73%	152 76%	152 70%	73 65%	77 69%	149 76%
NET: Either	1398 69%	52 52%	183 67%	196 66%	214 73%	152 76%	158 73%	75 67%	78 70%	154 79%
I have engaged a barrister using a solicitor	211 10%	10 10%	28 10%	30 10%	37 13%	25 13%	18 8%	13 12%	15 14%	20 10%
I have engaged a barrister directly	33 2%	1 1%	6 2%	7 3%	2 1%	- -	6 3%	2 2%	2 2%	6 3%
I have used a solicitor but not engaged a barrister	1179 58%	41 41%	150 55%	161 54%	179 61%	128 64%	138 64%	61 54%	63 56%	133 68%
I have never used a solicitor	602 30%	44 44%	86 32%	95 32%	77 26%	45 23%	56 26%	36 32%	34 30%	41 21%
Don't know	36 2%	4 4%	3 1%	4 2%	3 1%	2 1%	2 1%	1 1%	- -	1 *

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Table 3
Q.3 Which of the following statements apply to you?
Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
NET: Engaged a barrister	240 12%	69 25%	172 10%	124 28%	57 6%	240 100%	211 15%	240 17%	211 100%	33 100%	21 2%	-
NET: Used a solicitor	1368 67%	204 73%	1165 66%	346 78%	634 64%	211 88%	1368 100%	1368 98%	211 100%	4 12%	1179 100%	-
NET: Either	1398 69%	218 78%	1180 67%	368 83%	638 64%	240 100%	1368 100%	1398 100%	211 100%	33 100%	1179 100%	-
I have engaged a barrister using a solicitor	211 10%	54 19%	157 9%	102 23%	54 5%	211 88%	211 15%	211 15%	211 100%	4 12%	21 2%	-
I have engaged a barrister directly	33 2%	17 6%	16 1%	25 6%	3 *	33 14%	4 *	33 2%	4 2%	33 100%	1 *	-
I have used a solicitor but not engaged a barrister	1179 58%	157 56%	1022 58%	256 58%	582 59%	21 9%	1179 86%	1179 84%	21 10%	1 3%	1179 100%	-
I have never used a solicitor	602 30%	53 19%	549 31%	72 16%	349 35%	-	-	-	-	-	-	602 100%
Don't know	36 2%	8 3%	29 2%	3 1%	5 1%	-	-	-	-	-	-	-

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Table 4
Q.4 When was the last time you ...?
Base: All respondents who have ...

	Engaged a barrister using a solicitor	Engaged a barrister directly	Used a solicitor (but did not engaged a barrister)
Unweighted base	218	41	1199
Weighted base	211	33	1179
In the last month	13 6%	5 14%	60 5%
In the last six months	9 4%	6 19%	82 7%
In the last twelve months	17 8%	8 26%	95 8%
In the last two years	11 5%	3 10%	130 11%
In the last five years	29 14%	2 5%	217 18%
Over five years ago	128 61%	7 22%	577 49%
Don't know	2 1%	1 4%	18 2%

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Table 5

Q.4 When was the last time you engaged a barrister using a solicitor?**Base: All respondents who have engaged a barrister using a solicitor**

	Gender			Age						Social Grade				Region								Employment Sector				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public	Private
Unweighted base	218	114	104	10	24	32	53	29	70	89	34	37	58	10	13	20	16	21	16	12	12	29	44	25	35	71
Weighted base	211	121	89	16	26	31	44	26	66	66	39	55	50	10	11	24	16	22	19	12	13	27	37	19	38	74
In the last month	13 6%	6 5%	7 8%	3 15%	7 27%	2 6%	2 5%	-	-	6 9%	6 16%	-	1 2%	1 14%	-	-	2 11%	4 19%	4 23%	1 7%	-	1 3%	-	-	7 19%	6 8%
In the last six months	9 4%	6 5%	3 4%	4 23%	2 8%	2 8%	1 1%	-	1 1%	6 8%	1 1%	2 4%	1 2%	-	-	-	2 15%	-	*	-	-	3 13%	2 6%	1 6%	2 5%	4 6%
In the last twelve months	17 8%	14 12%	3 3%	5 33%	5 18%	5 15%	2 5%	-	-	8 12%	3 8%	5 9%	1 1%	3 26%	2 21%	-	2 14%	4 21%	-	-	-	2 9%	1 2%	2 11%	6 15%	9 12%
In the last two years	11 5%	6 5%	5 6%	1 7%	1 3%	2 5%	3 6%	1 5%	4 6%	5 7%	3 7%	1 2%	3 6%	-	-	1 4%	1 6%	1 3%	2 8%	-	-	3 12%	4 10%	*	1 3%	4 5%
In the last five years	29 14%	14 12%	15 17%	2 11%	7 28%	7 22%	6 12%	5 21%	2 3%	9 14%	4 9%	12 21%	5 9%	1 5%	1 6%	4 15%	-	-	8 43%	3 28%	6 45%	2 7%	5 13%	1 3%	8 21%	13 17%
Over five years ago	128 61%	72 60%	56 63%	-	4 16%	14 44%	31 71%	20 74%	60 90%	33 49%	23 58%	35 64%	38 75%	4 36%	8 73%	19 81%	9 55%	13 57%	4 24%	8 65%	7 55%	15 57%	26 70%	15 78%	14 37%	36 49%
Don't know	2 1%	2 2%	-	2 12%	-	-	-	-	-	-	-	-	2 4%	2 19%	-	-	-	-	-	-	-	-	-	-	-	2 3%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 5

Q.4 When was the last time you engaged a barrister using a solicitor?**Base: All respondents who have engaged a barrister using a solicitor**

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	218	11	37	29	38	25	18	12	15	18
Weighted base	211	10	28	30	37	25	18	13	15	20
In the last month	13 6%	3 30%	- -	2 8%	1 2%	2 6%	1 3%	5 37%	- -	- -
In the last six months	9 4%	* 3%	1 4%	1 2%	3 9%	1 3%	- -	- -	1 4%	3 13%
In the last twelve months	17 8%	- -	2 7%	2 6%	2 5%	- -	2 12%	4 29%	3 21%	1 6%
In the last two years	11 5%	- -	- -	1 5%	1 3%	- -	4 22%	2 12%	1 3%	1 6%
In the last five years	29 14%	1 13%	2 6%	2 7%	6 15%	13 52%	* 2%	- -	1 8%	2 12%
Over five years ago	128 61%	5 53%	22 77%	22 72%	24 65%	10 39%	11 61%	3 22%	10 63%	12 62%
Don't know	2 1%	- -	2 7%	- -	- -	- -	- -	- -	- -	- -

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 5

Q.4 When was the last time you engaged a barrister using a solicitor?**Base: All respondents who have engaged a barrister using a solicitor**

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	218	51	167	104	57	218	218	218	218	5	22	-
Weighted base	211	54	157	102	54	211	211	211	211	4	21	-
In the last month	13 6%	10 19%	3 2%	9 9%	2 4%	13 6%	13 6%	13 6%	13 6%	-	-	-
In the last six months	9 4%	4 8%	5 3%	7 7%	-	9 4%	9 4%	9 4%	9 4%	-	1 4%	-
In the last twelve months	17 8%	6 11%	11 7%	8 8%	4 7%	17 8%	17 8%	17 8%	17 8%	2 40%	-	-
In the last two years	11 5%	5 9%	7 4%	7 7%	3 5%	11 5%	11 5%	11 5%	11 5%	* 12%	2 12%	-
In the last five years	29 14%	9 17%	20 13%	17 17%	4 7%	29 14%	29 14%	29 14%	29 14%	-	4 19%	-
Over five years ago	128 61%	20 36%	109 69%	53 52%	41 76%	128 61%	128 61%	128 61%	128 61%	2 48%	14 65%	-
Don't know	2 1%	-	2 1%	-	-	2 1%	2 1%	2 1%	2 1%	-	-	-

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 6

Q.4 When was the last time you engaged a barrister directly?**Base: All respondents who have engaged a barrister directly**

	Gender			Age						Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public	Private
Unweighted base	41	28	13	9	17	6	5	-	4	21	5	6	9	1	4	4	-	3	3	1	2	13	8	2	12	21
Weighted base	33	24	9	7	12	5	5	-	3	13	4	7	8	1	4	2	-	4	4	1	2	9	6	2	10	16
In the last month	5 14%	4 17%	* 5%	1 11%	3 21%	* 8%	1 18%	-	-	3 22%	-	2 22%	-	-	2 44%	* 25%	-	-	-	-	-	* 5%	2 35%	-	1 12%	3 21%
In the last six months	6 19%	5 22%	1 11%	2 34%	2 16%	2 35%	-	-	-	1 9%	1 32%	2 25%	2 23%	1 100%	-	-	-	2 47%	-	-	-	2 20%	1 14%	1 62%	5 53%	1 5%
In the last twelve months	8 26%	7 27%	2 21%	3 48%	4 36%	1 13%	-	-	-	3 24%	2 52%	-	3 38%	-	2 56%	1 75%	-	1 17%	-	-	-	4 41%	* 8%	-	2 18%	5 32%
In the last two years	3 10%	1 4%	2 27%	-	2 16%	-	1 29%	-	-	2 12%	-	* 6%	1 18%	-	-	-	-	1 36%	-	-	-	2 21%	-	-	1 9%	1 7%
In the last five years	2 5%	1 3%	1 11%	-	-	2 29%	-	-	-	1 7%	-	-	1 8%	-	-	-	-	-	-	-	-	-	1 16%	1 38%	-	1 6%
Over five years ago	7 22%	6 24%	2 19%	-	1 11%	-	3 53%	-	3 100%	3 22%	1 16%	3 36%	1 14%	-	-	-	-	-	3 78%	1 100%	2 100%	1 8%	2 27%	-	-	4 25%
Don't know	1 4%	1 3%	1 6%	1 8%	-	1 15%	-	-	-	1 4%	-	1 11%	-	-	-	-	-	-	1 22%	-	-	1 6%	-	-	1 8%	1 3%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 6

Q.4 When was the last time you engaged a barrister directly?**Base: All respondents who have engaged a barrister directly**

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	41	1	8	9	3	-	6	3	3	6
Weighted base	33	1	6	7	2	-	6	2	2	6
In the last month	5 14%	-	-	* 6%	-	-	2 35%	-	* 25%	2 28%
In the last six months	6 19%	-	1 17%	1 18%	-	-	1 9%	-	1 38%	3 46%
In the last twelve months	8 26%	-	3 42%	3 41%	* 23%	-	1 9%	1 31%	1 37%	-
In the last two years	3 10%	-	2 31%	-	-	-	-	-	-	2 26%
In the last five years	2 5%	-	1 10%	-	-	-	-	1 39%	-	-
Over five years ago	7 22%	1 100%	-	2 24%	2 77%	-	3 47%	1 30%	-	-
Don't know	1 4%	-	-	1 11%	-	-	-	-	-	-

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 6

Q.4 When was the last time you engaged a barrister directly?**Base: All respondents who have engaged a barrister directly**

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	41	24	17	30	3	41	5	41	5	41	1	-
Weighted base	33	17	16	25	3	33	4	33	4	33	1	-
In the last month	5 14%	2 13%	2 15%	3 12%	2 49%	5 14%	1 32%	5 14%	1 32%	5 14%	-	-
In the last six months	6 19%	4 26%	2 11%	6 25%	-	6 19%	-	6 19%	-	6 19%	-	-
In the last twelve months	8 26%	6 36%	2 15%	6 24%	1 19%	8 26%	1 38%	8 26%	1 38%	8 26%	-	-
In the last two years	3 10%	2 12%	1 9%	3 14%	-	3 10%	-	3 10%	-	3 10%	-	-
In the last five years	2 5%	1 6%	1 4%	2 6%	-	2 5%	-	2 5%	-	2 5%	-	-
Over five years ago	7 22%	1 7%	6 38%	5 19%	1 32%	7 22%	1 30%	7 22%	1 30%	7 22%	1 100%	-
Don't know	1 4%	-	1 8%	-	-	1 4%	-	1 4%	-	1 4%	-	-

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 7

Q.4 When was the last time you used a solicitor (but did not engaged a barrister)?**Base: All respondents who have used a solicitor (but did not engaged a barrister)**

	Gender		Age							Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	1199	574	625	33	119	230	228	248	341	485	296	173	245	130	36	122	105	130	104	73	95	127	168	109	174	417
Weighted base	1179	578	601	48	127	230	228	228	316	351	360	231	237	112	37	140	119	119	99	69	117	120	142	105	187	449
In the last month	60 5%	26 4%	34 6%	5 10%	6 5%	13 6%	15 7%	8 4%	13 4%	18 5%	26 7%	4 2%	11 5%	6 6%	2 5%	9 7%	5 5%	3 2%	5 5%	1 1%	5 5%	8 6%	11 8%	4 3%	9 5%	33 7%
In the last six months	82 7%	44 8%	37 6%	13 26%	21 17%	15 6%	16 7%	8 4%	9 3%	29 8%	18 5%	15 6%	20 8%	10 9%	2 5%	13 9%	5 4%	13 11%	6 6%	4 6%	8 7%	9 8%	8 6%	3 3%	12 7%	46 10%
In the last twelve months	95 8%	46 8%	49 8%	8 16%	21 17%	22 10%	12 5%	12 5%	19 6%	28 8%	30 8%	17 7%	20 8%	8 7%	2 4%	19 14%	12 10%	10 8%	9 9%	2 3%	6 5%	5 4%	14 10%	9 9%	23 12%	33 7%
In the last two years	130 11%	59 10%	71 12%	5 11%	24 19%	24 10%	21 9%	19 8%	36 11%	45 13%	57 16%	17 8%	11 5%	10 9%	5 15%	11 8%	21 18%	10 9%	6 6%	5 7%	14 12%	23 19%	13 9%	11 11%	17 9%	49 11%
In the last five years	217 18%	104 18%	113 19%	8 17%	23 18%	44 19%	43 19%	47 20%	54 17%	77 22%	56 16%	46 20%	39 16%	27 24%	9 26%	16 11%	24 20%	24 21%	16 16%	10 15%	18 15%	17 14%	31 22%	25 23%	36 20%	82 18%
Over five years ago	577 49%	290 50%	288 48%	1 2%	30 23%	110 48%	121 53%	133 58%	183 58%	153 44%	167 46%	129 56%	129 54%	47 42%	17 46%	72 51%	46 39%	58 49%	58 58%	46 67%	61 52%	55 46%	64 45%	53 51%	89 48%	193 43%
Don't know	18 2%	9 2%	9 1%	8 17%	3 2%	3 1%	-	1 1%	3 1%	1 *	6 2%	4 2%	7 3%	3 3%	-	-	6 5%	1 1%	-	-	4 3%	4 3%	-	1 *	-	13 3%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 7

Q.4 When was the last time you used a solicitor (but did not engaged a barrister)?**Base: All respondents who have used a solicitor (but did not engaged a barrister)**

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	1199	46	164	179	177	126	125	57	63	133
Weighted base	1179	41	150	161	179	128	138	61	63	133
In the last month	60 5%	2 6%	10 7%	8 5%	6 4%	6 5%	4 3%	1 2%	2 3%	10 7%
In the last six months	82 7%	1 1%	13 9%	9 6%	8 5%	9 7%	9 7%	7 11%	7 10%	13 10%
In the last twelve months	95 8%	3 7%	13 9%	4 2%	15 8%	8 6%	12 9%	6 10%	8 14%	15 12%
In the last two years	130 11%	6 16%	13 9%	9 5%	21 12%	19 14%	14 10%	4 7%	3 5%	32 24%
In the last five years	217 18%	4 10%	19 13%	33 21%	34 19%	15 12%	25 18%	23 37%	14 23%	27 21%
Over five years ago	577 49%	25 60%	82 55%	98 61%	91 51%	71 56%	70 51%	20 33%	28 45%	34 26%
Don't know	18 2%	-	-	-	3 2%	-	4 3%	1 1%	-	1 1%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 7

Q.4 When was the last time you used a solicitor (but did not engaged a barrister)?**Base: All respondents who have used a solicitor (but did not engaged a barrister)**

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	1199	161	1038	269	583	22	1199	1199	22	1	1199	-
Weighted base	1179	157	1022	256	582	21	1179	1179	21	1	1179	-
In the last month	60 5%	7 4%	53 5%	11 4%	32 5%	2 10%	60 5%	60 5%	2 10%	-	60 5%	-
In the last six months	82 7%	17 11%	64 6%	27 11%	34 6%	3 15%	82 7%	82 7%	3 15%	-	82 7%	-
In the last twelve months	95 8%	15 10%	79 8%	25 10%	48 8%	3 13%	95 8%	95 8%	3 13%	-	95 8%	-
In the last two years	130 11%	26 17%	104 10%	36 14%	63 11%	3 15%	130 11%	130 11%	3 15%	-	130 11%	-
In the last five years	217 18%	26 16%	191 19%	44 17%	100 17%	5 24%	217 18%	217 18%	5 24%	1 100%	217 18%	-
Over five years ago	577 49%	54 35%	523 51%	105 41%	304 52%	5 23%	577 49%	577 49%	5 23%	-	577 49%	-
Don't know	18 2%	11 7%	7 1%	7 3%	2 *	-	18 2%	18 2%	-	-	18 2%	-

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 8

Q.5 To what extent do you feel that you got value for money when you ...?**Base: All respondents who have ...**

		Engaged a barrister using a solicitor	Engaged a barrister directly	Used a solicitor (but did not engaged a barrister)
Unweighted base		218	41	1199
Weighted base		211	33	1179
NET: Good value		106 50%	16 48%	494 42%
Very good value for money	(+2)	51 24%	9 26%	152 13%
Fairly good value for money	(+1)	56 26%	7 22%	342 29%
Neither good nor poor value for money	(0)	34 16%	7 22%	330 28%
Fairly poor value for money	(-1)	19 9%	7 21%	220 19%
Very poor value for money	(-2)	33 16%	2 7%	84 7%
NET: Poor value		52 25%	9 28%	304 26%
Don't know		18 9%	1 2%	51 4%
Mean		0.37	0.40	0.23
Standard deviation		1.41	1.30	1.13
Standard error		0.10	0.21	0.03

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 9

Q.5 To what extent do you feel that you got value for money when you engaged a barrister using a solicitor?

Base: All respondents who have engaged a barrister using a solicitor

	Gender			Age						Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	218	114	104	10	24	32	53	29	70	89	34	37	58	10	13	20	16	21	16	12	12	29	44	25	35	71
Weighted base	211	121	89	16	26	31	44	26	66	66	39	55	50	10	11	24	16	22	19	12	13	27	37	19	38	74
NET: Good value	106	56	50	13	19	13	21	12	28	37	20	27	22	5	6	19	8	13	13	2	1	16	15	10	27	35
	50%	46%	56%	77%	74%	43%	48%	45%	42%	55%	52%	49%	44%	50%	53%	78%	48%	58%	71%	13%	9%	57%	39%	51%	70%	47%
Very good value for money (+2)	51	27	24	3	10	4	12	8	14	14	13	14	10	1	3	7	3	9	9	1	1	3	7	7	14	15
	24%	22%	27%	17%	38%	12%	28%	29%	21%	22%	33%	25%	19%	14%	27%	28%	19%	40%	50%	7%	5%	12%	18%	35%	36%	21%
Fairly good value for money (+1)	56	29	26	10	9	10	9	4	14	22	7	13	13	4	3	12	5	4	4	1	1	12	8	3	13	19
	26%	24%	30%	60%	36%	31%	20%	16%	21%	34%	19%	24%	25%	36%	26%	50%	30%	18%	21%	7%	4%	45%	20%	16%	35%	26%
Neither good nor poor value for money (0)	34	17	17	2	1	8	5	5	14	10	3	10	10	2	3	2	1	2	1	5	8	3	6	2	3	8
	16%	14%	19%	11%	4%	24%	11%	18%	21%	16%	9%	19%	20%	18%	27%	8%	5%	9%	3%	38%	60%	12%	17%	11%	9%	11%
Fairly poor value for money (-1)	19	12	6	-	1	2	5	4	8	9	2	2	6	1	1	-	3	1	1	1	2	2	5	2	1	8
	9%	10%	7%	-	2%	6%	11%	15%	12%	14%	5%	3%	12%	7%	11%	-	18%	3%	3%	9%	17%	9%	13%	10%	3%	10%
Very poor value for money (-2)	33	24	9	-	1	4	9	5	15	8	10	11	4	1	1	3	2	4	4	2	1	5	7	4	5	13
	16%	20%	10%	-	3%	12%	19%	18%	23%	13%	25%	20%	8%	7%	8%	14%	12%	18%	21%	13%	6%	17%	19%	22%	12%	18%
NET: Poor value	52	36	15	-	1	5	13	9	23	17	12	13	10	1	2	3	5	5	4	3	3	7	12	6	6	21
	25%	30%	17%	-	5%	17%	30%	33%	35%	26%	30%	23%	20%	13%	19%	14%	30%	21%	24%	23%	24%	26%	32%	32%	15%	28%
Don't know	18	12	6	2	4	5	4	1	2	2	4	5	8	2	-	-	3	3	*	3	1	1	4	1	2	10
	9%	10%	7%	12%	17%	16%	10%	4%	2%	2%	9%	9%	16%	19%	-	-	17%	12%	2%	26%	6%	5%	12%	6%	6%	14%
Mean	0.37	0.21	0.60	1.07	1.26	0.31	0.30	0.24	0.05	0.39	0.33	0.34	0.43	0.53	0.53	0.79	0.30	0.65	0.78	-0.21	-0.17	0.28	0.07	0.34	0.84	0.26
Standard deviation	1.41	1.49	1.28	0.58	0.93	1.23	1.56	1.52	1.47	1.33	1.67	1.48	1.25	1.18	1.29	1.27	1.46	1.60	1.63	1.19	0.87	1.33	1.47	1.65	1.33	1.48
Standard error	0.10	0.15	0.13	0.19	0.20	0.23	0.22	0.29	0.18	0.14	0.30	0.25	0.18	0.39	0.36	0.28	0.40	0.37	0.42	0.37	0.26	0.25	0.23	0.34	0.24	0.18

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 9

Q.5 To what extent do you feel that you got value for money when you engaged a barrister using a solicitor?**Base: All respondents who have engaged a barrister using a solicitor**

	Total	What is the combined annual income of your household, prior to tax being deducted?								
		Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	218	11	37	29	38	25	18	12	15	18
Weighted base	211	10	28	30	37	25	18	13	15	20
NET: Good value	106 50%	4 43%	12 43%	15 50%	19 49%	11 45%	7 36%	12 88%	11 71%	10 53%
Very good value for money (+2)	51 24%	4 37%	6 21%	8 25%	7 18%	8 30%	5 25%	6 42%	5 31%	3 16%
Fairly good value for money (+1)	56 26%	1 5%	6 22%	7 24%	12 32%	4 15%	2 11%	6 47%	6 40%	7 37%
Neither good nor poor value for money (0)	34 16%	1 14%	2 6%	7 23%	7 19%	5 19%	3 15%	2 12%	1 7%	2 11%
Fairly poor value for money (-1)	19 9%	1 14%	4 15%	2 6%	3 9%	2 10%	1 6%	-	1 3%	2 11%
Very poor value for money (-2)	33 16%	2 24%	4 15%	5 16%	4 11%	5 22%	5 29%	-	2 14%	3 14%
NET: Poor value	52 25%	4 38%	9 31%	7 22%	8 20%	8 31%	6 35%	-	3 17%	5 25%
Don't know	18 9%	1 6%	6 20%	2 5%	4 11%	1 5%	2 13%	-	1 5%	2 11%
Mean	0.37	0.20	0.22	0.40	0.40	0.24	-0.03	1.30	0.74	0.34
Standard deviation	1.41	1.76	1.52	1.40	1.28	1.57	1.71	0.69	1.39	1.38
Standard error	0.10	0.56	0.28	0.26	0.21	0.32	0.41	0.20	0.37	0.34

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 9

Q.5 To what extent do you feel that you got value for money when you engaged a barrister using a solicitor?

Base: All respondents who have engaged a barrister using a solicitor

	Awareness of Direct Public Access			Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers						
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	218	51	167	104	57	218	218	218	218	5	22	-
Weighted base	211	54	157	102	54	211	211	211	211	4	21	-
NET: Good value	106	39	68	65	21	106	106	106	106	3	7	-
	50%	71%	43%	64%	39%	50%	50%	50%	50%	82%	32%	-
Very good value for money (+2)	51	24	26	33	8	51	51	51	51	2	3	-
	24%	45%	17%	32%	14%	24%	24%	24%	24%	42%	16%	-
Fairly good value for money (+1)	56	14	41	32	14	56	56	56	56	2	3	-
	26%	26%	26%	32%	25%	26%	26%	26%	26%	40%	16%	-
Neither good nor poor value for money (0)	34	8	26	15	6	34	34	34	34	1	4	-
	16%	15%	17%	15%	12%	16%	16%	16%	16%	18%	19%	-
Fairly poor value for money (-1)	19	3	16	7	7	19	19	19	19	-	4	-
	9%	5%	10%	7%	12%	9%	9%	9%	9%	-	17%	-
Very poor value for money (-2)	33	5	28	13	10	33	33	33	33	-	4	-
	16%	9%	18%	13%	19%	16%	16%	16%	16%	-	21%	-
NET: Poor value	52	8	44	20	17	52	52	52	52	-	8	-
	25%	14%	28%	20%	31%	25%	25%	25%	25%	-	38%	-
Don't know	18	-	18	1	10	18	18	18	18	-	2	-
	9%	-	12%	1%	18%	9%	9%	9%	9%	-	11%	-
Mean	0.37	0.92	0.16	0.65	0.05	0.37	0.37	0.37	0.37	1.23	-0.12	-
Standard deviation	1.41	1.29	1.40	1.35	1.45	1.41	1.41	1.41	1.41	0.86	1.46	-
Standard error	0.10	0.18	0.11	0.13	0.21	0.10	0.10	0.10	0.10	0.39	0.32	-

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 10

Q.5 To what extent do you feel that you got value for money when you engaged a barrister directly?

Base: All respondents who have engaged a barrister directly

	Gender			Age						Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public	Private
Unweighted base	41	28	13	9	17	6	5	-	4	21	5	6	9	1	4	4	-	3	3	1	2	13	8	2	12	21
Weighted base	33	24	9	7	12	5	5	-	3	13	4	7	8	1	4	2	-	4	4	1	2	9	6	2	10	16
NET: Good value	16	13	3	4	7	3	1	-	1	7	3	2	4	1	1	1	-	3	-	-	-	6	4	1	8	6
	48%	53%	34%	56%	56%	56%	18%	-	33%	53%	69%	31%	45%	100%	19%	69%	-	64%	-	-	-	60%	68%	62%	74%	36%
Very good value for money (+2)	9	8	*	1	3	3	*	-	1	2	2	2	2	-	1	-	-	3	-	-	-	3	2	-	5	2
	26%	34%	5%	18%	26%	48%	9%	-	33%	19%	49%	31%	22%	-	19%	-	-	64%	-	-	-	32%	39%	-	44%	14%
Fairly good value for money (+1)	7	5	3	3	4	*	*	-	-	5	1	-	2	1	-	1	-	-	-	-	-	3	2	1	3	3
	22%	19%	29%	38%	30%	8%	9%	-	-	34%	20%	-	23%	100%	-	69%	-	-	-	-	-	28%	29%	62%	30%	21%
Neither good nor poor value for money (0)	7	5	3	1	3	2	1	-	*	3	1	1	1	-	1	-	-	-	1	1	-	2	2	-	2	5
	22%	19%	32%	21%	26%	32%	11%	-	14%	26%	31%	18%	16%	-	37%	-	-	-	40%	100%	-	22%	32%	-	20%	30%
Fairly poor value for money (-1)	7	5	1	1	2	-	4	-	-	1	-	4	3	-	2	1	-	1	2	-	-	1	-	-	1	5
	21%	23%	16%	15%	18%	-	72%	-	-	4%	-	51%	31%	-	44%	31%	-	36%	60%	-	-	12%	-	-	5%	31%
Very poor value for money (-2)	2	1	1	-	-	1	-	-	2	2	-	-	1	-	-	-	-	-	-	2	-	-	-	1	-	-
	7%	5%	12%	-	-	12%	-	-	53%	13%	-	-	8%	-	-	-	-	-	-	100%	-	-	-	38%	-	-
NET: Poor value	9	7	3	1	2	1	4	-	2	2	-	4	3	-	2	1	-	1	2	-	2	1	-	1	1	5
	28%	28%	28%	15%	18%	12%	72%	-	53%	17%	-	51%	39%	-	44%	31%	-	36%	60%	-	100%	12%	-	38%	5%	31%
Don't know	1	-	1	1	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-	1
	2%	-	6%	8%	-	-	-	-	-	4%	-	-	-	-	-	-	-	-	-	-	6%	-	-	-	-	3%
Mean	0.40	0.54	-0.01	0.64	0.64	0.81	-0.45	-	-0.39	0.43	1.18	0.10	0.21	1.00	-0.06	0.39	-	0.92	-0.60	0.00	-2.00	0.86	1.07	-0.15	1.13	0.20
Standard deviation	1.30	1.34	1.16	1.07	1.10	1.49	1.10	-	2.16	1.30	1.01	1.42	1.39	-	1.27	-	-	1.66	0.58	-	-	1.09	0.92	-	0.97	1.08
Standard error	0.21	0.25	0.34	0.38	0.27	0.61	0.49	-	1.08	0.29	0.45	0.58	0.46	-	0.64	-	-	0.96	0.33	-	-	0.31	0.33	-	0.28	0.24

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 10

Q.5 To what extent do you feel that you got value for money when you engaged a barrister directly?**Base: All respondents who have engaged a barrister directly**

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	41	1	8	9	3	-	6	3	3	6
Weighted base	33	1	6	7	2	-	6	2	2	6
NET: Good value	16 48%	-	2 41%	4 51%	1 54%	-	1 16%	1 30%	1 63%	5 90%
Very good value for money (+2)	9 26%	-	* 7%	3 43%	1 54%	-	1 9%	1 30%	-	3 44%
Fairly good value for money (+1)	7 22%	-	2 34%	1 7%	-	-	* 7%	-	1 63%	3 45%
Neither good nor poor value for money (0)	7 22%	1 100%	1 24%	1 11%	1 46%	-	1 11%	2 70%	1 37%	1 10%
Fairly poor value for money (-1)	7 21%	-	1 24%	1 15%	-	-	4 73%	-	-	-
Very poor value for money (-2)	2 7%	-	1 10%	2 24%	-	-	-	-	-	-
NET: Poor value	9 28%	-	2 34%	3 39%	-	-	4 73%	-	-	-
Don't know	1 2%	-	-	-	-	-	-	-	-	-
Mean	0.40	0.00	0.04	0.31	1.08	-	-0.47	0.59	0.63	1.34
Standard deviation	1.30	-	1.24	1.80	1.38	-	1.06	1.19	-	0.72
Standard error	0.21	-	0.44	0.60	0.80	-	0.43	0.69	-	0.29

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 10

Q.5 To what extent do you feel that you got value for money when you engaged a barrister directly?**Base: All respondents who have engaged a barrister directly**

	Awareness of Direct Public Access			Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers						
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	41	24	17	30	3	41	5	41	5	41	1	-
Weighted base	33	17	16	25	3	33	4	33	4	33	1	-
NET: Good value	16 48%	12 71%	4 25%	15 61%	-	16 48%	3 80%	16 48%	3 80%	16 48%	1 100%	-
Very good value for money (+2)	9 26%	5 28%	4 25%	8 32%	-	9 26%	3 80%	9 26%	3 80%	9 26%	1 100%	-
Fairly good value for money (+1)	7 22%	7 44%	-	7 29%	-	7 22%	-	7 22%	-	7 22%	-	-
Neither good nor poor value for money (0)	7 22%	4 26%	3 19%	4 15%	1 19%	7 22%	1 20%	7 22%	1 20%	7 22%	-	-
Fairly poor value for money (-1)	7 21%	1 3%	6 39%	5 19%	2 49%	7 21%	-	7 21%	-	7 21%	-	-
Very poor value for money (-2)	2 7%	-	2 15%	1 5%	1 32%	2 7%	-	2 7%	-	2 7%	-	-
NET: Poor value	9 28%	1 3%	9 53%	6 24%	3 81%	9 28%	-	9 28%	-	9 28%	-	-
Don't know	1 2%	-	1 3%	-	-	1 2%	-	1 2%	-	1 2%	-	-
Mean	0.40	0.95	-0.19	0.63	-1.13	0.40	1.61	0.40	1.61	0.40	2.00	-
Standard deviation	1.30	0.84	1.46	1.27	0.84	1.30	0.93	1.30	0.93	1.30	-	-
Standard error	0.21	0.17	0.36	0.23	0.48	0.21	0.41	0.21	0.41	0.21	-	-

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 11

Q.5 To what extent do you feel that you got value for money when you used a solicitor (but did not engaged a barrister)?

Base: All respondents who have used a solicitor (but did not engaged a barrister)

	Gender			Age						Social Grade				Region								Employment Sector				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public	Private
Unweighted base	1199	574	625	33	119	230	228	248	341	485	296	173	245	130	36	122	105	130	104	73	95	127	168	109	174	417
Weighted base	1179	578	601	48	127	230	228	228	316	351	360	231	237	112	37	140	119	119	99	69	117	120	142	105	187	449
NET: Good value	494	226	268	15	53	91	71	104	160	159	156	76	102	51	17	58	54	44	39	25	55	48	64	39	70	165
	42%	39%	45%	30%	42%	40%	31%	46%	50%	45%	43%	33%	43%	45%	46%	41%	45%	37%	39%	36%	47%	40%	45%	37%	38%	37%
Very good value for money (+2)	152	67	85	6	13	29	18	36	49	45	52	15	40	22	6	16	17	17	6	11	11	20	16	11	21	45
	13%	12%	14%	12%	11%	13%	8%	16%	16%	13%	14%	7%	17%	20%	16%	12%	14%	14%	6%	15%	9%	17%	11%	10%	11%	10%
Fairly good value for money (+1)	342	159	183	9	40	62	53	69	110	114	105	60	63	29	11	42	37	27	32	15	45	28	48	28	49	120
	29%	27%	30%	18%	31%	27%	23%	30%	35%	33%	29%	26%	26%	26%	30%	30%	32%	23%	32%	21%	38%	24%	34%	27%	26%	27%
Neither good nor poor value for money (0)	330	164	166	20	39	64	77	57	73	96	104	63	68	29	6	43	25	30	26	21	30	41	38	39	52	139
	28%	28%	28%	42%	31%	28%	34%	25%	23%	27%	29%	27%	29%	26%	17%	31%	21%	26%	26%	30%	26%	34%	27%	37%	28%	31%
Fairly poor value for money (-1)	220	123	98	5	21	41	53	45	57	67	60	62	31	22	10	20	25	29	23	16	22	15	22	17	41	92
	19%	21%	16%	10%	17%	18%	23%	20%	18%	19%	17%	27%	13%	19%	28%	14%	21%	24%	23%	23%	18%	13%	15%	16%	22%	21%
Very poor value for money (-2)	84	45	39	6	8	15	20	17	17	17	27	18	22	4	1	12	10	11	9	6	7	7	10	6	17	29
	7%	8%	6%	12%	7%	7%	9%	8%	5%	5%	8%	8%	9%	4%	2%	9%	9%	9%	9%	9%	6%	6%	7%	6%	9%	7%
NET: Poor value	304	167	137	11	29	56	73	62	73	85	87	79	53	26	11	32	36	40	32	23	28	22	31	23	58	122
	26%	29%	23%	22%	23%	24%	32%	27%	23%	24%	24%	34%	22%	23%	30%	23%	30%	34%	32%	33%	24%	18%	22%	22%	31%	27%
Don't know	51	21	30	3	5	19	8	5	10	11	13	13	14	6	3	8	4	4	3	1	3	9	8	4	6	23
	4%	4%	5%	5%	4%	8%	3%	2%	3%	3%	4%	6%	6%	5%	7%	5%	3%	3%	3%	1%	3%	7%	6%	4%	3%	5%
Mean	0.23	0.15	0.31	0.09	0.24	0.23	-0.02	0.27	0.39	0.30	0.27	-0.03	0.30	0.40	0.32	0.23	0.22	0.09	0.04	0.10	0.27	0.35	0.29	0.20	0.09	0.14
Standard deviation	1.13	1.14	1.13	1.16	1.08	1.14	1.08	1.18	1.12	1.09	1.15	1.08	1.20	1.15	1.15	1.13	1.20	1.22	1.11	1.20	1.06	1.11	1.11	1.04	1.16	1.09
Standard error	0.03	0.05	0.05	0.21	0.10	0.08	0.07	0.08	0.06	0.05	0.07	0.08	0.08	0.10	0.20	0.10	0.12	0.11	0.11	0.14	0.11	0.10	0.09	0.10	0.09	0.05

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 11

Q.5 To what extent do you feel that you got value for money when you used a solicitor (but did not engaged a barrister)?

Base: All respondents who have used a solicitor (but did not engaged a barrister)

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	1199	46	164	179	177	126	125	57	63	133
Weighted base	1179	41	150	161	179	128	138	61	63	133
NET: Good value	494 42%	17 40%	71 47%	66 41%	71 40%	60 47%	52 37%	24 40%	35 56%	55 41%
Very good value for money (+2)	152 13%	4 10%	17 11%	26 16%	17 9%	23 18%	16 12%	8 14%	6 10%	16 12%
Fairly good value for money (+1)	342 29%	13 31%	54 36%	40 25%	54 30%	37 28%	35 26%	16 26%	29 46%	39 29%
Neither good nor poor value for money (0)	330 28%	15 35%	35 23%	46 29%	48 27%	29 22%	40 29%	23 37%	13 21%	51 38%
Fairly poor value for money (-1)	220 19%	3 7%	23 15%	33 21%	32 18%	23 18%	32 23%	12 20%	9 15%	25 19%
Very poor value for money (-2)	84 7%	3 7%	16 10%	7 4%	20 11%	10 8%	9 6%	1 1%	2 3%	2 2%
NET: Poor value	304 26%	5 13%	39 26%	40 25%	52 29%	33 26%	41 29%	13 22%	11 18%	27 21%
Don't know	51 4%	5 11%	6 4%	8 5%	7 4%	7 5%	6 4%	1 1%	3 5%	- -
Mean	0.23	0.34	0.23	0.29	0.09	0.33	0.14	0.31	0.47	0.31
Standard deviation	1.13	1.03	1.18	1.13	1.17	1.22	1.12	1.00	1.00	0.97
Standard error	0.03	0.16	0.09	0.09	0.09	0.11	0.10	0.13	0.13	0.08

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Absolutes/col percents

Table 11

Q.5 To what extent do you feel that you got value for money when you used a solicitor (but did not engaged a barrister)?**Base: All respondents who have used a solicitor (but did not engaged a barrister)**

	Awareness of Direct Public Access			Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers						
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	1199	161	1038	269	583	22	1199	1199	22	1	1199	-
Weighted base	1179	157	1022	256	582	21	1179	1179	21	1	1179	-
NET: Good value	494	77	416	124	241	12	494	494	12	1	494	-
	42%	49%	41%	48%	41%	55%	42%	42%	55%	100%	42%	-
Very good value for money	(+2) 152	31	121	50	60	5	152	152	5	1	152	-
	13%	20%	12%	20%	10%	22%	13%	13%	22%	100%	13%	-
Fairly good value for money	(+1) 342	47	295	73	181	7	342	342	7	-	342	-
	29%	30%	29%	29%	31%	34%	29%	29%	34%	-	29%	-
Neither good nor poor value for money	(0) 330	50	280	69	145	6	330	330	6	-	330	-
	28%	32%	27%	27%	25%	29%	28%	28%	29%	-	28%	-
Fairly poor value for money	(-1) 220	18	203	42	131	3	220	220	3	-	220	-
	19%	11%	20%	17%	22%	16%	19%	19%	16%	-	19%	-
Very poor value for money	(-2) 84	10	74	15	46	-	84	84	-	-	84	-
	7%	6%	7%	6%	8%	-	7%	7%	-	-	7%	-
NET: Poor value	304	27	277	57	177	3	304	304	3	-	304	-
	26%	17%	27%	22%	30%	16%	26%	26%	16%	-	26%	-
Don't know	51	3	48	7	20	-	51	51	-	-	51	-
	4%	2%	5%	3%	3%	-	4%	4%	-	-	4%	-
Mean	0.23	0.46	0.19	0.41	0.14	0.61	0.23	0.23	0.61	2.00	0.23	-
Standard deviation	1.13	1.12	1.13	1.16	1.14	1.02	1.13	1.13	1.02	-	1.13	-
Standard error	0.03	0.09	0.04	0.07	0.05	0.22	0.03	0.03	0.22	-	0.03	-

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 12

Q.6 Which of the following would you say are concerns you would have about embarking on legal action?

Base: All respondents

	Gender			Age						Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public	Private
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
The overall cost	1500	746	754	157	232	272	261	241	338	426	459	304	312	140	60	177	143	132	103	77	143	178	196	152	240	605
	74%	75%	73%	64%	71%	70%	75%	79%	79%	77%	78%	71%	67%	79%	65%	74%	80%	70%	65%	71%	75%	69%	75%	82%	75%	74%
Not knowing the cost in advance	1116	572	545	93	136	202	203	197	284	317	345	220	234	99	47	131	93	95	85	71	109	126	142	119	160	443
	55%	57%	52%	38%	42%	52%	59%	65%	66%	58%	58%	52%	50%	56%	51%	55%	52%	50%	54%	66%	57%	49%	54%	64%	50%	54%
The length of time it takes	899	448	451	95	129	156	160	152	206	260	268	182	189	87	30	102	69	73	75	53	91	114	114	89	141	343
	44%	45%	43%	39%	40%	40%	46%	50%	48%	47%	45%	43%	40%	49%	33%	43%	39%	39%	48%	49%	48%	45%	44%	48%	44%	42%
Generally feeling out of control of the process	731	370	361	59	128	105	125	140	174	207	218	135	171	66	29	91	58	64	61	42	75	84	91	70	115	284
	36%	37%	35%	24%	39%	27%	36%	46%	41%	38%	37%	32%	36%	37%	31%	38%	32%	34%	38%	39%	40%	33%	35%	38%	36%	35%
Not knowing the time it's likely to take in advance	621	329	292	50	70	98	99	116	188	188	186	111	136	55	22	66	56	56	51	34	66	68	78	69	87	237
	30%	33%	28%	20%	21%	25%	29%	38%	44%	34%	31%	26%	29%	31%	24%	28%	31%	30%	32%	31%	35%	27%	30%	37%	27%	29%
Being able to have personal contact with your solicitor/ barrister at a time to suit you	351	159	192	34	54	58	58	56	90	97	98	75	82	26	16	42	28	24	19	28	36	58	34	40	50	137
	17%	16%	18%	14%	17%	15%	17%	18%	21%	18%	17%	17%	17%	15%	17%	17%	15%	13%	12%	26%	19%	23%	13%	22%	15%	17%
Other	44	18	25	6	12	5	12	5	3	14	12	6	12	6	-	1	1	4	6	1	9	6	6	3	5	24
	2%	2%	2%	2%	4%	1%	4%	2%	1%	3%	2%	1%	2%	3%	-	*	1%	2%	4%	1%	5%	2%	2%	2%	1%	3%
None of the above	55	35	21	5	15	18	7	2	8	11	13	22	9	5	5	6	5	8	8	4	4	5	4	1	16	22
	3%	3%	2%	2%	5%	5%	2%	1%	2%	2%	2%	5%	2%	3%	6%	2%	3%	4%	5%	4%	2%	2%	2%	1%	5%	3%
Don't know	103	36	66	26	18	28	13	5	14	19	23	20	40	10	10	14	4	9	4	7	4	15	24	4	6	46
	5%	4%	6%	10%	6%	7%	4%	2%	3%	4%	4%	5%	9%	6%	11%	6%	2%	5%	2%	6%	2%	6%	9%	2%	2%	6%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 12

Q.6 Which of the following would you say are concerns you would have about embarking on legal action?**Base: All respondents**

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
The overall cost	1500 74%	68 68%	183 67%	219 74%	228 78%	157 79%	163 76%	85 75%	83 74%	155 79%
Not knowing the cost in advance	1116 55%	48 48%	141 52%	157 53%	172 59%	117 58%	124 58%	52 46%	60 54%	125 64%
The length of time it takes	899 44%	39 39%	117 43%	124 42%	133 45%	92 46%	104 48%	49 43%	53 48%	100 51%
Generally feeling out of control of the process	731 36%	38 38%	107 39%	100 34%	118 40%	73 36%	68 32%	44 39%	43 39%	70 36%
Not knowing the time it's likely to take in advance	621 30%	21 21%	81 30%	88 30%	103 35%	63 31%	70 33%	28 25%	31 27%	70 35%
Being able to have personal contact with your solicitor/barrister at a time to suit you	351 17%	24 24%	42 15%	52 17%	62 21%	42 21%	34 16%	13 12%	16 15%	31 16%
Other	44 2%	7 7%	2 1%	3 1%	7 2%	1 1%	7 3%	- -	4 4%	5 2%
None of the above	55 3%	3 3%	10 4%	6 2%	6 2%	8 4%	2 1%	2 1%	6 5%	3 2%
Don't know	103 5%	8 8%	13 5%	11 4%	12 4%	8 4%	4 2%	3 3%	5 5%	7 4%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 12

Q.6 Which of the following would you say are concerns you would have about embarking on legal action?

Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
The overall cost	1500 74%	158 57%	1342 76%	304 69%	790 80%	177 74%	1041 76%	1053 75%	165 78%	12 38%	896 76%	435 72%
Not knowing the cost in advance	1116 55%	105 38%	1011 58%	222 50%	594 60%	121 50%	808 59%	812 58%	117 55%	6 17%	706 60%	293 49%
The length of time it takes	899 44%	115 41%	783 45%	191 43%	454 46%	116 48%	666 49%	682 49%	100 48%	17 51%	575 49%	210 35%
Generally feeling out of control of the process	731 36%	78 28%	653 37%	129 29%	412 42%	94 39%	513 37%	520 37%	86 41%	10 29%	435 37%	207 34%
Not knowing the time it's likely to take in advance	621 30%	66 24%	555 32%	141 32%	309 31%	72 30%	475 35%	478 34%	69 33%	3 9%	416 35%	139 23%
Being able to have personal contact with your solicitor/ barrister at a time to suit you	351 17%	49 18%	301 17%	75 17%	169 17%	53 22%	257 19%	259 19%	50 24%	5 16%	211 18%	90 15%
Other	44 2%	7 3%	36 2%	12 3%	17 2%	4 2%	25 2%	25 2%	4 2%	- -	22 2%	19 3%
None of the above	55 3%	11 4%	44 2%	12 3%	15 2%	6 2%	28 2%	28 2%	6 3%	- -	22 2%	25 4%
Don't know	103 5%	16 6%	87 5%	8 2%	41 4%	2 1%	38 3%	40 3%	1 *	1 4%	38 3%	49 8%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 13
Gender
Base: All respondents

	Gender		Age							Social Grade				Region								Employment Sector				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
Male	998	998	-	102	150	193	164	162	227	307	269	228	193	85	41	101	98	105	84	56	84	131	122	91	145	474
	49%	100%	-	42%	46%	50%	47%	53%	53%	56%	46%	53%	41%	48%	45%	42%	55%	56%	53%	52%	44%	51%	47%	49%	45%	58%
Female	1038	-	1038	142	176	194	182	143	200	243	321	200	275	92	51	139	82	84	74	52	107	125	139	95	175	346
	51%	-	100%	58%	54%	50%	53%	47%	47%	44%	54%	47%	59%	52%	55%	58%	44%	44%	47%	48%	56%	49%	53%	51%	55%	42%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 13
Gender
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
Male	998 49%	36 36%	106 39%	125 42%	155 53%	119 59%	105 49%	66 59%	70 63%	118 60%
Female	1038 51%	64 64%	166 61%	171 58%	138 47%	81 41%	110 51%	46 41%	42 37%	78 40%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 13
Gender
Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
Male	998 49%	170 61%	828 47%	254 57%	444 45%	142 59%	686 50%	706 51%	121 58%	24 73%	578 49%	276 46%
Female	1038 51%	109 39%	930 53%	189 43%	548 55%	98 41%	682 50%	691 49%	89 42%	9 27%	601 51%	326 54%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 14

Age**Base: All respondents**

	Gender			Age						Social Grade				Region								Employment Sector				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
18-24	244	102	142	244	-	-	-	-	-	48	90	35	71	24	7	16	26	19	18	12	20	47	36	20	17	103
	12%	10%	14%	100%	-	-	-	-	-	9%	15%	8%	15%	14%	7%	7%	14%	10%	11%	11%	10%	18%	14%	11%	5%	13%
25-34	326	150	176	-	326	-	-	-	-	74	104	77	70	22	18	35	23	33	31	24	32	45	38	26	73	181
	16%	15%	17%	-	100%	-	-	-	-	14%	18%	18%	15%	12%	20%	14%	13%	18%	20%	22%	17%	18%	14%	14%	23%	22%
35-44	387	193	194	-	-	387	-	-	-	113	101	86	88	29	22	47	37	30	26	11	32	59	54	40	92	210
	19%	19%	19%	-	-	100%	-	-	-	20%	17%	20%	19%	16%	24%	20%	21%	16%	17%	10%	17%	23%	21%	22%	29%	26%
45-54	346	164	182	-	-	-	346	-	-	93	99	80	75	35	17	34	30	41	28	19	31	30	44	37	80	183
	17%	16%	18%	-	-	-	100%	-	-	17%	17%	19%	16%	20%	18%	14%	17%	22%	17%	17%	16%	12%	17%	20%	25%	22%
55-64	305	162	143	-	-	-	-	305	-	76	80	67	83	24	12	52	38	19	25	20	35	26	28	28	45	100
	15%	16%	14%	-	-	-	-	100%	-	14%	14%	16%	18%	13%	13%	22%	21%	10%	16%	18%	18%	10%	11%	15%	14%	12%
65+	427	227	200	-	-	-	-	-	427	147	117	83	81	43	16	56	26	46	31	23	41	49	61	35	13	43
	21%	23%	19%	-	-	-	-	-	100%	27%	20%	19%	17%	24%	18%	23%	15%	24%	19%	21%	22%	19%	23%	19%	4%	5%
Average age	46.74	48.06	45.48	21.56	29.55	39.80	49.85	59.20	69.12	49.27	45.19	46.67	45.79	48.03	45.41	49.39	45.62	47.51	46.88	46.99	47.46	43.36	46.61	46.90	42.75	41.22

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 14
Age
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
18-24	244 12%	35 35%	37 13%	32 11%	23 8%	16 8%	17 8%	10 9%	8 7%	18 9%
25-34	326 16%	15 15%	34 12%	52 18%	42 14%	29 14%	32 15%	23 20%	19 17%	36 18%
35-44	387 19%	13 13%	42 15%	46 15%	56 19%	54 27%	49 23%	27 24%	29 26%	45 23%
45-54	346 17%	17 17%	38 14%	42 14%	50 17%	24 12%	44 20%	26 23%	24 22%	44 22%
55-64	305 15%	11 11%	60 22%	40 14%	50 17%	32 16%	31 14%	12 11%	12 10%	27 14%
65+	427 21%	8 8%	62 23%	84 28%	72 25%	45 22%	42 20%	14 12%	20 18%	26 13%
Average age	46.74	38.04	48.32	48.56	49.01	47.97	47.63	43.82	46.53	44.88

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 14

Age**Base: All respondents**

	Awareness of Direct Public Access			Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers						
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
18-24	244 12%	48 17%	197 11%	40 9%	128 13%	23 9%	65 5%	71 5%	16 8%	7 21%	48 4%	160 27%
25-34	326 16%	62 22%	264 15%	66 15%	151 15%	37 16%	150 11%	161 12%	26 12%	12 37%	127 11%	159 26%
35-44	387 19%	41 15%	346 20%	79 18%	189 19%	36 15%	256 19%	261 19%	31 15%	5 16%	230 20%	115 19%
45-54	346 17%	36 13%	310 18%	69 16%	172 17%	49 20%	273 20%	277 20%	44 21%	5 15%	228 19%	65 11%
55-64	305 15%	35 13%	270 15%	58 13%	172 17%	26 11%	253 18%	253 18%	26 12%	-	228 19%	53 9%
65+	427 21%	57 20%	370 21%	129 29%	179 18%	69 29%	372 27%	374 27%	66 31%	3 10%	316 27%	49 8%
Average age	46.74	44.03	47.17	49.34	46.19	49.14	51.56	51.22	51.11	35.99	51.69	37.02

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 15
Social Grade
Base: All respondents

	Gender		Age							Social Grade				Region										Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
AB	550	307	243	48	74	113	93	76	147	550	-	-	-	66	23	59	33	46	37	29	45	79	75	57	114	227
	27%	31%	23%	19%	23%	29%	27%	25%	34%	100%	-	-	-	38%	25%	25%	19%	24%	24%	27%	24%	31%	29%	31%	36%	28%
C1	590	269	321	90	104	101	99	80	117	-	590	-	-	34	22	72	67	56	47	37	52	94	71	40	124	252
	29%	27%	31%	37%	32%	26%	29%	26%	27%	-	100%	-	-	19%	23%	30%	37%	30%	30%	34%	27%	37%	27%	21%	39%	31%
C2	428	228	200	35	77	86	80	67	83	-	-	428	-	28	17	46	44	46	36	22	46	32	56	55	63	209
	21%	23%	19%	14%	24%	22%	23%	22%	19%	-	-	100%	-	16%	18%	19%	24%	24%	23%	20%	24%	12%	22%	29%	20%	25%
DE	468	193	275	71	70	88	75	83	81	-	-	-	468	49	31	63	36	41	37	20	47	52	59	34	19	132
	23%	19%	26%	29%	22%	23%	22%	27%	19%	-	-	-	100%	27%	34%	26%	20%	22%	24%	19%	25%	20%	23%	18%	6%	16%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 15
Social Grade
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
AB	550 27%	3 3%	19 7%	39 13%	54 18%	51 25%	70 32%	48 43%	55 49%	132 68%
C1	590 29%	27 27%	63 23%	103 35%	105 36%	55 28%	77 36%	32 28%	30 27%	41 21%
C2	428 21%	14 14%	36 13%	70 24%	79 27%	73 36%	53 24%	29 26%	18 16%	17 9%
DE	468 23%	56 56%	154 57%	84 28%	55 19%	21 11%	17 8%	4 4%	9 8%	6 3%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 15
Social Grade
Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
AB	550 27%	104 37%	446 25%	153 35%	260 26%	77 32%	406 30%	417 30%	66 31%	13 40%	351 30%	125 21%
C1	590 29%	79 28%	512 29%	116 26%	304 31%	44 18%	396 29%	400 29%	39 19%	4 13%	360 31%	184 31%
C2	428 21%	49 18%	378 22%	83 19%	209 21%	63 26%	284 21%	292 21%	55 26%	7 22%	231 20%	129 21%
DE	468 23%	47 17%	422 24%	91 21%	219 22%	57 24%	282 21%	289 21%	50 24%	8 25%	237 20%	164 27%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 16
GO Region
Base: All respondents

	Gender			Age						Social Grade				Region								Employment Sector				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	Public	Private
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
Scotland	177	85	92	24	22	29	35	24	43	66	34	28	49	177	-	-	-	-	-	-	-	-	-	-	19	64
		9%	9%	10%	7%	8%	10%	8%	10%	12%	6%	7%	10%	100%	-	-	-	-	-	-	-	-	-	-	6%	8%
North East	92	41	51	7	18	22	17	12	16	23	22	17	31	-	92	-	-	-	-	-	-	-	-	-	13	45
		5%	4%	5%	3%	6%	6%	5%	4%	4%	4%	4%	7%	-	100%	-	-	-	-	-	-	-	-	-	4%	6%
North West	239	101	139	16	35	47	34	52	56	59	72	46	63	-	-	239	-	-	-	-	-	-	-	-	42	82
		12%	10%	13%	7%	11%	12%	10%	17%	13%	11%	12%	11%	13%	-	100%	-	-	-	-	-	-	-	-	13%	10%
Yorkshire & Humberside	180	98	82	26	23	37	30	38	26	33	67	44	36	-	-	-	180	-	-	-	-	-	-	-	30	73
		9%	10%	8%	10%	7%	10%	9%	12%	6%	11%	10%	8%	-	-	-	100%	-	-	-	-	-	-	-	10%	9%
West Midlands	188	105	84	19	33	30	41	19	46	46	56	46	41	-	-	-	-	188	-	-	-	-	-	-	27	85
		9%	10%	8%	8%	10%	8%	12%	6%	11%	8%	9%	11%	9%	-	-	-	100%	-	-	-	-	-	-	9%	10%
East Midlands	158	84	74	18	31	26	28	25	31	37	47	36	37	-	-	-	-	-	158	-	-	-	-	-	24	57
		8%	8%	7%	7%	10%	7%	8%	8%	7%	7%	8%	9%	8%	-	-	-	-	100%	-	-	-	-	-	8%	7%
Wales	108	56	52	12	24	11	19	20	23	29	37	22	20	-	-	-	-	-	-	108	-	-	-	-	24	39
		5%	6%	5%	5%	7%	3%	5%	6%	5%	5%	6%	5%	4%	-	-	-	-	-	100%	-	-	-	-	8%	5%
Eastern	191	84	107	20	32	32	31	35	41	45	52	46	47	-	-	-	-	-	-	-	191	-	-	-	23	77
		9%	8%	10%	8%	10%	8%	9%	12%	10%	8%	9%	11%	10%	-	-	-	-	-	-	100%	-	-	-	7%	9%
London	256	131	125	47	45	59	30	26	49	79	94	32	52	-	-	-	-	-	-	-	-	256	-	-	43	115
		13%	13%	12%	19%	14%	15%	9%	8%	11%	14%	16%	7%	11%	-	-	-	-	-	-	-	100%	-	-	13%	14%
South East	261	122	139	36	38	54	44	28	61	75	71	56	59	-	-	-	-	-	-	-	-	-	261	-	27	112
		13%	12%	13%	15%	12%	14%	13%	9%	14%	14%	12%	13%	13%	-	-	-	-	-	-	-	-	100%	-	9%	14%
South West	186	91	95	20	26	40	37	28	35	57	40	55	34	-	-	-	-	-	-	-	-	-	-	186	46	71
		9%	9%	9%	8%	8%	10%	11%	9%	8%	10%	7%	13%	7%	-	-	-	-	-	-	-	-	-	100%	14%	9%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 16
GO Region
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
Scotland	177 9%	8 8%	22 8%	28 10%	24 8%	16 8%	20 9%	4 3%	12 11%	18 9%
North East	92 5%	6 6%	21 8%	12 4%	11 4%	11 5%	12 6%	4 4%	5 4%	2 1%
North West	239 12%	7 7%	40 15%	36 12%	37 13%	25 12%	29 13%	15 13%	13 12%	15 8%
Yorkshire & Humberside	180 9%	13 13%	26 10%	24 8%	27 9%	22 11%	21 10%	12 11%	6 5%	16 8%
West Midlands	188 9%	12 12%	35 13%	21 7%	29 10%	19 10%	11 5%	6 5%	18 16%	19 10%
East Midlands	158 8%	9 9%	24 9%	21 7%	30 10%	13 7%	19 9%	13 12%	10 9%	4 2%
Wales	108 5%	6 6%	14 5%	16 6%	16 6%	8 4%	13 6%	5 5%	9 8%	8 4%
Eastern	191 9%	6 6%	19 7%	33 11%	31 11%	20 10%	26 12%	9 8%	6 6%	20 10%
London	256 13%	13 13%	28 10%	43 15%	25 8%	21 11%	23 11%	19 17%	11 10%	30 15%
South East	261 13%	8 8%	30 11%	32 11%	41 14%	20 10%	27 12%	10 9%	12 11%	46 23%
South West	186 9%	11 11%	14 5%	29 10%	22 7%	24 12%	16 7%	16 14%	10 9%	18 9%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 16
GO Region
Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
Scotland	177 9%	20 7%	157 9%	21 5%	110 11%	11 5%	122 9%	122 9%	10 5%	1 2%	112 9%	51 8%
North East	92 5%	7 3%	85 5%	17 4%	52 5%	14 6%	47 3%	50 4%	11 5%	4 11%	37 3%	42 7%
North West	239 12%	28 10%	212 12%	57 13%	119 12%	26 11%	163 12%	165 12%	24 11%	2 5%	140 12%	70 12%
Yorkshire & Humberside	180 9%	25 9%	155 9%	37 8%	89 9%	16 7%	133 10%	133 9%	16 8%	- -	119 10%	47 8%
West Midlands	188 9%	29 10%	159 9%	40 9%	84 8%	26 11%	140 10%	144 10%	22 10%	4 12%	119 10%	40 7%
East Midlands	158 8%	28 10%	130 7%	40 9%	73 7%	22 9%	114 8%	118 8%	19 9%	4 11%	99 8%	39 6%
Wales	108 5%	9 3%	99 6%	22 5%	51 5%	13 5%	77 6%	77 6%	12 6%	1 2%	69 6%	31 5%
Eastern	191 9%	28 10%	162 9%	37 8%	87 9%	14 6%	128 9%	130 9%	13 6%	2 5%	117 10%	53 9%
London	256 13%	45 16%	211 12%	71 16%	100 10%	36 15%	144 11%	154 11%	27 13%	9 28%	120 10%	96 16%
South East	261 13%	32 11%	229 13%	57 13%	139 14%	41 17%	177 13%	181 13%	37 18%	6 18%	142 12%	78 13%
South West	186 9%	27 10%	158 9%	42 10%	89 9%	21 9%	124 9%	125 9%	19 9%	2 5%	105 9%	56 9%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 17
Have you taken a foreign holiday in the last 3 years?
Base: All respondents

	Gender		Age							Social Grade				Region								Employment Sector				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
Yes	1262	645	617	136	220	219	206	181	300	424	371	263	204	108	57	137	103	114	89	61	128	181	168	116	223	544
	62%	65%	59%	56%	68%	57%	60%	59%	70%	77%	63%	62%	44%	61%	62%	57%	57%	61%	56%	56%	67%	71%	64%	63%	70%	66%
No	774	353	421	108	106	168	140	125	127	126	219	164	264	69	35	103	77	74	69	47	63	75	93	69	97	276
	38%	35%	41%	44%	32%	43%	40%	41%	30%	23%	37%	38%	56%	39%	38%	43%	39%	44%	44%	33%	29%	36%	37%	30%	34%	

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 17
Have you taken a foreign holiday in the last 3 years?
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
Yes	1262 62%	38 39%	113 41%	156 53%	186 63%	131 66%	147 68%	82 72%	92 82%	174 89%
No	774 38%	61 61%	159 59%	140 47%	107 37%	69 34%	69 32%	31 28%	20 18%	22 11%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 17
Have you taken a foreign holiday in the last 3 years?
Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
Yes	1262	210	1053	313	608	145	883	901	127	20	770	346
	62%	75%	60%	71%	61%	60%	65%	64%	60%	60%	65%	57%
No	774	69	705	130	384	95	485	497	84	13	408	256
	38%	25%	40%	29%	39%	40%	35%	36%	40%	40%	35%	43%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 18
Tenure
Base: All respondents

	Gender		Age							Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
NET: Homeowners	1384	710	674	97	179	245	252	238	372	460	411	310	203	107	52	173	130	132	104	78	139	140	193	137	243	548
	68%	71%	65%	40%	55%	63%	73%	78%	87%	84%	70%	73%	43%	60%	57%	72%	72%	70%	66%	73%	73%	55%	74%	74%	76%	67%
Owned outright - without mortgage	672	357	314	35	41	50	84	155	306	237	186	146	103	56	20	89	52	65	56	43	69	69	85	68	76	170
	33%	36%	30%	14%	12%	13%	24%	51%	72%	43%	31%	34%	22%	32%	22%	37%	29%	35%	35%	40%	36%	27%	33%	37%	24%	21%
Owned with a mortgage or loan	713	353	360	62	138	195	169	83	66	223	225	165	100	51	32	84	78	67	48	36	70	71	108	69	166	378
	35%	35%	35%	26%	42%	50%	49%	27%	15%	41%	38%	39%	21%	29%	35%	35%	44%	35%	30%	33%	37%	28%	41%	37%	52%	46%
NET: Renters	626	272	354	135	139	139	92	67	54	84	169	113	259	69	39	63	48	53	49	28	50	113	65	48	74	261
	31%	27%	34%	55%	43%	36%	26%	22%	13%	15%	29%	26%	55%	39%	42%	27%	27%	28%	31%	26%	44%	25%	27%	23%	32%	
Rented from the council	265	116	149	46	50	59	42	43	25	26	53	44	141	36	20	19	18	30	19	13	15	48	25	21	33	101
	13%	12%	14%	19%	15%	15%	12%	14%	6%	5%	9%	10%	30%	21%	22%	8%	10%	16%	12%	12%	8%	19%	9%	11%	10%	12%
Rented from a housing association	121	55	66	23	24	28	20	10	16	15	32	27	47	13	6	18	9	8	9	5	12	21	10	10	12	45
	6%	5%	6%	9%	7%	7%	6%	3%	4%	3%	5%	6%	10%	7%	7%	8%	5%	4%	6%	4%	6%	8%	4%	5%	4%	5%
Rented from someone else	241	102	139	67	65	52	30	13	13	42	84	42	71	20	13	26	21	15	21	10	23	44	30	18	30	115
	12%	10%	13%	27%	20%	13%	9%	4%	3%	8%	14%	10%	15%	11%	14%	11%	12%	8%	13%	9%	12%	17%	12%	10%	9%	14%
Rent free	25	15	10	12	8	3	2	*	*	5	10	4	6	*	1	3	2	3	5	2	2	3	3	1	3	12
	1%	2%	1%	5%	2%	1%	1%	*	*	1%	2%	1%	1%	*	1%	1%	1%	2%	3%	2%	1%	1%	1%	*	1%	1%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 18
Tenure
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
NET: Homeowners	1384	32	123	169	203	155	161	92	99	178
	68%	32%	45%	57%	69%	78%	75%	82%	88%	91%
Owned outright - without mortgage	672	16	73	105	111	81	61	40	30	68
	33%	16%	27%	35%	38%	40%	28%	36%	27%	35%
Owned with a mortgage or loan	713	16	50	65	92	74	100	51	69	109
	35%	16%	18%	22%	31%	37%	46%	46%	61%	56%
NET: Renters	626	66	147	123	87	44	53	17	9	18
	31%	66%	54%	42%	30%	22%	25%	15%	8%	9%
Rented from the council	265	29	78	45	35	18	25	2	4	2
	13%	29%	29%	15%	12%	9%	11%	2%	3%	1%
Rented from a housing association	121	12	27	34	11	11	5	2	*	2
	6%	12%	10%	11%	4%	5%	2%	2%	*	1%
Rented from someone else	241	26	41	44	40	16	24	13	5	15
	12%	26%	15%	15%	14%	8%	11%	12%	4%	7%
Rent free	25	2	2	4	3	*	1	4	4	-
	1%	2%	1%	1%	1%	*	*	3%	4%	-

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 18
Tenure
Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
NET: Homeowners	1384	193	1192	329	678	166	1058	1072	152	17	926	292
	68%	69%	68%	74%	68%	69%	77%	77%	72%	50%	79%	49%
Owned outright - without mortgage	672	114	558	188	318	99	539	547	90	9	455	118
	33%	41%	32%	42%	32%	41%	39%	39%	43%	29%	39%	20%
Owned with a mortgage or loan	713	79	634	141	361	67	519	524	62	7	470	174
	35%	28%	36%	32%	36%	28%	38%	38%	29%	21%	40%	29%
NET: Renters	626	79	547	109	306	69	300	315	54	16	247	298
	31%	28%	31%	25%	31%	29%	22%	23%	26%	48%	21%	49%
Rented from the council	265	26	239	40	127	25	139	140	24	1	115	122
	13%	9%	14%	9%	13%	11%	10%	10%	11%	4%	10%	20%
Rented from a housing association	121	17	104	24	48	17	68	72	13	4	55	42
	6%	6%	6%	5%	5%	7%	5%	5%	6%	13%	5%	7%
Rented from someone else	241	36	205	45	131	27	93	103	17	10	77	134
	12%	13%	12%	10%	13%	11%	7%	7%	8%	31%	7%	22%
Rent free	25	7	19	5	8	6	11	11	5	1	6	12
	1%	2%	1%	1%	1%	2%	1%	1%	2%	2%	*	2%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 19

At what age did you finish your full time education?**Base: All respondents**

	Gender		Age							Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
Under 16	750	389	361	34	48	140	156	163	209	111	176	215	249	53	45	102	81	85	61	32	87	55	79	69	80	258
	37%	39%	35%	14%	15%	36%	45%	53%	49%	20%	30%	50%	53%	30%	48%	42%	45%	45%	39%	30%	46%	21%	30%	37%	25%	31%
17-18	421	185	235	42	63	80	90	66	79	103	133	85	99	47	17	46	37	28	31	23	37	46	62	46	66	189
	21%	19%	23%	17%	19%	21%	26%	22%	19%	19%	23%	20%	21%	26%	18%	19%	21%	15%	19%	22%	19%	18%	24%	25%	21%	23%
19-24	556	277	279	67	149	105	75	60	100	243	175	78	60	44	23	48	38	43	47	32	44	100	86	51	120	269
	27%	28%	27%	28%	46%	27%	22%	20%	23%	44%	30%	18%	13%	25%	25%	20%	21%	23%	30%	29%	23%	39%	33%	28%	38%	33%
25-34	83	46	37	-	21	30	12	5	16	47	14	10	12	12	1	15	3	9	3	4	5	15	7	8	23	38
	4%	5%	4%	-	6%	8%	3%	2%	4%	9%	2%	2%	3%	7%	1%	6%	2%	5%	2%	4%	3%	6%	3%	4%	7%	5%
35+	21	8	14	-	-	3	5	6	7	6	8	6	2	3	2	4	1	-	1	2	1	4	4	1	4	6
	1%	1%	1%	-	-	1%	1%	2%	2%	1%	1%	1%	*	1%	2%	1%	*	-	*	2%	1%	1%	1%	1%	1%	1%
Still in full time education	109	49	60	75	25	7	-	2	1	24	61	13	11	10	2	13	11	11	9	5	5	25	14	3	14	24
	5%	5%	6%	31%	8%	2%	-	1%	*	4%	10%	3%	2%	6%	3%	5%	6%	6%	6%	5%	2%	10%	5%	2%	4%	3%
Never had any full time education	7	6	2	4	2	2	-	-	-	1	1	2	2	1	-	2	-	1	2	1	1	-	-	-	-	3
	*	1%	*	2%	1%	*	-	-	-	*	*	1%	1%	1%	-	1%	-	*	1%	1%	*	-	-	-	-	*
Don't know	38	21	17	10	8	10	2	2	6	5	8	8	17	3	1	3	7	6	1	6	4	3	2	2	8	14
	2%	2%	2%	4%	2%	3%	1%	1%	1%	1%	1%	2%	4%	2%	2%	1%	4%	3%	*	6%	2%	1%	1%	1%	3%	2%
Prefer not to answer	51	17	34	12	9	10	8	*	10	11	14	11	15	3	1	7	1	5	3	2	7	9	8	4	5	19
	2%	2%	3%	5%	3%	3%	2%	*	2%	2%	2%	2%	3%	2%	1%	3%	1%	3%	2%	2%	3%	3%	3%	2%	2%	2%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 19
At what age did you finish your full time education?
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
Under 16	750 37%	43 43%	147 54%	133 45%	103 35%	85 42%	67 31%	29 26%	37 33%	37 19%
17-18	421 21%	15 15%	58 21%	66 22%	66 23%	36 18%	49 23%	30 26%	26 23%	32 16%
19-24	556 27%	12 12%	38 14%	70 24%	91 31%	46 23%	65 30%	49 44%	36 32%	95 49%
25-34	83 4%	3 3%	5 2%	4 1%	12 4%	12 6%	15 7%	2 2%	4 3%	16 8%
35+	21 1%	-	2 1%	2 1%	6 2%	3 2%	3 1%	-	-	1 *
Still in full time education	109 5%	24 24%	7 3%	16 5%	8 3%	13 7%	10 5%	-	4 3%	9 5%
Never had any full time education	7 *	3 3%	2 1%	-	1 *	1 *	1 1%	-	-	-
Don't know	38 2%	* *	8 3%	3 1%	2 1%	4 2%	5 2%	1 1%	4 4%	-
Prefer not to answer	51 2%	1 1%	5 2%	2 1%	4 1%	1 *	2 1%	2 2%	2 1%	7 3%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 19
At what age did you finish your full time education?
Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
Under 16	750 37%	49 18%	701 40%	126 29%	375 38%	79 33%	556 41%	558 40%	76 36%	3 10%	484 41%	185 31%
17-18	421 21%	50 18%	370 21%	92 21%	219 22%	47 20%	306 22%	312 22%	41 20%	7 21%	269 23%	103 17%
19-24	556 27%	90 32%	466 26%	135 31%	275 28%	70 29%	355 26%	365 26%	60 28%	12 36%	304 26%	187 31%
25-34	83 4%	21 7%	62 4%	29 7%	35 4%	13 5%	55 4%	57 4%	10 5%	3 8%	46 4%	25 4%
35+	21 1%	4 1%	17 1%	4 1%	11 1%	5 2%	19 1%	19 1%	5 2%	- -	15 1%	3 *
Still in full time education	109 5%	40 15%	68 4%	30 7%	46 5%	16 6%	33 2%	37 3%	12 5%	4 12%	21 2%	69 11%
Never had any full time education	7 *	4 1%	3 *	4 1%	1 *	1 *	5 *	5 *	1 *	- -	4 *	2 *
Don't know	38 2%	8 3%	30 2%	8 2%	14 1%	4 2%	21 2%	24 2%	2 1%	2 6%	20 2%	8 1%
Prefer not to answer	51 2%	11 4%	39 2%	14 3%	15 2%	7 3%	19 1%	22 2%	4 2%	2 7%	15 1%	19 3%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 20

What is the highest educational level that you have achieved to date?

Base: All respondents

	Gender		Age							Social Grade				Region								Employment Sector				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public	Private
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
Secondary school, high school, NVQ levels 1 to 3, etc.	1073	507	566	112	141	206	200	177	237	166	292	276	338	93	58	133	115	99	77	55	110	104	127	102	125	429
	53%	51%	54%	46%	43%	53%	58%	58%	56%	30%	50%	65%	72%	53%	63%	56%	64%	53%	49%	51%	58%	41%	49%	55%	39%	52%
University degree or equivalent professional qualification, NVQ level 4, etc.	639	322	317	64	110	121	111	95	136	258	191	108	83	57	25	66	51	63	51	28	54	91	93	60	129	275
	31%	32%	31%	26%	34%	31%	32%	31%	32%	47%	32%	25%	18%	32%	27%	27%	28%	34%	32%	26%	28%	35%	36%	32%	40%	34%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	201	117	84	9	52	48	27	24	42	109	48	25	19	18	6	24	7	18	16	12	12	42	25	20	59	88
	10%	12%	8%	4%	16%	12%	8%	8%	10%	20%	8%	6%	4%	10%	7%	10%	4%	9%	10%	11%	6%	17%	10%	11%	18%	11%
Still in full time education	56	22	34	49	7	1	-	-	-	12	41	1	1	6	1	7	4	3	4	5	6	10	7	2	1	8
	3%	2%	3%	20%	2%	*	-	-	-	2%	7%	*	*	3%	2%	3%	2%	2%	3%	5%	3%	4%	3%	1%	*	1%
Don't know	23	16	7	3	6	1	3	4	6	*	6	4	14	-	2	2	2	3	2	4	3	1	4	-	5	4
	1%	2%	1%	1%	2%	*	1%	1%	1%	*	1%	1%	3%	-	2%	1%	1%	2%	2%	4%	1%	*	1%	-	2%	*
Prefer not to answer	44	15	30	7	11	10	5	5	6	4	12	14	14	2	-	8	1	2	7	3	6	8	5	1	1	17
	2%	1%	3%	3%	3%	3%	2%	2%	1%	1%	2%	3%	3%	1%	-	3%	*	1%	5%	3%	3%	3%	2%	1%	*	2%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 20
What is the highest educational level that you have achieved to date?
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
Secondary school, high school, NVQ levels 1 to 3, etc.	1073 53%	61 61%	190 70%	193 65%	160 55%	101 51%	104 48%	50 44%	52 47%	50 25%
University degree or equivalent professional qualification, NVQ level 4, etc.	639 31%	23 23%	61 22%	71 24%	100 34%	69 35%	77 36%	49 44%	39 35%	86 44%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	201 10%	3 3%	8 3%	13 4%	23 8%	25 12%	28 13%	14 12%	12 11%	53 27%
Still in full time education	56 3%	10 10%	3 1%	12 4%	3 1%	3 1%	4 2%	-	4 3%	8 4%
Don't know	23 1%	1 1%	3 1%	2 1%	4 1%	2 1%	1 1%	-	4 3%	-
Prefer not to answer	44 2%	2 2%	7 3%	5 2%	4 1%	-	*	-	1 1%	-

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 20

What is the highest educational level that you have achieved to date?**Base: All respondents**

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
Secondary school, high school, NVQ levels 1 to 3, etc.	1073 53%	88 31%	985 56%	194 44%	551 56%	105 44%	741 54%	752 54%	94 44%	12 35%	656 56%	307 51%
University degree or equivalent professional qualification, NVQ level 4, etc.	639 31%	115 41%	524 30%	166 37%	303 31%	93 39%	455 33%	463 33%	85 40%	11 35%	379 32%	169 28%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	201 10%	53 19%	148 8%	62 14%	88 9%	34 14%	135 10%	143 10%	26 12%	8 25%	113 10%	57 9%
Still in full time education	56 3%	12 4%	45 3%	8 2%	36 4%	3 1%	8 1%	9 1%	2 1%	1 3%	7 1%	45 7%
Don't know	23 1%	2 1%	21 1%	5 1%	6 1%	3 1%	10 1%	11 1%	2 1%	1 2%	8 1%	9 1%
Prefer not to answer	44 2%	10 4%	34 2%	8 2%	8 1%	2 1%	19 1%	19 1%	2 1%	-	17 1%	15 3%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 21

Thinking about your household's food and grocery shopping, are you personally responsible for selecting half or more of the items to be bought from supermarkets and food shops?

Base: All respondents

	Gender		Age							Social Grade				Region										Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public	Private
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
Yes - responsible for half or more of the items bought	1844 91%	842 84%	1002 97%	204 84%	308 94%	365 94%	324 93%	277 91%	367 86%	485 88%	535 91%	390 91%	434 93%	158 90%	87 95%	221 92%	168 94%	167 89%	150 95%	94 87%	171 90%	239 93%	226 87%	163 88%	297 93%	751 92%
No - not responsible for most of the items bought	192 9%	156 16%	36 3%	40 16%	18 6%	22 6%	23 7%	29 9%	60 14%	65 12%	56 9%	37 9%	34 7%	18 10%	5 5%	18 8%	12 6%	21 11%	8 5%	14 13%	20 10%	18 7%	35 13%	23 12%	23 7%	69 8%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 21

Thinking about your household's food and grocery shopping, are you personally responsible for selecting half or more of the items to be bought from supermarkets and food shops?

Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
Yes - responsible for half or more of the items bought	1844 91%	94 94%	255 94%	276 93%	268 91%	168 84%	196 91%	105 94%	95 85%	176 90%
No - not responsible for most of the items bought	192 9%	6 6%	17 6%	19 7%	25 9%	31 16%	19 9%	7 6%	17 15%	20 10%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 21

Thinking about your household's food and grocery shopping, are you personally responsible for selecting half or more of the items to be bought from supermarkets and food shops?

Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
Yes - responsible for half or more of the items bought	1844 91%	253 91%	1591 91%	403 91%	893 90%	220 92%	1245 91%	1275 91%	191 90%	33 100%	1070 91%	535 89%
No - not responsible for most of the items bought	192 9%	26 9%	166 9%	40 9%	99 10%	20 8%	123 9%	123 9%	20 10%	- -	109 9%	67 11%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 22
How many cars are there in your household?
Base: All respondents

	Gender		Age							Social Grade				Region								Employment Sector				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
No cars in the household	411	171	240	98	86	81	48	47	52	57	121	52	182	50	19	55	31	31	33	22	21	91	37	21	34	154
	20%	17%	23%	40%	26%	21%	14%	15%	12%	10%	20%	12%	39%	29%	21%	23%	17%	16%	21%	21%	11%	35%	14%	11%	11%	19%
1	843	414	429	65	126	170	139	139	204	203	245	213	182	78	41	116	86	74	64	34	76	114	90	69	133	322
	41%	41%	41%	27%	39%	44%	40%	46%	48%	37%	41%	50%	39%	44%	45%	49%	48%	39%	40%	32%	40%	45%	34%	37%	42%	39%
2	596	306	290	50	80	114	121	83	147	221	176	125	75	37	30	57	44	63	45	35	81	40	103	60	109	257
	29%	31%	28%	21%	25%	30%	35%	27%	34%	40%	30%	29%	16%	21%	32%	24%	25%	34%	29%	32%	43%	16%	39%	33%	34%	31%
3+	185	106	79	31	34	21	39	35	24	68	49	38	30	10	2	11	18	20	16	17	13	11	31	35	43	87
	9%	11%	8%	13%	10%	5%	11%	12%	6%	12%	8%	9%	6%	6%	2%	4%	10%	11%	10%	16%	7%	4%	12%	19%	13%	11%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 22
How many cars are there in your household?
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
No cars in the household	411 20%	62 62%	114 42%	83 28%	38 13%	17 8%	23 11%	7 6%	3 3%	11 6%
1	843 41%	23 23%	127 47%	141 48%	159 54%	93 47%	88 41%	44 39%	35 31%	49 25%
2	596 29%	10 10%	26 10%	63 21%	77 26%	78 39%	82 38%	40 36%	58 52%	94 48%
3+	185 9%	5 6%	5 2%	8 3%	18 6%	12 6%	22 10%	21 19%	16 14%	43 22%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 22
How many cars are there in your household?
Base: All respondents

	Awareness of Direct Public Access			Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers						
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
No cars in the household	411 20%	57 20%	355 20%	69 15%	191 19%	42 17%	218 16%	228 16%	31 15%	12 38%	190 16%	164 27%
1	843 41%	117 42%	727 41%	206 46%	394 40%	104 43%	576 42%	591 42%	89 42%	16 49%	495 42%	241 40%
2	596 29%	75 27%	522 30%	121 27%	306 31%	65 27%	431 31%	435 31%	60 29%	5 14%	375 32%	156 26%
3+	185 9%	31 11%	155 9%	47 11%	101 10%	30 13%	144 11%	144 10%	30 14%	-	119 10%	41 7%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 23

To which of the following ethnic groups do you consider you belong?

Base: All respondents

	Gender		Age							Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri- vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
White	1885	936	948	200	282	350	330	302	421	510	530	407	438	168	91	228	173	173	149	103	186	192	241	180	293	753
	93%	94%	91%	82%	87%	91%	95%	99%	99%	93%	90%	95%	94%	95%	99%	95%	97%	92%	94%	95%	98%	75%	92%	97%	92%	92%
NET: Non-white	131	49	82	37	41	32	14	4	3	29	57	15	30	7	-	9	5	13	8	3	5	56	19	6	20	63
	6%	5%	8%	15%	13%	8%	4%	1%	1%	5%	10%	3%	6%	4%	-	4%	3%	7%	5%	3%	2%	22%	7%	3%	6%	8%
Mixed	29	11	18	8	5	9	5	1	-	9	15	2	1	1	-	2	3	4	3	2	1	9	2	1	6	17
	1%	1%	2%	3%	1%	2%	2%	*	-	2%	3%	1%	*	1%	-	1%	2%	2%	2%	1%	1%	4%	1%	*	2%	2%
Asian	60	22	38	19	22	14	2	2	2	13	20	10	17	4	-	6	1	8	2	-	3	22	10	3	6	24
	3%	2%	4%	8%	7%	4%	1%	1%	*	2%	3%	2%	4%	2%	-	2%	1%	4%	1%	-	2%	9%	4%	2%	2%	3%
Black	23	10	13	4	9	6	2	1	1	4	11	1	7	1	-	1	-	-	2	-	-	17	1	2	7	9
	1%	1%	1%	2%	3%	2%	*	*	*	1%	2%	*	1%	*	-	*	-	-	1%	-	-	6%	*	1%	2%	1%
Chinese	14	4	9	4	4	2	3	-	-	2	10	-	2	2	-	-	1	-	-	1	-	6	4	-	1	8
	1%	*	1%	2%	1%	1%	1%	-	-	*	2%	-	*	1%	-	-	1%	-	-	1%	-	2%	1%	-	*	1%
Other ethnic group	6	3	3	1	2	1	2	-	-	1	*	1	3	-	-	-	-	1	1	1	-	2	1	-	-	4
	*	*	*	*	1%	*	1%	-	-	*	*	*	1%	-	-	-	-	*	1%	1%	-	1%	*	-	-	*
Prefer not to answer	20	12	8	8	2	4	2	-	3	10	3	6	1	1	1	2	1	3	1	2	-	8	2	-	7	4
	1%	1%	1%	3%	1%	1%	1%	-	1%	2%	1%	1%	*	1%	1%	1%	*	1%	1%	2%	-	3%	1%	-	2%	1%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 23

To which of the following ethnic groups do you consider you belong?

Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
White	1885 93%	91 91%	256 94%	276 93%	277 95%	189 94%	200 93%	104 93%	108 97%	185 94%
NET: Non-white	131 6%	9 9%	16 6%	18 6%	15 5%	9 5%	15 7%	6 6%	2 2%	9 5%
Mixed	29 1%	3 3%	1 *	8 3%	2 1%	1 1%	6 3%	1 1%	1 1%	2 1%
Asian	60 3%	1 1%	13 5%	5 2%	7 2%	4 2%	4 2%	3 3%	1 1%	3 2%
Black	23 1%	2 2%	1 1%	4 1%	6 2%	2 1%	2 1%	1 1%	-	2 1%
Chinese	14 1%	2 2%	-	-	-	2 1%	2 1%	-	-	2 1%
Other ethnic group	6 *	* *	1 *	1 *	-	-	1 *	1 1%	-	-
Prefer not to answer	20 1%	-	-	2 1%	1 *	2 1%	1 1%	2 2%	2 2%	2 1%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 23

To which of the following ethnic groups do you consider you belong?

Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
White	1885	240	1645	398	941	219	1295	1318	196	25	1119	537
	93%	86%	94%	90%	95%	91%	95%	94%	93%	77%	95%	89%
NET: Non-white	131	34	97	39	48	16	62	66	12	6	50	60
	6%	12%	6%	9%	5%	7%	4%	5%	6%	18%	4%	10%
Mixed	29	3	26	7	12	5	15	15	4	1	10	13
	1%	1%	1%	2%	1%	2%	1%	1%	2%	4%	1%	2%
Asian	60	21	39	22	18	7	26	30	3	4	23	26
	3%	8%	2%	5%	2%	3%	2%	2%	1%	13%	2%	4%
Black	23	8	15	9	5	4	12	12	4	-	9	10
	1%	3%	1%	2%	*	2%	1%	1%	2%	-	1%	2%
Chinese	14	1	13	*	11	*	5	5	*	-	5	9
	1%	*	1%	*	1%	*	*	*	*	-	*	1%
Other ethnic group	6	1	5	*	3	*	4	4	*	*	3	2
	*	*	*	*	*	*	*	*	*	1%	*	*
Prefer not to answer	20	5	15	6	3	5	12	14	3	2	9	5
	1%	2%	1%	1%	*	2%	1%	1%	1%	6%	1%	1%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 24

To which of the following religious groups do you consider yourself to be a member of?

Base: All respondents

	Gender		Age							Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
Christian	1176	574	602	85	159	192	225	206	310	322	345	251	258	93	58	155	101	118	94	58	102	137	154	106	190	463
	58%	58%	58%	35%	49%	49%	65%	67%	73%	59%	58%	59%	55%	53%	63%	65%	57%	63%	59%	54%	53%	54%	59%	57%	59%	56%
NET: Other	142	61	80	27	42	25	11	13	23	32	38	28	44	10	2	14	9	14	9	7	9	38	22	8	23	51
	7%	6%	8%	11%	13%	7%	3%	4%	5%	6%	6%	6%	9%	5%	2%	6%	5%	7%	6%	7%	4%	15%	8%	4%	7%	6%
Muslim	39	14	25	11	20	6	1	-	1	7	11	10	11	*	-	3	4	10	5	1	3	8	4	-	14	10
	2%	1%	2%	4%	6%	2%	*	-	*	1%	2%	2%	2%	*	-	1%	2%	5%	3%	1%	2%	3%	1%	-	4%	1%
Hindu	18	9	9	3	7	5	1	2	-	7	3	4	4	1	-	1	-	1	-	-	-	8	5	1	2	7
	1%	1%	1%	1%	2%	1%	*	1%	-	1%	1%	1%	1%	1%	-	1%	-	1%	-	-	-	3%	2%	1%	1%	1%
Jewish	23	12	11	3	-	1	*	2	16	9	2	-	11	2	-	5	-	-	-	-	3	11	2	1	1	5
	1%	1%	1%	1%	-	*	*	1%	4%	2%	*	-	2%	1%	-	2%	-	-	-	-	1%	4%	1%	*	*	1%
Sikh	6	2	4	4	1	*	-	-	-	1	4	1	-	-	-	*	-	-	1	-	-	2	3	-	*	2
	*	*	*	2%	*	*	-	-	-	*	1%	*	-	-	-	*	-	-	*	-	-	1%	1%	-	*	*
Buddhist	16	6	10	3	4	4	1	2	1	1	6	3	6	4	-	1	1	-	-	1	-	3	3	3	2	3
	1%	1%	1%	1%	1%	1%	*	1%	*	*	1%	1%	1%	2%	-	1%	*	-	-	1%	-	1%	1%	2%	1%	*
Other	41	19	22	4	10	9	7	7	4	7	11	10	13	3	2	3	4	3	3	6	3	6	6	2	3	24
	2%	2%	2%	2%	3%	2%	2%	2%	1%	1%	2%	2%	3%	2%	2%	1%	2%	1%	2%	5%	1%	2%	2%	1%	1%	3%
None	678	341	337	123	118	162	104	82	90	180	198	140	159	70	30	67	68	54	51	40	80	69	81	69	97	290
	33%	34%	32%	50%	36%	42%	30%	27%	21%	33%	34%	33%	34%	40%	32%	28%	38%	29%	32%	37%	42%	27%	31%	37%	30%	35%
Prefer not to say	40	21	19	9	8	8	6	5	4	15	10	9	7	4	2	4	1	2	4	3	1	12	4	2	10	16
	2%	2%	2%	4%	2%	2%	2%	2%	1%	3%	2%	2%	2%	2%	2%	1%	*	1%	3%	3%	*	5%	2%	1%	3%	2%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 24

To which of the following religious groups do you consider yourself to be a member of?

Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
Christian	1176 58%	40 40%	155 57%	192 65%	172 59%	121 61%	143 67%	62 55%	70 63%	102 52%
NET: Other	142 7%	11 11%	23 8%	21 7%	19 6%	16 8%	8 4%	6 5%	4 4%	8 4%
Muslim	39 2%	4 4%	7 3%	5 2%	1 *	7 3%	1 1%	1 1%	- -	* *
Hindu	18 1%	* *	5 2%	* *	2 1%	2 1%	2 1%	- -	1 1%	4 2%
Jewish	23 1%	- -	2 1%	4 2%	4 1%	2 1%	- -	2 1%	2 2%	3 1%
Sikh	6 *	- -	1 *	2 1%	- -	- -	- -	- -	- -	- -
Buddhist	16 1%	1 1%	2 1%	3 1%	3 1%	1 *	3 1%	1 1%	- -	- -
Other	41 2%	5 5%	7 2%	7 2%	8 3%	4 2%	2 1%	2 1%	1 1%	2 1%
None	678 33%	49 49%	93 34%	80 27%	101 34%	58 29%	62 29%	41 37%	34 30%	83 42%
Prefer not to say	40 2%	- -	1 *	2 1%	1 *	4 2%	2 1%	3 3%	3 3%	3 1%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 24

To which of the following religious groups do you consider yourself to be a member of?

Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
Christian	1176 58%	159 57%	1017 58%	273 62%	564 57%	143 60%	849 62%	861 62%	131 62%	13 39%	730 62%	298 49%
NET: Other	142 7%	45 16%	97 6%	47 11%	50 5%	35 15%	80 6%	86 6%	28 13%	8 25%	53 5%	50 8%
Muslim	39 2%	21 7%	18 1%	17 4%	6 1%	12 5%	21 2%	24 2%	10 5%	2 7%	12 1%	11 2%
Hindu	18 1%	4 2%	13 1%	9 2%	4 *	3 1%	7 1%	8 1%	2 1%	2 5%	5 *	9 2%
Jewish	23 1%	4 1%	19 1%	10 2%	9 1%	8 3%	19 1%	19 1%	8 4%	1 3%	12 1%	3 1%
Sikh	6 *	2 1%	4 *	2 *	4 *	1 *	1 *	2 *	- -	1 3%	1 *	3 1%
Buddhist	16 1%	7 3%	9 *	3 1%	6 1%	1 *	9 1%	9 1%	1 *	- -	8 1%	7 1%
Other	41 2%	6 2%	34 2%	6 1%	22 2%	9 4%	21 2%	23 2%	8 4%	2 6%	14 1%	17 3%
None	678 33%	69 25%	609 35%	111 25%	364 37%	54 23%	417 30%	424 30%	47 22%	8 24%	377 32%	242 40%
Prefer not to say	40 2%	5 2%	34 2%	12 3%	13 1%	8 3%	23 2%	26 2%	4 2%	4 12%	19 2%	12 2%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 25

Which of the following best describes where you live?

Base: All respondents

	Gender		Age							Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public	Private
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
Urban - Population over 10,000	802	445	357	116	156	169	109	99	153	216	262	145	179	74	26	99	67	72	48	28	45	212	83	47	142	340
	39%	45%	34%	48%	48%	44%	31%	33%	36%	39%	44%	34%	38%	42%	28%	41%	38%	38%	30%	26%	24%	83%	32%	25%	44%	41%
Town and Fringe	791	348	443	84	121	154	160	118	154	199	208	188	196	60	56	106	63	84	64	45	74	41	119	78	119	325
	39%	35%	43%	34%	37%	40%	46%	39%	36%	36%	35%	44%	42%	34%	61%	44%	35%	45%	40%	42%	39%	16%	46%	42%	37%	40%
Village	382	172	210	39	47	59	68	66	102	113	104	86	79	32	9	34	46	27	41	26	60	3	54	49	53	134
	19%	17%	20%	16%	14%	15%	20%	22%	24%	21%	18%	20%	17%	18%	9%	14%	26%	14%	26%	25%	31%	1%	21%	27%	17%	16%
Hamlet & Isolated Dwelling	61	34	28	5	2	5	9	22	19	22	17	9	14	10	2	-	3	5	6	8	12	-	5	12	6	21
	3%	3%	3%	2%	1%	1%	3%	7%	4%	4%	3%	2%	3%	5%	2%	-	2%	3%	4%	7%	6%	-	2%	6%	2%	3%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 25
Which of the following best describes where you live?
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
Urban - Population over 10,000	802 39%	45 45%	104 38%	125 42%	99 34%	86 43%	79 37%	60 53%	42 37%	74 38%
Town and Fringe	791 39%	38 38%	109 40%	109 37%	129 44%	69 34%	86 40%	36 32%	48 43%	72 37%
Village	382 19%	16 16%	50 18%	55 19%	56 19%	35 17%	44 20%	17 15%	20 18%	40 20%
Hamlet & Isolated Dwelling	61 3%	1 1%	9 3%	6 2%	10 3%	11 5%	6 3%	- -	2 2%	10 5%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 25
Which of the following best describes where you live?
Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
Urban - Population over 10,000	802 39%	130 47%	672 38%	198 45%	360 36%	100 42%	500 37%	520 37%	80 38%	21 64%	426 36%	265 44%
Town and Fringe	791 39%	87 31%	703 40%	161 36%	400 40%	97 41%	535 39%	542 39%	90 43%	10 29%	456 39%	234 39%
Village	382 19%	46 16%	336 19%	63 14%	211 21%	37 15%	285 21%	286 20%	35 17%	2 7%	252 21%	91 15%
Hamlet & Isolated Dwelling	61 3%	15 6%	46 3%	20 5%	21 2%	6 2%	49 4%	49 3%	6 3%	-	44 4%	12 2%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 26

Which of the following best describes your current working status?

Base: All respondents

	Gender		Age							Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
NET: Working	1140	619	521	120	255	302	262	144	56	342	376	272	151	84	58	124	103	112	81	63	101	157	140	117	320	820
	56%	62%	50%	49%	78%	78%	76%	47%	13%	62%	64%	64%	32%	47%	63%	52%	57%	60%	51%	58%	53%	61%	54%	63%	100%	100%
Working full time - working 30 hours per week or more	896	546	349	77	224	254	214	103	24	289	288	212	106	60	52	98	84	87	71	53	75	121	113	81	252	644
	44%	55%	34%	31%	69%	66%	62%	34%	6%	53%	49%	50%	23%	34%	57%	41%	47%	46%	45%	49%	39%	47%	43%	44%	79%	79%
Working part time - working between 8 and 29 hours per week	244	73	172	44	31	48	48	42	32	52	87	59	45	23	6	26	19	25	10	10	26	36	27	36	68	176
	12%	7%	17%	18%	9%	12%	14%	14%	8%	10%	15%	14%	10%	13%	6%	11%	10%	13%	6%	10%	13%	14%	10%	19%	21%	21%
NET: Not working	896	379	517	124	71	85	84	161	371	208	215	156	317	93	34	115	77	76	77	45	90	99	121	68	-	-
	44%	38%	50%	51%	22%	22%	24%	53%	87%	38%	36%	36%	68%	53%	37%	48%	43%	40%	49%	42%	47%	39%	46%	37%	-	-
Not working but seeking work or temporarily unemployed or sick	121	60	61	32	24	18	30	17	1	10	4	17	91	17	4	8	11	10	7	5	12	20	20	7	-	-
	6%	6%	6%	13%	7%	5%	9%	6%	*	2%	1%	4%	19%	9%	5%	3%	6%	5%	4%	5%	6%	8%	8%	4%	-	-
Not working and not seeking work	117	48	68	68	15	10	4	20	-	15	50	10	41	16	7	17	11	7	8	8	6	14	14	9	-	-
	6%	5%	7%	28%	5%	3%	1%	6%	-	3%	8%	2%	9%	9%	7%	7%	6%	4%	5%	7%	3%	6%	6%	5%	-	-
Retired on a state pension only	112	35	76	3	-	-	-	16	92	9	16	20	66	3	3	20	7	8	13	5	15	10	23	5	-	-
	5%	4%	7%	1%	-	-	-	5%	22%	2%	3%	5%	14%	2%	3%	8%	4%	4%	8%	5%	8%	4%	9%	3%	-	-
Retired with a private pension	359	220	140	1	-	1	12	81	265	146	121	62	30	35	13	47	30	39	33	23	33	34	41	31	-	-
	18%	22%	13%	*	-	*	3%	26%	62%	27%	20%	15%	7%	20%	14%	20%	17%	21%	21%	21%	17%	13%	16%	17%	-	-
House person, housewife, househusband, etc.	187	15	172	21	33	56	38	27	13	28	24	47	88	23	7	24	16	12	16	4	24	21	23	16	-	-
	9%	1%	17%	9%	10%	14%	11%	9%	3%	5%	4%	11%	19%	13%	7%	10%	9%	7%	10%	4%	13%	8%	9%	9%	-	-

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 26

Which of the following best describes your current working status?

Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
NET: Working	1140 56%	20 20%	95 35%	142 48%	175 60%	123 61%	139 64%	92 82%	86 77%	159 81%
Working full time - working 30 hours per week or more	896 44%	8 8%	46 17%	101 34%	140 48%	102 51%	125 58%	78 69%	77 69%	137 70%
Working part time - working between 8 and 29 hours per week	244 12%	13 13%	49 18%	40 14%	35 12%	21 10%	13 6%	14 13%	9 8%	22 11%
NET: Not working	896 44%	80 80%	177 65%	154 52%	118 40%	77 39%	77 36%	20 18%	26 23%	37 19%
Not working but seeking work or temporarily unemployed or sick	121 6%	24 25%	35 13%	14 5%	5 2%	8 4%	5 2%	1 1%	1 1%	1 1%
Not working and not seeking work	117 6%	21 21%	23 9%	17 6%	11 4%	4 2%	10 4%	- -	2 2%	6 3%
Retired on a state pension only	112 5%	8 8%	31 11%	23 8%	14 5%	9 5%	9 4%	- -	- -	- -
Retired with a private pension	359 18%	6 6%	47 17%	70 24%	62 21%	45 23%	35 16%	16 14%	17 15%	19 10%
House person, housewife, househusband, etc.	187 9%	21 21%	41 15%	30 10%	27 9%	11 6%	17 8%	4 3%	5 5%	10 5%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 26

Which of the following best describes your current working status?

Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
NET: Working	1140	179	961	241	567	136	736	760	112	26	636	363
	56%	64%	55%	54%	57%	57%	54%	54%	53%	79%	54%	60%
Working full time - working 30 hours per week or more	896	139	757	191	447	111	571	591	91	22	490	293
	44%	50%	43%	43%	45%	46%	42%	42%	43%	66%	42%	49%
Working part time - working between 8 and 29 hours per week	244	40	204	50	120	26	165	170	21	4	145	69
	12%	14%	12%	11%	12%	11%	12%	12%	10%	13%	12%	12%
NET: Not working	896	99	796	202	425	104	632	637	99	7	543	240
	44%	36%	45%	46%	43%	43%	46%	46%	47%	21%	46%	40%
Not working but seeking work or temporarily unemployed or sick	121	15	106	17	60	12	64	64	12	-	53	49
	6%	6%	6%	4%	6%	5%	5%	5%	6%	-	4%	8%
Not working and not seeking work	117	20	97	19	68	8	40	42	6	2	34	72
	6%	7%	6%	4%	7%	3%	3%	3%	3%	7%	3%	12%
Retired on a state pension only	112	8	104	32	45	18	88	88	18	-	70	21
	5%	3%	6%	7%	5%	7%	6%	6%	8%	-	6%	4%
Retired with a private pension	359	44	315	96	163	42	318	321	40	3	287	39
	18%	16%	18%	22%	16%	18%	23%	23%	19%	10%	24%	6%
House person, housewife, househusband, etc.	187	12	174	37	89	25	122	124	23	1	99	59
	9%	4%	10%	8%	9%	10%	9%	9%	11%	4%	8%	10%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 27

Do you work in any of the following occupations?**Base: All respondents who work**

	Gender			Age						Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public	Private
Unweighted base	1062	536	526	87	232	295	253	138	57	444	292	183	143	94	47	101	83	112	74	59	78	159	152	103	304	758
Weighted base	1140	619	521	120	255	302	262	144	56	342	376	272	151	84	58	124	103	112	81	63	101	157	140	117	320	820
NET: Public Sector	320	145	175	17	73	92	80	45	13	114	124	63	19	19	13	42	30	27	24	24	23	43	27	46	320	-
	28%	23%	34%	15%	29%	30%	30%	31%	23%	33%	33%	23%	13%	23%	23%	34%	30%	24%	30%	39%	23%	27%	20%	39%	100%	-
Central government including all administrative departments and central government agencies such as the Bank of England	30	19	11	-	6	11	6	8	-	11	12	6	2	1	1	5	5	-	3	7	1	4	2	3	30	-
	3%	3%	2%	-	2%	3%	2%	6%	-	3%	3%	2%	1%	1%	1%	4%	5%	-	3%	10%	1%	3%	1%	3%	9%	-
HM Forces	4	4	-	-	1	3	-	-	-	-	1	3	-	-	-	3	1	-	-	-	-	-	-	-	4	-
	*	1%	-	-	1%	1%	-	-	-	-	*	1%	-	-	-	3%	1%	-	-	-	-	-	-	-	1%	-
National Health Service	67	28	39	4	19	18	15	9	2	15	27	22	3	5	3	8	5	5	10	4	4	7	6	10	67	-
	6%	4%	8%	4%	7%	6%	6%	6%	4%	4%	7%	8%	2%	6%	5%	7%	5%	4%	12%	7%	4%	4%	4%	9%	21%	-
Universities and Academies funded by government	26	9	17	1	8	5	10	1	1	15	9	2	-	3	-	4	2	2	2	-	5	3	2	4	26	-
	2%	1%	3%	1%	3%	2%	4%	*	2%	4%	2%	1%	-	4%	-	3%	2%	2%	2%	-	5%	2%	2%	3%	8%	-
Courts service	4	2	2	2	-	1	1	-	-	1	1	-	1	-	-	-	2	-	-	-	-	-	1	1	4	-
	*	*	*	1%	-	*	*	-	-	*	*	-	1%	-	-	-	2%	-	-	-	-	-	1%	1%	1%	-
Local government administration	39	24	16	5	12	9	7	3	4	14	23	1	1	2	2	5	4	6	3	5	1	8	3	-	39	-
	3%	4%	3%	4%	5%	3%	3%	2%	7%	4%	6%	*	1%	3%	3%	4%	4%	6%	4%	8%	1%	5%	2%	-	12%	-
Police service	15	6	8	-	5	2	5	2	-	3	10	2	-	-	-	2	-	4	2	2	-	1	2	2	15	-
	1%	1%	2%	-	2%	1%	2%	2%	-	1%	3%	1%	-	-	-	2%	-	4%	2%	3%	-	1%	1%	1%	5%	-
Public sector housing	5	3	2	-	1	1	-	2	-	2	1	1	-	1	-	-	-	-	-	1	1	-	2	-	5	-
	*	*	*	-	*	*	-	2%	-	1%	*	*	-	1%	-	-	-	-	-	1%	1%	-	1%	-	1%	-
Teaching employed by local education authority including voluntary aided schools and foundation schools	62	11	51	1	16	20	12	13	*	36	15	5	6	3	2	10	7	3	1	1	7	9	7	11	62	-
	5%	2%	10%	1%	6%	7%	5%	9%	1%	10%	4%	2%	4%	3%	3%	8%	7%	3%	1%	2%	7%	6%	5%	10%	19%	-

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 27

Do you work in any of the following occupations?**Base: All respondents who work**

	Gender			Age						Social Grade				Region								Employment Sector				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public	Private
Weighted base	1140	619	521	120	255	302	262	144	56	342	376	272	151	84	58	124	103	112	81	63	101	157	140	117	320	820
Public corporations such as the Royal Mail or British Nuclear fuels or Driving Standards agency	6 1%	5 1%	1 *	-	-	3 1%	3 1%	-	-	3 1%	1 *	-	2 1%	-	1 1%	-	1 1%	2 2%	-	-	-	1 1%	1 1%	-	6 2%	-
Bradford and Bingley or Northern Rock Building societies	1 *	1 *	* *	-	1 *	-	-	* *	-	1 *	* *	-	-	-	-	-	* *	-	-	-	-	1 1%	-	-	1 *	-
Other public sector occupation (please specify as much detail as possible)	62 5%	33 5%	29 6%	4 4%	5 2%	18 6%	21 8%	7 5%	6 10%	13 4%	23 6%	21 8%	4 3%	4 5%	6 10%	5 4%	4 4%	4 4%	4 5%	4 7%	5 5%	8 5%	2 2%	14 12%	62 19%	-
None of the above (Private Sector)	820 72%	474 77%	346 66%	103 85%	181 71%	210 70%	183 70%	100 69%	43 77%	227 67%	252 67%	209 77%	132 87%	64 77%	45 77%	82 66%	73 70%	85 76%	57 70%	39 61%	77 77%	115 73%	112 80%	71 61%	-	820 100%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 27

Do you work in any of the following occupations?**Base: All respondents who work**

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	1062	18	103	142	156	105	119	83	76	153
Weighted base	1140	20	95	142	175	123	139	92	86	159
NET: Public Sector	320 28%	5 23%	22 23%	34 24%	43 24%	38 31%	32 23%	35 38%	32 37%	52 33%
Central government including all administrative departments and central government agencies such as the Bank of England	30 3%	- -	2 2%	8 6%	1 1%	5 4%	3 2%	3 3%	4 4%	4 2%
HM Forces	4 *	- -	- -	- -	- -	- -	1 1%	1 1%	2 2%	- -
National Health Service	67 6%	- -	6 6%	6 4%	8 5%	12 10%	7 5%	7 7%	2 2%	12 8%
Universities and Academies funded by government	26 2%	* 2%	2 2%	3 2%	3 2%	3 2%	3 2%	3 3%	1 1%	6 4%
Courts service	4 *	- -	1 1%	- -	- -	1 1%	- -	- -	- -	1 1%
Local government administration	39 3%	- -	4 4%	2 1%	9 5%	2 2%	4 3%	5 5%	3 4%	6 4%
Police service	15 1%	3 15%	- -	- -	- -	2 1%	3 2%	- -	1 1%	5 3%
Public sector housing	5 *	1 3%	* *	- -	1 1%	- -	1 1%	1 1%	* 1%	- -
Teaching employed by local education authority including voluntary aided schools and foundation schools	62 5%	* 2%	3 4%	9 6%	8 5%	7 6%	4 3%	6 6%	5 6%	13 8%
Public corporations such as the Royal Mail or British Nuclear fuels or Driving Standards agency	6 1%	- -	- -	1 1%	1 1%	- -	- -	1 1%	3 4%	- -

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 27

Do you work in any of the following occupations?

Base: All respondents who work

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Weighted base	1140	20	95	142	175	123	139	92	86	159
Bradford and Bingley or Northern Rock Building societies	1 *	-	*	-	-	-	-	-	-	1 1%
Other public sector occupation (please specify as much detail as possible)	62 5%	* 1%	3 3%	6 4%	11 6%	6 5%	5 3%	10 11%	12 13%	5 3%
None of the above (Private Sector)	820 72%	16 77%	73 77%	107 76%	132 76%	85 69%	107 77%	57 62%	54 63%	106 67%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 27

Do you work in any of the following occupations?**Base: All respondents who work**

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	1062	173	889	235	525	136	688	718	106	33	591	325
Weighted base	1140	179	961	241	567	136	736	760	112	26	636	363
NET: Public Sector	320 28%	52 29%	268 28%	86 36%	161 28%	47 35%	222 30%	232 30%	38 34%	10 39%	187 29%	84 23%
Central government including all administrative departments and central government agencies such as the Bank of England	30 3%	3 2%	27 3%	3 1%	15 3%	-	22 3%	22 3%	-	-	22 3%	8 2%
HM Forces	4 *	-	4 *	-	3 1%	-	1 *	1 *	-	-	1 *	3 1%
National Health Service	67 6%	11 6%	56 6%	25 11%	32 6%	14 11%	50 7%	53 7%	12 11%	3 10%	40 6%	14 4%
Universities and Academies funded by government	26 2%	6 3%	20 2%	5 2%	14 3%	5 4%	16 2%	18 2%	3 2%	2 9%	13 2%	7 2%
Courts service	4 *	2 1%	2 *	4 2%	-	2 1%	3 *	4 *	1 1%	2 7%	2 *	-
Local government administration	39 3%	7 4%	32 3%	14 6%	18 3%	2 1%	23 3%	25 3%	* *	2 7%	23 4%	15 4%
Police service	15 1%	4 2%	11 1%	4 2%	11 2%	4 3%	13 2%	13 2%	4 3%	-	9 1%	2 1%
Public sector housing	5 *	1 1%	3 *	1 *	2 *	1 1%	4 *	4 *	1 1%	-	3 *	1 *
Teaching employed by local education authority including voluntary aided schools and foundation schools	62 5%	12 7%	49 5%	13 5%	33 6%	10 7%	42 6%	42 6%	10 9%	-	33 5%	18 5%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 27

Do you work in any of the following occupations?**Base: All respondents who work**

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Weighted base	1140	179	961	241	567	136	736	760	112	26	636	363
Public corporations such as the Royal Mail or British Nuclear fuels or Driving Standards agency	6 1%	1 1%	5 *	1 *	3 1%	1 1%	6 1%	6 1%	1 1%	- -	5 1%	- -
Bradford and Bingley or Northern Rock Building societies	1 *	1 1%	* *	1 *	- -	1 1%	* *	1 *	* *	1 4%	- -	- -
Other public sector occupation (please specify as much detail as possible)	62 5%	4 2%	58 6%	15 6%	29 5%	7 5%	43 6%	44 6%	7 6%	1 3%	37 6%	16 5%
None of the above (Private Sector)	820 72%	127 71%	693 72%	155 64%	406 72%	89 65%	514 70%	529 70%	74 66%	16 61%	449 71%	278 77%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 28

Do you have any children aged 18 or under? If so, how old are they?

Base: All respondents

	Gender		Age							Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
No children aged 18 or under	1430	719	711	186	179	149	217	278	421	377	451	274	327	129	70	173	117	134	108	81	133	176	183	127	184	529
	70%	72%	68%	76%	55%	38%	63%	91%	98%	69%	76%	64%	70%	73%	76%	72%	65%	71%	68%	75%	70%	69%	70%	69%	58%	65%
NET: Yes	589	273	317	48	144	235	129	28	5	170	136	148	134	47	22	62	63	52	50	27	56	76	76	58	133	289
	29%	27%	30%	20%	44%	61%	37%	9%	1%	31%	23%	35%	29%	27%	24%	26%	35%	28%	32%	25%	29%	30%	29%	31%	42%	35%
Yes - children aged under 5 years old	237	110	128	38	99	87	12	1	*	72	53	53	60	20	11	21	23	24	25	11	21	33	23	26	50	107
	12%	11%	12%	15%	30%	23%	4%	*	*	13%	9%	12%	13%	12%	12%	9%	13%	13%	15%	10%	11%	13%	9%	14%	16%	13%
Yes - children aged 5 to 10 years old	228	95	133	15	70	107	28	8	1	62	47	67	52	23	11	26	22	20	16	14	21	27	23	25	51	117
	11%	10%	13%	6%	21%	28%	8%	3%	*	11%	8%	16%	11%	13%	12%	11%	12%	11%	10%	13%	11%	11%	9%	13%	16%	14%
Yes - children aged 11 to 15 years old	233	106	127	3	28	111	78	13	1	68	53	61	51	14	6	28	23	21	19	10	21	26	33	32	53	119
	11%	11%	12%	1%	9%	29%	22%	4%	*	12%	9%	14%	11%	8%	7%	12%	13%	11%	12%	9%	11%	10%	13%	17%	16%	14%
Yes - children aged 16 to 18 years old	138	71	67	2	*	58	58	14	5	40	28	41	29	9	6	18	12	7	11	5	16	14	20	19	32	68
	7%	7%	6%	1%	*	15%	17%	4%	1%	7%	5%	9%	6%	5%	6%	7%	7%	4%	7%	5%	9%	6%	8%	10%	10%	8%
Refused	17	6	11	10	2	3	*	-	1	2	3	5	7	1	-	4	-	2	-	-	2	5	2	1	2	2
	1%	1%	1%	4%	1%	1%	*	-	*	*	*	1%	1%	1%	-	2%	-	1%	-	-	1%	2%	1%	*	1%	*

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 28

Do you have any children aged 18 or under? If so, how old are they?

Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
No children aged 18 or under	1430 70%	76 76%	206 76%	217 73%	213 73%	127 64%	146 68%	61 54%	75 67%	126 64%
NET: Yes	589 29%	23 23%	66 24%	78 26%	80 27%	72 36%	68 32%	52 46%	37 33%	70 36%
Yes - children aged under 5 years old	237 12%	11 11%	30 11%	28 9%	34 12%	27 13%	26 12%	23 20%	12 11%	30 15%
Yes - children aged 5 to 10 years old	228 11%	12 12%	27 10%	33 11%	31 11%	29 15%	26 12%	12 11%	11 10%	29 15%
Yes - children aged 11 to 15 years old	233 11%	5 5%	23 8%	36 12%	32 11%	25 13%	35 16%	23 21%	16 14%	29 15%
Yes - children aged 16 to 18 years old	138 7%	4 4%	12 4%	18 6%	11 4%	24 12%	18 8%	15 14%	13 12%	12 6%
Refused	17 1%	1 1%	-	1 *	-	1 1%	1 *	-	-	-

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 28

Do you have any children aged 18 or under? If so, how old are they?

Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
No children aged 18 or under	1430 70%	191 69%	1239 71%	301 68%	720 73%	151 63%	960 70%	973 70%	138 66%	15 44%	836 71%	439 73%
NET: Yes	589 29%	83 30%	506 29%	139 31%	271 27%	89 37%	403 29%	420 30%	73 34%	19 56%	338 29%	158 26%
Yes - children aged under 5 years old	237 12%	40 14%	197 11%	53 12%	108 11%	44 18%	140 10%	148 11%	36 17%	9 28%	105 9%	84 14%
Yes - children aged 5 to 10 years old	228 11%	36 13%	192 11%	52 12%	108 11%	26 11%	151 11%	158 11%	20 9%	6 19%	136 12%	67 11%
Yes - children aged 11 to 15 years old	233 11%	25 9%	209 12%	56 13%	106 11%	38 16%	180 13%	184 13%	34 16%	5 16%	152 13%	46 8%
Yes - children aged 16 to 18 years old	138 7%	10 3%	128 7%	33 8%	59 6%	26 11%	106 8%	109 8%	23 11%	4 12%	85 7%	24 4%
Refused	17 1%	5 2%	12 1%	2 *	1 *	- -	5 *	5 *	- -	- -	5 *	5 1%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 29

Which of the following ITV regions do you live in?

Base: All respondents

	Gender			Age						Social Grade				Region										Employment Sector			
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate	
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758	
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820	
Anglia	193 9%	84 8%	109 11%	20 8%	40 12%	37 10%	23 7%	35 11%	38 9%	44 8%	60 10%	45 10%	44 9%	-	-	-	-	*	24 15%	-	159 83%	-	10 4%	-	27 9%	79 10%	
Border	20 1%	11 1%	9 1%	4 2%	1 *	2 1%	5 1%	4 1%	4 1%	9 2%	2 *	3 1%	6 1%	16 9%	-	4 2%	-	-	-	-	-	-	-	-	-	1 *	7 1%
Central	286 14%	154 15%	132 13%	24 10%	48 15%	52 14%	67 19%	32 10%	63 15%	81 15%	88 15%	59 14%	58 12%	4 2%	-	-	-	174 92%	95 60%	-	-	-	6 2%	8 4%	39 12%	132 16%	
Granada	227 11%	97 10%	130 13%	14 6%	31 10%	44 11%	32 9%	50 16%	56 13%	56 10%	72 12%	43 10%	57 12%	-	-	224 94%	1 1%	-	1 1%	1 1%	-	-	-	-	42 13%	77 9%	
London	359 18%	180 18%	180 17%	54 22%	62 19%	72 19%	53 15%	37 12%	81 19%	111 20%	118 20%	56 13%	74 16%	-	-	-	-	-	5 3%	-	29 15%	256 100%	69 26%	1 *	52 16%	159 19%	
Meridian	201 10%	105 11%	96 9%	35 14%	25 8%	41 11%	36 10%	21 7%	42 10%	53 10%	55 9%	50 12%	43 9%	-	-	-	-	2 1%	-	-	-	-	177 68%	22 12%	27 8%	82 10%	
TyneTees	99 5%	41 4%	58 6%	9 4%	17 5%	26 7%	18 5%	12 4%	18 4%	23 4%	23 4%	18 4%	35 7%	1 *	89 96%	3 1%	5 3%	-	1 1%	-	-	-	-	-	13 4%	45 5%	
Wales	107 5%	55 5%	52 5%	12 5%	24 7%	10 2%	19 5%	20 6%	23 5%	29 5%	36 6%	22 5%	20 4%	-	-	-	-	-	-	107 99%	-	-	-	-	24 8%	37 5%	
West	73 4%	35 3%	38 4%	12 5%	15 5%	13 3%	12 4%	6 2%	15 3%	23 4%	18 3%	14 3%	18 4%	-	-	6 3%	1 1%	9 5%	-	-	-	-	-	57 31%	19 6%	27 3%	
Westcountry	98 5%	44 4%	54 5%	10 4%	16 5%	23 6%	15 4%	17 6%	17 4%	23 4%	18 3%	39 9%	18 4%	-	-	-	-	2 1%	-	-	-	-	-	96 52%	24 7%	37 5%	
Yorkshire	214 11%	115 12%	99 10%	29 12%	25 8%	38 10%	37 11%	51 17%	33 8%	41 7%	69 12%	53 12%	52 11%	-	3 4%	2 1%	172 96%	1 1%	32 21%	-	3 2%	-	-	-	35 11%	79 10%	
STV	158 8%	77 8%	81 8%	20 8%	21 7%	28 7%	29 8%	20 7%	39 9%	56 10%	30 5%	28 7%	43 9%	156 88%	-	-	-	-	-	-	-	-	-	1 1%	16 5%	59 7%	

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 29
Which of the following ITV regions do you live in?
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
Anglia	193 9%	3 3%	23 8%	31 11%	31 11%	18 9%	29 14%	13 12%	5 4%	21 10%
Border	20 1%	1 1%	4 1%	5 2%	3 1%	2 1%	2 1%	- -	3 2%	- -
Central	286 14%	16 16%	42 15%	32 11%	52 18%	26 13%	26 12%	14 12%	29 26%	24 12%
Granada	227 11%	7 7%	37 14%	32 11%	36 12%	22 11%	28 13%	15 13%	11 10%	15 8%
London	359 18%	17 17%	34 13%	58 19%	42 14%	32 16%	36 17%	21 19%	17 15%	49 25%
Meridian	201 10%	9 9%	28 10%	25 9%	28 10%	19 10%	15 7%	13 12%	7 6%	28 15%
TyneTees	99 5%	7 7%	22 8%	11 4%	13 5%	11 6%	13 6%	4 4%	5 4%	2 1%
Wales	107 5%	6 6%	13 5%	16 6%	16 6%	8 4%	13 6%	5 5%	9 8%	8 4%
West	73 4%	4 4%	8 3%	15 5%	5 2%	7 4%	7 3%	1 1%	3 3%	9 4%
Westcountry	98 5%	8 8%	6 2%	14 5%	15 5%	14 7%	9 4%	10 9%	6 5%	5 2%
Yorkshire	214 11%	15 15%	36 13%	32 11%	31 11%	26 13%	20 9%	13 12%	7 6%	17 9%
STV	158 8%	7 7%	18 7%	24 8%	21 7%	15 8%	17 8%	4 3%	10 9%	18 9%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 29

Which of the following ITV regions do you live in?

Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
Anglia	193 9%	32 12%	161 9%	36 8%	91 9%	16 7%	134 10%	137 10%	13 6%	3 10%	123 10%	51 9%
Border	20 1%	2 1%	18 1%	1 *	17 2%	1 1%	16 1%	16 1%	1 1%	-	14 1%	4 1%
Central	286 14%	41 15%	245 14%	61 14%	137 14%	33 14%	206 15%	210 15%	29 14%	4 13%	179 15%	71 12%
Granada	227 11%	24 9%	203 12%	54 12%	113 11%	26 11%	158 12%	160 11%	25 12%	2 5%	136 11%	63 10%
London	359 18%	62 22%	297 17%	105 24%	143 14%	59 25%	219 16%	231 17%	47 22%	13 39%	176 15%	119 20%
Meridian	201 10%	22 8%	179 10%	35 8%	110 11%	29 12%	126 9%	130 9%	25 12%	5 15%	102 9%	68 11%
TyneTees	99 5%	9 3%	90 5%	20 5%	50 5%	14 6%	54 4%	56 4%	11 5%	4 11%	43 4%	43 7%
Wales	107 5%	9 3%	98 6%	22 5%	51 5%	13 5%	76 6%	76 5%	12 6%	1 2%	68 6%	31 5%
West	73 4%	18 6%	55 3%	20 5%	33 3%	9 4%	44 3%	46 3%	7 3%	2 6%	37 3%	24 4%
Westcountry	98 5%	16 6%	82 5%	24 5%	47 5%	14 6%	66 5%	66 5%	14 6%	-	53 5%	30 5%
Yorkshire	214 11%	26 9%	188 11%	45 10%	105 11%	18 7%	161 12%	161 12%	18 8%	-	148 13%	53 9%
STV	158 8%	17 6%	141 8%	21 5%	95 10%	9 4%	109 8%	109 8%	9 4%	-	100 9%	46 8%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 30
Marital Status
Base: All respondents

	Gender		Age							Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
Single	481 24%	242 24%	239 23%	174 71%	116 36%	95 25%	50 15%	32 10%	14 3%	99 18%	175 30%	76 18%	131 28%	45 26%	27 29%	53 22%	43 24%	30 16%	34 22%	30 28%	36 19%	85 33%	56 22%	41 22%	68 21%	233 28%
NET: Married/ Civil partnership/ co habiting	1322 65%	681 68%	642 62%	60 25%	203 62%	267 69%	242 70%	225 74%	325 76%	402 73%	342 58%	320 75%	259 55%	112 63%	57 62%	157 66%	121 67%	134 71%	101 64%	66 61%	132 69%	137 53%	177 68%	128 69%	218 68%	518 63%
Married	1018 50%	541 54%	477 46%	17 7%	112 34%	201 52%	192 55%	192 63%	304 71%	338 61%	249 42%	250 58%	181 39%	88 50%	43 47%	125 52%	88 49%	95 50%	81 51%	55 51%	89 47%	100 39%	146 56%	107 58%	178 56%	356 43%
Civil Partnership	19 1%	10 1%	9 1%	7 3%	5 2%	1 *	3 1%	1 *	1 *	4 1%	4 1%	2 *	9 2%	3 2%	- -	3 1%	- -	6 3%	- -	- -	1 *	4 1%	2 1%	1 *	1 *	8 1%
Co Habiting	286 14%	130 13%	156 15%	36 15%	86 26%	64 17%	47 14%	32 10%	20 5%	60 11%	89 15%	68 16%	69 15%	21 12%	14 15%	30 12%	33 18%	33 17%	20 13%	11 11%	43 22%	33 13%	29 11%	20 11%	39 12%	154 19%
NET: Widowed/ separated/ divorced	216 11%	70 7%	146 14%	2 1%	5 2%	21 5%	52 15%	48 16%	88 21%	45 8%	73 12%	26 6%	71 15%	18 10%	8 8%	26 11%	16 9%	24 13%	20 12%	12 11%	19 10%	32 13%	25 10%	17 9%	32 10%	62 8%
Widowed	52 3%	17 2%	35 3%	- -	1 *	1 *	3 1%	15 5%	32 8%	13 2%	19 3%	4 1%	17 4%	3 2%	1 1%	11 5%	2 1%	8 4%	7 4%	2 1%	6 3%	9 3%	3 1%	2 1%	6 2%	13 2%
Separated	37 2%	15 2%	21 2%	2 1%	5 1%	6 1%	12 3%	4 1%	9 2%	6 1%	12 2%	5 1%	13 3%	6 3%	2 2%	2 1%	4 2%	5 3%	- -	3 2%	7 4%	4 2%	3 1%	1 1%	6 2%	13 2%
Divorced	127 6%	37 4%	89 9%	- -	- -	14 4%	36 11%	29 10%	47 11%	26 5%	43 7%	17 4%	41 9%	9 5%	5 6%	12 5%	10 6%	11 6%	13 8%	8 7%	6 3%	19 8%	20 8%	14 7%	21 6%	36 4%
Prefer not to answer	17 1%	5 1%	12 1%	9 4%	2 *	5 1%	2 1%	- -	- -	4 1%	1 *	5 1%	7 2%	2 1%	- -	3 1%	- -	- -	3 2%	- -	3 2%	2 1%	3 1%	- -	2 1%	7 1%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 30
Marital Status
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
Single	481 24%	48 48%	82 30%	77 26%	63 22%	33 17%	35 16%	20 18%	14 13%	28 14%
NET: Married/ Civil partnership/ co habiting	1322 65%	32 32%	120 44%	168 57%	204 70%	155 77%	166 77%	88 78%	95 85%	165 84%
Married	1018 50%	20 20%	80 30%	128 43%	150 51%	126 63%	125 58%	68 61%	79 71%	133 68%
Civil Partnership	19 1%	1 1%	5 2%	2 1%	4 1%	2 1%	4 2%	- -	- -	1 *
Co Habiting	286 14%	12 12%	34 12%	39 13%	49 17%	27 13%	37 17%	20 18%	16 14%	31 16%
NET: Widowed/ separated/ divorced	216 11%	19 19%	65 24%	51 17%	23 8%	12 6%	15 7%	4 4%	3 2%	3 2%
Widowed	52 3%	* *	19 7%	10 3%	10 3%	2 1%	2 1%	* *	1 1%	1 1%
Separated	37 2%	2 2%	14 5%	10 3%	5 2%	3 1%	- -	1 1%	1 1%	- -
Divorced	127 6%	17 17%	32 12%	31 10%	8 3%	7 3%	13 6%	3 3%	1 1%	2 1%
Prefer not to answer	17 1%	- -	5 2%	- -	3 1%	- -	- -	- -	- -	- -

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 30
Marital Status
Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
Single	481 24%	89 32%	392 22%	97 22%	248 25%	37 16%	198 14%	206 15%	29 14%	8 25%	174 15%	261 43%
NET: Married/ Civil partnership/ co habiting	1322 65%	169 61%	1154 66%	301 68%	633 64%	159 66%	974 71%	991 71%	142 68%	21 62%	846 72%	316 52%
Married	1018 50%	135 48%	883 50%	246 56%	486 49%	126 52%	790 58%	802 57%	114 54%	15 46%	689 58%	204 34%
Civil Partnership	19 1%	5 2%	13 1%	5 1%	5 1%	2 1%	14 1%	14 1%	2 1%	* 1%	12 1%	4 1%
Co Habiting	286 14%	29 10%	257 15%	50 11%	142 14%	31 13%	170 12%	175 13%	27 13%	5 14%	145 12%	107 18%
NET: Widowed/ separated/ divorced	216 11%	20 7%	195 11%	45 10%	107 11%	44 18%	190 14%	194 14%	39 19%	4 13%	152 13%	19 3%
Widowed	52 3%	6 2%	46 3%	11 2%	28 3%	5 2%	42 3%	42 3%	5 2%	- -	37 3%	10 2%
Separated	37 2%	5 2%	31 2%	9 2%	16 2%	5 2%	32 2%	35 2%	3 1%	2 6%	31 3%	2 *
Divorced	127 6%	9 3%	118 7%	25 6%	63 6%	34 14%	115 8%	118 8%	32 15%	2 7%	84 7%	6 1%
Prefer not to answer	17 1%	- -	17 1%	- -	5 *	- -	6 *	6 *	- -	- -	6 1%	7 1%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 31
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Gender		Age							Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
Glasgow	84 4%	36 4%	48 5%	14 6%	12 4%	13 3%	15 4%	9 3%	21 5%	26 5%	18 3%	16 4%	25 5%	84 48%	-	-	-	-	-	-	-	-	-	-	11 3%	28 3%
Edinburgh	71 3%	39 4%	32 3%	8 3%	7 2%	13 3%	14 4%	11 4%	18 4%	33 6%	13 2%	9 2%	16 3%	71 40%	-	-	-	-	-	-	-	-	-	-	8 2%	27 3%
Newcastle	90 4%	38 4%	52 5%	9 4%	12 4%	24 6%	17 5%	12 4%	16 4%	23 4%	19 3%	17 4%	31 7%	-	84 91%	6 3%	-	-	-	-	-	-	-	-	11 3%	45 5%
Leeds	100 5%	54 5%	46 4%	12 5%	17 5%	24 6%	14 4%	18 6%	14 3%	19 3%	41 7%	26 6%	14 3%	-	5 6%	-	93 52%	2 1%	-	-	-	-	-	-	20 6%	44 5%
Hull	41 2%	25 3%	15 1%	9 4%	4 1%	2 1%	10 3%	10 3%	6 1%	7 1%	13 2%	9 2%	12 3%	-	-	-	39 22%	-	2 1%	-	-	-	-	-	3 1%	20 2%
Sheffield	48 2%	26 3%	22 2%	7 3%	7 2%	9 2%	7 2%	11 4%	7 2%	10 2%	14 2%	12 3%	13 3%	-	-	-	39 22%	-	9 6%	-	-	-	-	-	11 3%	12 1%
Manchester	173 9%	78 8%	96 9%	10 4%	26 8%	33 8%	20 6%	39 13%	46 11%	46 8%	55 9%	34 8%	39 8%	-	-	163 68%	-	6 3%	2 1%	2 2%	-	-	-	-	33 10%	59 7%
Liverpool	69 3%	27 3%	42 4%	5 2%	11 3%	9 2%	15 4%	19 6%	11 3%	15 3%	23 4%	14 3%	17 4%	-	-	55 23%	-	-	-	12 12%	-	2 1%	-	-	13 4%	27 3%
Nottingham	102 5%	54 5%	48 5%	6 2%	22 7%	19 5%	21 6%	16 5%	19 4%	24 4%	28 5%	26 6%	24 5%	-	-	2 1%	-	2 1%	96 61%	-	2 1%	-	-	-	16 5%	40 5%
Birmingham	174 9%	100 10%	74 7%	20 8%	32 10%	28 7%	37 11%	18 6%	39 9%	39 7%	50 8%	43 10%	42 9%	-	-	-	-	161 86%	10 6%	1 1%	2 1%	-	-	-	19 6%	83 10%
Norwich	81 4%	44 4%	37 4%	11 5%	11 3%	15 4%	9 3%	16 5%	19 4%	17 3%	18 3%	21 5%	26 5%	-	-	-	-	-	1 1%	-	79 41%	-	*	-	8 3%	38 5%
Milton Keynes	58 3%	29 3%	29 3%	4 2%	11 3%	13 3%	9 3%	10 3%	11 3%	14 2%	21 4%	12 3%	11 2%	-	-	-	-	-	14 9%	-	33 17%	*	10 4%	-	5 2%	25 3%
Brighton	44 2%	22 2%	23 2%	4 1%	3 1%	11 3%	7 2%	7 2%	13 3%	10 2%	9 1%	15 3%	11 2%	-	-	-	-	-	-	-	-	-	44 17%	-	4 1%	20 2%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 31
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Gender			Age						Social Grade				Region								Employment Sector				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	Public	Pri-vate
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
Oxford	21 1%	11 1%	10 1%	4 2%	3 1%	5 1%	1 *	2 1%	6 1%	13 2%	5 1%	1 *	2 *	-	-	*	-	1 1%	1 1%	-	1 *	-	15 6%	3 1%	1 *	11 1%
London	428 21%	199 20%	229 22%	68 28%	74 23%	89 23%	62 18%	44 14%	92 22%	135 25%	142 24%	66 16%	85 18%	-	-	-	-	-	2 1%	1 1%	55 29%	254 99%	115 44%	1 1%	67 21%	182 22%
Southampton	85 4%	50 5%	35 3%	14 6%	12 4%	19 5%	15 4%	9 3%	15 4%	20 4%	25 4%	21 5%	19 4%	-	-	-	-	-	-	-	-	-	63 24%	22 12%	12 4%	37 5%
Bristol	93 5%	45 4%	48 5%	9 4%	19 6%	11 3%	20 6%	13 4%	21 5%	34 6%	18 3%	23 5%	17 4%	-	-	-	-	6 3%	-	1 1%	-	-	1 *	85 46%	20 6%	39 5%
Plymouth	58 3%	27 3%	31 3%	6 2%	4 1%	19 5%	9 3%	8 3%	11 2%	12 2%	14 2%	22 5%	10 2%	-	-	-	-	-	-	-	-	-	-	58 31%	23 7%	15 2%
Cardiff	74 4%	39 4%	35 3%	8 3%	21 6%	7 2%	12 3%	11 3%	16 4%	20 4%	25 4%	15 4%	14 3%	-	-	-	-	*	1 *	73 68%	-	-	-	-	17 5%	27 3%
None of these	143 7%	56 6%	86 8%	17 7%	18 5%	23 6%	33 9%	25 8%	27 6%	34 6%	40 7%	25 6%	43 9%	22 12%	3 3%	12 5%	9 5%	10 5%	20 13%	17 16%	19 10%	-	13 5%	17 9%	20 6%	42 5%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 31
Which of the following cities do you live in, or nearest to?
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base	2036	101	293	308	289	192	200	106	109	198
Weighted base	2036	100	272	296	293	200	216	112	112	196
Glasgow	84 4%	7 7%	10 4%	13 5%	9 3%	9 5%	3 2%	3 2%	5 4%	7 4%
Edinburgh	71 3%	1 1%	8 3%	13 4%	12 4%	2 1%	14 7%	1 *	6 5%	7 4%
Newcastle	90 4%	6 6%	22 8%	8 3%	11 4%	11 5%	13 6%	4 4%	7 6%	2 1%
Leeds	100 5%	5 5%	15 5%	20 7%	15 5%	11 5%	7 3%	5 5%	5 4%	12 6%
Hull	41 2%	3 3%	4 1%	4 1%	6 2%	5 2%	7 3%	4 4%	- -	1 *
Sheffield	48 2%	4 4%	11 4%	5 2%	7 2%	5 3%	5 2%	2 2%	1 1%	5 3%
Manchester	173 9%	7 7%	25 9%	25 8%	22 7%	17 9%	22 10%	14 12%	12 11%	10 5%
Liverpool	69 3%	- -	12 5%	6 2%	20 7%	6 3%	8 4%	2 2%	3 3%	7 3%
Nottingham	102 5%	5 5%	12 4%	13 4%	20 7%	12 6%	14 7%	7 6%	6 6%	3 1%
Birmingham	174 9%	14 14%	31 12%	23 8%	29 10%	16 8%	12 6%	6 5%	15 13%	12 6%
Norwich	81 4%	4 4%	5 2%	14 5%	20 7%	9 5%	6 3%	5 4%	1 1%	9 5%
Milton Keynes	58 3%	- -	7 3%	4 1%	4 1%	9 5%	13 6%	5 4%	4 4%	6 3%
Brighton	44 2%	2 2%	4 2%	7 2%	9 3%	4 2%	5 2%	3 2%	2 1%	5 2%
Oxford	21 1%	1 1%	2 1%	2 1%	* *	- -	2 1%	4 4%	1 1%	7 3%
London	428 21%	19 19%	41 15%	68 23%	52 18%	33 16%	45 21%	29 25%	19 17%	58 30%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 31
Which of the following cities do you live in, or nearest to?
Base: All respondents

	What is the combined annual income of your household, prior to tax being deducted?									
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Weighted base	2036	100	272	296	293	200	216	112	112	196
Southampton	85 4%	5 5%	12 4%	14 5%	12 4%	12 6%	5 3%	7 6%	3 2%	8 4%
Bristol	93 5%	3 3%	8 3%	19 6%	5 2%	7 3%	5 2%	5 5%	7 6%	18 9%
Plymouth	58 3%	5 5%	3 1%	6 2%	8 3%	12 6%	6 3%	3 3%	6 5%	3 1%
Cardiff	74 4%	5 5%	10 4%	14 5%	7 2%	5 3%	8 4%	3 3%	6 6%	6 3%
None of these	143 7%	4 4%	29 10%	19 7%	25 8%	15 7%	16 7%	2 1%	4 3%	11 5%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 31
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
Glasgow	84 4%	9 3%	75 4%	10 2%	55 6%	5 2%	51 4%	51 4%	5 2%	-	47 4%	30 5%
Edinburgh	71 3%	9 3%	61 3%	9 2%	39 4%	6 2%	51 4%	52 4%	5 2%	1 2%	47 4%	18 3%
Newcastle	90 4%	7 3%	83 5%	16 4%	50 5%	14 6%	50 4%	52 4%	11 5%	4 11%	39 3%	38 6%
Leeds	100 5%	11 4%	89 5%	21 5%	47 5%	11 5%	69 5%	71 5%	9 4%	2 6%	61 5%	29 5%
Hull	41 2%	10 4%	31 2%	12 3%	20 2%	3 1%	29 2%	29 2%	3 1%	-	28 2%	12 2%
Sheffield	48 2%	3 1%	44 3%	6 1%	28 3%	3 1%	36 3%	36 3%	3 1%	-	33 3%	12 2%
Manchester	173 9%	20 7%	153 9%	40 9%	87 9%	20 8%	124 9%	126 9%	19 9%	2 5%	108 9%	45 7%
Liverpool	69 3%	7 3%	62 4%	18 4%	36 4%	6 2%	47 3%	47 3%	6 3%	-	41 4%	22 4%
Nottingham	102 5%	19 7%	83 5%	31 7%	44 4%	15 6%	72 5%	74 5%	12 6%	2 7%	63 5%	26 4%
Birmingham	174 9%	32 11%	143 8%	37 8%	77 8%	25 10%	128 9%	130 9%	23 11%	2 6%	105 9%	40 7%
Norwich	81 4%	17 6%	64 4%	19 4%	29 3%	5 2%	54 4%	55 4%	4 2%	1 3%	52 4%	23 4%
Milton Keynes	58 3%	13 5%	45 3%	13 3%	30 3%	7 3%	43 3%	43 3%	7 3%	* 1%	36 3%	14 2%
Brighton	44 2%	4 1%	40 2%	9 2%	26 3%	7 3%	34 2%	34 2%	7 3%	-	28 2%	10 2%
Oxford	21 1%	4 2%	17 1%	3 1%	11 1%	2 1%	15 1%	15 1%	2 1%	* 1%	14 1%	5 1%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 31
Which of the following cities do you live in, or nearest to?
Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
London	428 21%	65 24%	362 21%	109 25%	183 18%	63 26%	255 19%	268 19%	50 24%	15 45%	210 18%	148 25%
Southampton	85 4%	9 3%	76 4%	12 3%	45 5%	10 4%	55 4%	56 4%	9 4%	1 3%	46 4%	28 5%
Bristol	93 5%	10 4%	83 5%	28 6%	37 4%	8 3%	61 4%	63 5%	6 3%	2 6%	55 5%	28 5%
Plymouth	58 3%	11 4%	47 3%	13 3%	31 3%	11 5%	42 3%	42 3%	11 5%	- -	31 3%	15 3%
Cardiff	74 4%	5 2%	69 4%	14 3%	36 4%	8 3%	50 4%	50 4%	8 4%	1 2%	46 4%	24 4%
None of these	143 7%	13 5%	129 7%	23 5%	79 8%	13 6%	103 8%	104 7%	13 6%	1 2%	90 8%	36 6%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 32

What is the combined annual income of your household, prior to tax being deducted?

Base: All respondents

	Gender			Age						Social Grade				Region							Employment Sector					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public	Private
Unweighted base	2036	959	1077	183	318	395	354	329	457	767	483	309	477	196	83	210	162	202	162	113	158	266	299	185	304	758
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
Up to £7,000	(3.5) 5%	100 4%	36 6%	35 14%	15 5%	13 3%	17 5%	11 4%	8 2%	3 1%	27 5%	14 3%	56 12%	8 5%	6 6%	7 3%	13 7%	12 7%	9 6%	6 6%	6 3%	13 5%	8 3%	11 6%	5 1%	16 2%
£7,001 to £14,000	(10.5) 13%	272 11%	106 16%	37 15%	34 10%	42 11%	38 11%	60 20%	62 14%	19 3%	63 11%	36 8%	154 33%	22 12%	21 23%	40 17%	26 15%	35 19%	24 15%	14 13%	19 10%	28 11%	30 11%	14 8%	22 7%	73 9%
£14,001 to £21,000	(17.5) 15%	296 12%	171 16%	32 13%	52 16%	46 12%	42 12%	40 13%	84 20%	39 7%	103 17%	70 16%	84 18%	28 16%	12 13%	36 15%	24 13%	21 11%	21 13%	16 15%	33 17%	43 17%	32 12%	29 15%	34 11%	107 13%
£21,001 to £28,000	(24.5) 14%	293 16%	155 13%	23 10%	42 13%	56 14%	50 14%	50 16%	72 17%	54 10%	105 18%	79 19%	55 12%	24 13%	11 12%	37 16%	27 15%	29 15%	30 19%	16 15%	31 16%	25 10%	41 16%	22 12%	43 13%	132 16%
£28,001 to £34,000	(31) 10%	200 12%	81 8%	16 7%	29 9%	54 14%	24 7%	32 11%	45 10%	51 9%	55 9%	73 17%	21 5%	16 9%	11 12%	25 10%	22 12%	19 10%	13 8%	8 8%	20 10%	21 8%	20 8%	24 13%	38 12%	85 10%
£34,001 to £41,000	(37.5) 11%	216 11%	105 11%	17 7%	32 10%	49 13%	44 13%	31 10%	42 10%	70 13%	77 13%	53 12%	17 4%	20 11%	12 13%	29 12%	21 12%	11 6%	19 12%	13 12%	26 13%	23 9%	27 10%	16 8%	32 10%	107 13%
£41,001 to £48,000	(44.5) 6%	112 7%	66 4%	10 4%	23 7%	27 7%	26 8%	12 4%	14 3%	48 9%	32 5%	29 7%	4 1%	4 2%	4 4%	15 6%	12 7%	6 3%	13 8%	5 5%	9 5%	19 7%	10 4%	16 9%	35 11%	57 7%
£48,001 to £55,000	(51.5) 5%	70 7%	42 4%	8 3%	19 6%	29 7%	24 7%	12 4%	20 5%	55 10%	30 5%	18 4%	9 2%	12 7%	5 5%	13 5%	6 3%	18 10%	10 6%	9 9%	6 3%	11 4%	12 5%	10 6%	32 10%	54 7%
£55,001 to £62,000	(58.5) 3%	33 3%	21 2%	5 2%	13 4%	13 3%	12 3%	5 2%	6 1%	33 6%	15 3%	5 1%	2 *	7 4%	2 2%	6 3%	5 3%	4 2%	1 *	2 2%	8 4%	9 3%	9 3%	2 1%	16 5%	26 3%
£62,001 to £69,000	(65.5) 2%	33 3%	15 1%	2 1%	11 3%	11 3%	11 3%	7 2%	7 2%	30 6%	12 2%	5 1%	- -	2 1%	- -	2 1%	2 1%	3 2%	1 *	5 5%	4 2%	7 3%	12 5%	9 5%	13 4%	23 3%
£69,001 to £76,000	(72.5) 2%	15 1%	17 2%	4 2%	2 1%	7 2%	6 2%	5 2%	7 2%	17 3%	5 1%	5 1%	4 1%	2 1%	- -	1 *	5 3%	3 2%	2 1%	- -	3 2%	4 2%	7 3%	4 2%	5 2%	20 2%
£76,001 to £83,000	(79.5) 1%	12 1%	8 1%	2 1%	3 1%	3 1%	7 2%	5 2%	2 *	14 3%	4 1%	2 *	- -	3 1%	- -	5 2%	2 1%	1 *	- -	- -	- -	4 2%	5 2%	2 1%	9 3%	10 1%
£83,001 or more	(86) 2%	25 2%	17 2%	6 2%	7 2%	11 3%	9 3%	4 1%	4 1%	38 7%	4 1%	- -	- -	4 2%	1 1%	1 *	2 1%	7 4%	1 1%	- -	5 3%	6 2%	13 5%	2 1%	9 3%	28 3%

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 32

What is the combined annual income of your household, prior to tax being deducted?

Base: All respondents

	Gender		Age							Social Grade				Region										Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	Public	Private
Weighted base	2036	998	1038	244	326	387	346	305	427	550	590	428	468	177	92	239	180	188	158	108	191	256	261	186	320	820
Prefer not to answer	240	98	142	48	44	26	37	31	54	79	58	40	63	26	9	23	13	17	15	12	20	43	34	27	28	82
	12%	10%	14%	19%	14%	7%	11%	10%	13%	14%	10%	9%	13%	15%	9%	10%	7%	9%	10%	11%	11%	17%	13%	14%	9%	10%
Average income (£000's)	30.29	32.97	27.60	25.27	31.64	33.40	33.44	28.35	27.75	44.39	28.97	28.77	17.13	30.39	24.95	28.63	28.88	29.70	27.18	29.00	30.99	31.70	34.99	31.65	38.07	34.62

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 32

What is the combined annual income of your household, prior to tax being deducted?

Base: All respondents

		What is the combined annual income of your household, prior to tax being deducted?									
		Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 or more
Unweighted base		2036	101	293	308	289	192	200	106	109	198
Weighted base		2036	100	272	296	293	200	216	112	112	196
Up to £7,000	(3.5)	100 5%	100 100%	-	-	-	-	-	-	-	-
£7,001 to £14,000	(10.5)	272 13%	-	272 100%	-	-	-	-	-	-	-
£14,001 to £21,000	(17.5)	296 15%	-	-	296 100%	-	-	-	-	-	-
£21,001 to £28,000	(24.5)	293 14%	-	-	-	293 100%	-	-	-	-	-
£28,001 to £34,000	(31)	200 10%	-	-	-	-	200 100%	-	-	-	-
£34,001 to £41,000	(37.5)	216 11%	-	-	-	-	-	216 100%	-	-	-
£41,001 to £48,000	(44.5)	112 6%	-	-	-	-	-	-	112 100%	-	-
£48,001 to £55,000	(51.5)	112 5%	-	-	-	-	-	-	-	112 100%	-
£55,001 to £62,000	(58.5)	55 3%	-	-	-	-	-	-	-	-	55 28%
£62,001 to £69,000	(65.5)	48 2%	-	-	-	-	-	-	-	-	48 24%
£69,001 to £76,000	(72.5)	32 2%	-	-	-	-	-	-	-	-	32 16%
£76,001 to £83,000	(79.5)	20 1%	-	-	-	-	-	-	-	-	20 10%
£83,001 or more	(86)	42 2%	-	-	-	-	-	-	-	-	42 21%
Prefer not to answer		240 12%	-	-	-	-	-	-	-	-	-
Average income (£000's)		30.29	3.50	10.50	17.50	24.50	31.00	37.50	44.50	51.50	70.50

Direct Public Access Survey

ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 32

What is the combined annual income of your household, prior to tax being deducted?

Base: All respondents

	Total	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers						
		Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Unweighted base	2036	286	1750	467	971	254	1395	1431	218	41	1199	567
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
Up to £7,000	(3.5) 100 5%	14 5%	86 5%	18 4%	53 5%	10 4%	51 4%	52 4%	10 5%	1 2%	41 3%	44 7%
£7,001 to £14,000	(10.5) 272 13%	23 8%	249 14%	51 12%	151 15%	34 14%	177 13%	183 13%	28 13%	6 18%	150 13%	86 14%
£14,001 to £21,000	(17.5) 296 15%	33 12%	262 15%	59 13%	147 15%	37 15%	190 14%	196 14%	30 14%	7 22%	161 14%	95 16%
£21,001 to £28,000	(24.5) 293 14%	35 12%	258 15%	64 14%	150 15%	38 16%	213 16%	214 15%	37 18%	2 6%	179 15%	77 13%
£28,001 to £34,000	(31) 200 10%	38 14%	162 9%	47 11%	94 10%	25 10%	152 11%	152 11%	25 12%	- -	128 11%	45 8%
£34,001 to £41,000	(37.5) 216 11%	29 10%	187 11%	53 12%	98 10%	24 10%	152 11%	158 11%	18 8%	6 18%	138 12%	56 9%
£41,001 to £48,000	(44.5) 112 6%	17 6%	96 5%	26 6%	50 5%	15 6%	73 5%	75 5%	13 6%	2 7%	61 5%	36 6%
£48,001 to £55,000	(51.5) 112 5%	17 6%	95 5%	24 5%	55 6%	17 7%	77 6%	78 6%	15 7%	2 5%	63 5%	34 6%
£55,001 to £62,000	(58.5) 55 3%	11 4%	43 2%	17 4%	29 3%	5 2%	41 3%	45 3%	2 1%	4 13%	39 3%	10 2%
£62,001 to £69,000	(65.5) 48 2%	7 3%	40 2%	13 3%	23 2%	2 1%	32 2%	33 2%	2 1%	1 2%	31 3%	14 2%
£69,001 to £76,000	(72.5) 32 2%	6 2%	26 1%	12 3%	11 1%	6 3%	26 2%	26 2%	6 3%	- -	23 2%	5 1%
£76,001 to £83,000	(79.5) 20 1%	5 2%	15 1%	7 1%	8 1%	8 3%	18 1%	19 1%	7 3%	1 3%	11 1%	1 *
£83,001 or more	(86) 42 2%	6 2%	35 2%	12 3%	23 2%	4 1%	31 2%	31 2%	4 2%	- -	29 2%	11 2%
Prefer not to answer	240 12%	37 13%	203 12%	41 9%	98 10%	15 6%	136 10%	137 10%	14 6%	1 3%	125 11%	88 15%

Direct Public Access Survey
ONLINE Fieldwork : 13th-15th April 2012

Absolutes/col percents

Table 32

What is the combined annual income of your household, prior to tax being deducted?

Base: All respondents

	Awareness of Direct Public Access		Confidence in Directly Engaging a Barrister		Experience of Solicitors/ Barristers							
	Total	Aware	Unaware	Confident	Unconfident	NET: Engaged a barrister	NET: Used a solicitor	NET: Either	I have engaged a barrister using a solicitor	I have engaged a barrister directly	I have used a solicitor but not engaged a barrister	I have never used a solicitor
Weighted base	2036	278	1758	443	992	240	1368	1398	211	33	1179	602
Average income (£000's)	30.29	33.53	29.79	32.98	29.48	31.03	31.40	31.41	30.87	32.29	31.63	27.93