

BAA Heathrow Survey - September 2007

Absolutes/col percents 27 Sep 2007

Table 1
Local Area Authority
Base: All respondents

| | Age | | | | | | | Gender | | SOCIAL GRADE | | Q1. Issues affecting are that you live in | | Q3. Frequency of using Heathrow | | | | | | Q4. I work at Heathrow | | Q4. A member of my family works at Heathrow | | Q4. I have friends who work at Heathrow | | | |
|------------------------|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|--------------|-----------|---|------------|---------------------------------|-------------------|------------------|----------------------|------------|-----------|------------------------|---------------|---|---------------|---|---------------|-----------|---------------|
| | Total | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female | ABC1 | C2DE | Aircraft noise | Other | 10+ times a year | 6-10 times a year | 3-5 times a year | Once or twice a year | Less often | Never | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Base (unwtd) | 1203 | 117 | 269 | 249 | 197 | 157 | 214 | 573 | 630 | 811 | 392 | 154 | 956 | 68 | 82 | 202 | 443 | 217 | 180 | 52 | 1151 | 127 | 1076 | 326 | 872 | 365 | 834 |
| Base (wtd) | 1200 | 141 | 306 | 244 | 183 | 134 | 192 | 582 | 618 | 768 | 432 | 149 | 959 | 57 | 76 | 182 | 442 | 234 | 197 | 61 | 1139 | 137 | 1063 | 334 | 861 | 370 | 826 |
| Ealing | 171 14% | 20 14% | 50 16% | 33 13% | 20 11% | 24 18% | 24 13% | 97 17% | 73 12% | 98 13% | 73 17% | 17 11% | 135 14% | 8 14% | 6 8% | 31 17% | 68 15% | 37 16% | 21 11% | 16 25% | 155 14% | 25 18% | 145 14% | 53 16% | 116 14% | 62 17% | 108 13% |
| Hammersmith & Fulham | 102 8% | 18 12% | 27 9% | 25 10% | 12 6% | 12 9% | 8 4% | 44 8% | 57 9% | 67 9% | 35 8% | 9 6% | 89 9% | 5 9% | 6 8% | 15 8% | 43 10% | 16 7% | 14 7% | 2 3% | 100 9% | - - | 102 10% | 10 3% | 92 11% | 11 3% | 91 11% |
| Hillingdon | 147 12% | 23 16% | 33 11% | 25 10% | 23 12% | 18 13% | 26 14% | 81 14% | 66 11% | 94 12% | 53 12% | 6 4% | 133 14% | 3 5% | 4 5% | 15 8% | 57 13% | 33 14% | 34 17% | 8 13% | 139 12% | 28 20% | 119 11% | 56 17% | 89 10% | 62 17% | 83 10% |
| Hounslow | 123 10% | 17 12% | 35 12% | 23 9% | 18 10% | 12 9% | 19 10% | 56 10% | 67 11% | 75 10% | 48 11% | 25 16% | 92 10% | 3 5% | 15 19% | 19 11% | 48 11% | 21 9% | 16 8% | 16 26% | 108 9% | 34 25% | 90 8% | 70 21% | 53 6% | 75 20% | 49 6% |
| Kensington and Chelsea | 85 7% | 6 4% | 22 7% | 20 8% | 15 8% | 11 8% | 12 6% | 41 7% | 45 7% | 64 8% | 22 5% | 5 4% | 72 8% | 7 13% | 17 23% | 22 12% | 16 4% | 15 6% | 7 4% | - - | 85 8% | 1 * | 85 8% | 5 1% | 81 9% | 5 1% | 81 10% |
| Merton | 108 9% | 11 8% | 28 9% | 25 10% | 13 7% | 7 6% | 24 13% | 46 8% | 62 10% | 71 9% | 37 9% | 5 4% | 93 10% | 3 5% | 2 3% | 15 8% | 43 10% | 25 11% | 20 10% | 3 4% | 106 9% | 3 2% | 105 10% | 11 3% | 97 11% | 11 3% | 97 12% |
| Richmond | 83 7% | 4 3% | 16 5% | 18 8% | 12 6% | 13 10% | 19 10% | 36 6% | 46 8% | 59 8% | 24 5% | 26 17% | 51 5% | 5 8% | 6 7% | 14 8% | 31 7% | 12 5% | 16 8% | 2 4% | 80 7% | 9 6% | 74 7% | 25 8% | 58 7% | 27 7% | 56 7% |
| Slough | 71 6% | 8 6% | 25 8% | 15 6% | 11 6% | 3 2% | 10 5% | 27 5% | 44 7% | 36 5% | 36 8% | 4 3% | 62 6% | 1 1% | 1 1% | 11 6% | 26 6% | 20 8% | 13 7% | 4 6% | 67 6% | 14 10% | 57 5% | 30 9% | 41 5% | 34 9% | 37 5% |
| South Bucks | 31 3% | 1 1% | 3 1% | 6 2% | 10 5% | 6 4% | 6 3% | 12 2% | 19 3% | 19 2% | 12 3% | 3 2% | 27 3% | 3 6% | 1 1% | 6 4% | 9 2% | 6 3% | 5 3% | 2 3% | 30 3% | 4 3% | 27 3% | 11 3% | 20 2% | 11 3% | 20 2% |
| Spelthorne | 51 4% | 2 2% | 9 3% | 9 4% | 13 7% | 3 2% | 14 7% | 27 5% | 24 4% | 28 4% | 23 5% | 6 4% | 42 4% | 7 12% | 4 5% | 7 4% | 19 4% | 7 3% | 6 3% | 5 8% | 46 4% | 12 9% | 39 4% | 30 9% | 21 2% | 32 9% | 19 2% |
| Wandsworth | 150 13% | 19 13% | 47 15% | 31 13% | 19 10% | 15 12% | 19 10% | 82 14% | 69 11% | 114 15% | 36 8% | 29 20% | 106 11% | 5 9% | 10 13% | 18 10% | 60 13% | 28 12% | 26 13% | 1 1% | 149 13% | 2 2% | 148 14% | 4 1% | 146 17% | 7 2% | 144 17% |
| Windsor & Maidenhead | 77 6% | 13 9% | 11 4% | 14 6% | 20 11% | 9 7% | 10 5% | 33 6% | 44 7% | 43 6% | 34 8% | 14 9% | 56 6% | 7 12% | 4 5% | 8 5% | 24 5% | 16 7% | 18 9% | 4 6% | 73 6% | 5 4% | 72 7% | 29 9% | 48 6% | 34 9% | 42 5% |

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Table 2

**Q1. I am going to read out a number of issues affecting the area that you live in that you may be concerned about.
Please say which of these issues concerns you most:**

Base: All respondents

| | Age | | | | | | | Gender | | SOCIAL GRADE | | Q1. Issues affecting are that you live in | | Q3. Frequency of using Heathrow | | | | | | Q4. I work at Heathrow | | Q4. A member of my family works at Heathrow | | Q4. I have friends who work at Heathrow | | | |
|---------------------------------|--------------|-----------|------------|-----------|-----------|-----------|-----------|------------|------------|--------------|------------|---|------------|---------------------------------|-------------------|------------------|----------------------|------------|-----------|------------------------|---------------|---|---------------|---|---------------|-----------------------|----------------------|
| | Total | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female | ABC1 | C2DE | Aircraft noise | Other | 10+ times a year | 6-10 times a year | 3-5 times a year | Once or twice a year | Less often | Never | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply | Apply to any of these | Doesn't apply to all |
| | Base (unwtd) | 1203 | 117 | 269 | 249 | 197 | 157 | 214 | 573 | 630 | 811 | 392 | 154 | 956 | 68 | 82 | 202 | 443 | 217 | 180 | 52 | 1151 | 127 | 1076 | 326 | 872 | 365 |
| Base (wtd) | 1200 | 141 | 306 | 244 | 183 | 134 | 192 | 582 | 618 | 768 | 432 | 149 | 959 | 57 | 76 | 182 | 442 | 234 | 197 | 61 | 1139 | 137 | 1063 | 334 | 861 | 370 | 826 |
| Crime and anti-social behaviour | 435 36% | 57 40% | 102 33% | 92 38% | 76 41% | 52 39% | 56 29% | 216 37% | 219 35% | 262 34% | 173 40% | - | 435 45% | 21 37% | 21 27% | 57 32% | 171 39% | 79 34% | 81 41% | 23 38% | 412 36% | 57 41% | 379 36% | 144 43% | 288 33% | 157 42% | 276 33% |
| Road traffic congestion | 229 19% | 33 23% | 49 16% | 44 18% | 47 26% | 25 19% | 31 16% | 106 18% | 123 20% | 162 21% | 67 16% | - | 229 24% | 11 19% | 20 27% | 47 26% | 87 20% | 43 18% | 21 11% | 8 12% | 222 19% | 15 11% | 214 20% | 59 18% | 170 20% | 61 17% | 167 20% |
| Council tax levels | 197 16% | 20 14% | 72 23% | 38 16% | 18 10% | 18 14% | 31 16% | 102 18% | 95 15% | 122 16% | 76 18% | - | 197 21% | 7 12% | 15 19% | 27 15% | 71 16% | 45 19% | 33 17% | 13 21% | 185 16% | 27 20% | 170 16% | 58 17% | 139 16% | 63 17% | 134 16% |
| Aircraft noise | 149 12% | 11 8% | 34 11% | 32 13% | 23 13% | 21 16% | 29 15% | 71 12% | 78 13% | 100 13% | 49 11% | 149 100% | - | 9 16% | 8 10% | 23 12% | 55 12% | 30 13% | 22 11% | 5 8% | 144 13% | 18 13% | 131 12% | 30 9% | 119 14% | 37 10% | 112 14% |
| Litter | 97 8% | 14 10% | 23 7% | 21 9% | 10 5% | 10 8% | 20 10% | 32 6% | 65 10% | 67 9% | 30 7% | - | 97 10% | 4 7% | 11 14% | 12 7% | 39 9% | 15 7% | 16 8% | 3 5% | 94 8% | 12 8% | 86 8% | 25 8% | 71 8% | 29 8% | 67 8% |
| Other (specify) | 16 1% | 1 1% | 5 1% | 4 2% | 3 2% | - | 4 2% | 11 2% | 6 2% | 13 2% | 4 1% | - | - | 1 2% | - | 3 2% | 4 1% | 3 1% | 5 3% | 2 3% | 15 1% | - | 16 2% | 2 1% | 15 2% | 2 1% | 15 2% |
| Don't know | 12 1% | - | 4 1% | 2 1% | 4 2% | 1 | 2 1% | 7 1% | 5 1% | 4 1% | 8 2% | - | - | 3 6% | - | 1 | 1 | 2 1% | 5 3% | 1 1% | 11 1% | 2 1% | 10 1% | 2 1% | 9 1% | 2 1% | 9 1% |
| No answer | 64 5% | 6 5% | 18 6% | 11 5% | 2 1% | 6 5% | 19 10% | 37 6% | 27 4% | 38 5% | 26 6% | - | - | 1 1% | 1 2% | 11 6% | 16 4% | 17 7% | 14 7% | 7 11% | 57 5% | 6 4% | 58 5% | 13 4% | 51 6% | 18 5% | 46 6% |

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Table 3

Q2. How far do you agree with the following statements about Heathrow?

Base: All respondents

| | | For me and my family, the benefits of Heathrow generally outweigh the disadvantages | For my local community, the benefits of Heathrow generally outweigh the disadvantages | For the country as a whole, the benefits of Heathrow generally outweigh the disadvantages |
|--|-----|--|--|--|
| Base (unwtd) | | 1203 | 1203 | 1203 |
| Base (wtd) | | 1200 | 1200 | 1200 |
| Strongly agree | (5) | 294 25% | 268 22% | 339 28% |
| Somewhat agree | (4) | 344 29% | 376 31% | 414 35% |
| Neither agree nor disagree | (3) | 230 19% | 217 18% | 154 13% |
| Somewhat disagree | (2) | 156 13% | 161 13% | 134 11% |
| Strongly disagree | (1) | 148 12% | 132 11% | 127 11% |
| Don't know | | 27 2% | 45 4% | 30 3% |
| Net: Strongly agree/ Somewhat agree | | 638 53% | 644 54% | 754 63% |
| Net: Strongly disagree/ Somewhat disagree | | 304 25% | 294 24% | 262 22% |
| Mean Score | | 3.41 | 3.42 | 3.60 |
| Standard Deviation | | 1.33 | 1.30 | 1.31 |
| Standard Error | | 0.04 | 0.04 | 0.04 |

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Table 4

Q2. How far do you agree with the following statements about Heathrow?

Base: All respondents

| | | Age | | | | | | | Gender | | SOCIAL GRADE | | Q1. Issues affecting are that you live in | | Q3. Frequency of using Heathrow | | | | | | Q4. I work at Heathrow | | Q4. A member of my family works at Heathrow | | Q4. I have friends who work at Heathrow | | | |
|--|-----|------------|-----------|------------|------------|-----------|-----------|-----------|------------|------------|--------------|------------|---|------------|---------------------------------|-------------------|------------------|----------------------|------------|-----------|------------------------|---------------|---|---------------|---|---------------|-----------------------|----------------------|
| | | Total | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female | ABC1 | C2DE | Aircraft noise | Other | 10+ times a year | 6-10 times a year | 3-5 times a year | Once or twice a year | Less often | Never | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply | Apply to any of these | Doesn't apply to all |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Base (unwtd) | | 1203 | 117 | 269 | 249 | 197 | 157 | 214 | 573 | 630 | 811 | 392 | 154 | 956 | 68 | 82 | 202 | 443 | 217 | 180 | 52 | 1151 | 127 | 1076 | 326 | 872 | 365 | 834 |
| Base (wtd) | | 1200 | 141 | 306 | 244 | 183 | 134 | 192 | 582 | 618 | 768 | 432 | 149 | 959 | 57 | 76 | 182 | 442 | 234 | 197 | 61 | 1139 | 137 | 1063 | 334 | 861 | 370 | 826 |
| For me and my family, the benefits of Heathrow generally outweigh the disadvantages | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Strongly agree | (5) | 294 25% | 26 18% | 90 29% | 64 26% | 44 24% | 27 20% | 44 23% | 167 29% | 127 21% | 183 24% | 111 26% | 21 14% | 249 26% | 31 55% | 30 40% | 64 35% | 97 22% | 39 17% | 32 16% | 32 53% | 262 23% | 51 37% | 244 23% | 96 29% | 196 23% | 114 31% | 180 22% |
| Somewhat agree | (4) | 344 29% | 55 39% | 77 25% | 68 28% | 43 23% | 52 39% | 49 26% | 148 25% | 196 32% | 226 29% | 118 27% | 34 23% | 278 29% | 16 27% | 19 25% | 51 28% | 159 36% | 58 25% | 37 19% | 14 23% | 330 29% | 37 27% | 307 29% | 96 29% | 247 29% | 101 27% | 242 29% |
| Neither agree nor disagree | (3) | 230 19% | 37 27% | 65 21% | 45 19% | 38 21% | 15 12% | 29 15% | 102 17% | 129 21% | 149 19% | 81 19% | 18 12% | 193 20% | 4 7% | 13 17% | 28 15% | 65 15% | 66 28% | 53 27% | 5 9% | 225 20% | 16 12% | 214 20% | 57 17% | 173 20% | 63 17% | 167 20% |
| Somewhat disagree | (2) | 156 13% | 15 11% | 34 11% | 41 17% | 24 13% | 12 9% | 29 15% | 72 12% | 84 14% | 96 13% | 60 14% | 32 21% | 117 12% | 2 4% | 6 8% | 22 12% | 68 15% | 25 11% | 32 16% | 7 11% | 149 13% | 17 12% | 139 13% | 43 13% | 112 13% | 46 13% | 109 13% |
| Strongly disagree | (1) | 148 12% | 6 4% | 31 10% | 25 10% | 32 18% | 23 18% | 31 16% | 84 14% | 64 10% | 102 13% | 46 11% | 39 26% | 105 11% | 4 7% | 6 8% | 15 8% | 44 10% | 42 18% | 33 17% | 3 4% | 145 13% | 12 8% | 137 13% | 39 12% | 108 13% | 41 11% | 107 13% |
| Don't know | | 27 2% | 2 1% | 9 3% | 2 1% | 2 1% | 3 2% | 9 5% | 9 1% | 19 3% | 12 2% | 15 4% | 6 4% | 18 2% | - - | 1 1% | 2 1% | 10 2% | 4 2% | 9 5% | - - | 27 2% | 4 3% | 23 2% | 3 1% | 24 3% | 5 1% | 22 3% |
| Net: Strongly agree/ Somewhat agree | | 638 53% | 80 57% | 167 54% | 131 54% | 87 47% | 80 60% | 94 49% | 316 54% | 323 52% | 409 53% | 230 53% | 54 36% | 527 55% | 47 83% | 49 65% | 115 63% | 256 58% | 97 41% | 69 35% | 47 76% | 592 52% | 88 64% | 550 52% | 192 57% | 443 51% | 215 58% | 422 51% |
| Net: Strongly disagree/ Somewhat disagree | | 304 25% | 21 15% | 65 21% | 66 27% | 56 31% | 36 27% | 60 31% | 156 27% | 148 24% | 199 26% | 106 24% | 71 47% | 221 23% | 6 11% | 13 17% | 37 20% | 112 25% | 67 29% | 65 33% | 9 15% | 295 26% | 29 21% | 275 26% | 82 24% | 221 26% | 87 23% | 215 26% |
| Mean Score | | 3.41 | 3.57 | 3.54 | 3.43 | 3.23 | 3.37 | 3.26 | 3.42 | 3.40 | 3.38 | 3.46 | 2.76 | 3.48 | 4.20 | 3.81 | 3.71 | 3.45 | 3.11 | 3.01 | 4.09 | 3.37 | 3.74 | 3.37 | 3.51 | 3.37 | 3.55 | 3.35 |
| Standard Deviation | | 1.33 | 1.04 | 1.31 | 1.31 | 1.42 | 1.39 | 1.42 | 1.40 | 1.26 | 1.34 | 1.32 | 1.44 | 1.30 | 1.18 | 1.29 | 1.30 | 1.27 | 1.33 | 1.33 | 1.21 | 1.33 | 1.32 | 1.33 | 1.34 | 1.32 | 1.34 | 1.32 |
| Standard Error | | 0.04 | 0.10 | 0.08 | 0.08 | 0.10 | 0.11 | 0.10 | 0.06 | 0.05 | 0.05 | 0.07 | 0.12 | 0.04 | 0.14 | 0.14 | 0.09 | 0.06 | 0.09 | 0.10 | 0.17 | 0.04 | 0.12 | 0.04 | 0.07 | 0.05 | 0.07 | 0.05 |

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Table 5

Q2. How far do you agree with the following statements about Heathrow?

Base: All respondents

| | | Age | | | | | | | Gender | | SOCIAL GRADE | | Q1. Issues affecting are that you live in | | Q3. Frequency of using Heathrow | | | | | | Q4. I work at Heathrow | | Q4. A member of my family works at Heathrow | | Q4. I have friends who work at Heathrow | | | |
|--|-----|------------|-----------|------------|------------|-----------|-----------|------------|------------|------------|--------------|------------|---|------------|---------------------------------|-------------------|------------------|----------------------|------------|-----------|------------------------|---------------|---|---------------|---|---------------|-----------------------|----------------------|
| | | Total | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female | ABC1 | C2DE | Aircraft noise | Other | 10+ times a year | 6-10 times a year | 3-5 times a year | Once or twice a year | Less often | Never | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply | Apply to any of these | Doesn't apply to all |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Base (unwtd) | | 1203 | 117 | 269 | 249 | 197 | 157 | 214 | 573 | 630 | 811 | 392 | 154 | 956 | 68 | 82 | 202 | 443 | 217 | 180 | 52 | 1151 | 127 | 1076 | 326 | 872 | 365 | 834 |
| Base (wtd) | | 1200 | 141 | 306 | 244 | 183 | 134 | 192 | 582 | 618 | 768 | 432 | 149 | 959 | 57 | 76 | 182 | 442 | 234 | 197 | 61 | 1139 | 137 | 1063 | 334 | 861 | 370 | 826 |
| For my local community, the benefits of Heathrow generally outweigh the disadvantages | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Strongly agree | (5) | 268 22% | 21 15% | 68 22% | 59 24% | 38 21% | 30 22% | 53 27% | 155 27% | 114 18% | 165 22% | 103 24% | 21 14% | 226 24% | 28 49% | 25 33% | 52 28% | 96 22% | 37 16% | 28 14% | 30 49% | 239 21% | 44 32% | 225 21% | 105 32% | 161 19% | 119 32% | 148 18% |
| Somewhat agree | (4) | 376 31% | 56 40% | 97 32% | 72 29% | 52 28% | 40 30% | 59 31% | 167 29% | 209 34% | 255 33% | 121 28% | 31 21% | 308 32% | 16 29% | 21 27% | 54 30% | 161 36% | 70 30% | 52 26% | 13 20% | 363 32% | 44 32% | 332 31% | 106 32% | 269 31% | 117 32% | 258 31% |
| Neither agree nor disagree | (3) | 217 18% | 34 24% | 69 23% | 45 18% | 30 16% | 19 14% | 20 10% | 99 17% | 118 19% | 137 18% | 80 18% | 23 16% | 174 18% | 3 5% | 12 16% | 31 17% | 67 15% | 51 22% | 50 25% | 7 11% | 210 18% | 21 15% | 196 18% | 52 15% | 164 19% | 56 15% | 160 19% |
| Somewhat disagree | (2) | 161 13% | 10 7% | 32 10% | 39 16% | 32 18% | 21 16% | 27 14% | 64 11% | 98 16% | 106 14% | 56 13% | 34 23% | 122 13% | 2 3% | 8 11% | 23 12% | 72 16% | 23 10% | 31 16% | 5 8% | 157 14% | 12 9% | 149 14% | 38 11% | 123 14% | 40 11% | 122 15% |
| Strongly disagree | (1) | 132 11% | 12 8% | 26 8% | 24 10% | 24 13% | 20 15% | 27 14% | 77 13% | 56 9% | 85 11% | 47 11% | 35 23% | 93 10% | 6 10% | 9 11% | 18 10% | 36 8% | 41 17% | 23 12% | 7 12% | 125 11% | 10 7% | 123 12% | 26 8% | 105 12% | 30 8% | 102 12% |
| Don't know | | 45 4% | 9 6% | 14 5% | 6 2% | 7 4% | 4 3% | 6 3% | 21 4% | 24 4% | 20 3% | 25 6% | 5 3% | 36 4% | 2 4% | 1 1% | 4 2% | 9 2% | 12 5% | 13 7% | - - | 45 4% | 6 4% | 39 4% | 6 2% | 39 5% | 9 2% | 36 4% |
| Net: Strongly agree/ Somewhat agree | | 644 54% | 76 54% | 165 54% | 131 54% | 90 49% | 70 52% | 111 58% | 322 55% | 322 52% | 420 55% | 224 52% | 52 35% | 534 56% | 44 77% | 46 60% | 106 58% | 257 58% | 107 46% | 79 40% | 42 69% | 602 53% | 88 64% | 556 52% | 211 63% | 430 50% | 236 64% | 407 49% |
| Net: Strongly disagree/ Somewhat disagree | | 294 24% | 22 16% | 58 19% | 62 26% | 56 31% | 41 31% | 54 28% | 140 24% | 153 25% | 191 25% | 103 24% | 69 46% | 214 22% | 7 13% | 17 22% | 40 22% | 109 25% | 63 27% | 54 27% | 12 20% | 282 25% | 22 16% | 272 26% | 65 19% | 228 26% | 69 19% | 223 27% |
| Mean Score | | 3.42 | 3.48 | 3.52 | 3.44 | 3.27 | 3.30 | 3.44 | 3.46 | 3.38 | 3.41 | 3.43 | 2.79 | 3.49 | 4.08 | 3.59 | 3.56 | 3.48 | 3.18 | 3.16 | 3.86 | 3.40 | 3.76 | 3.38 | 3.69 | 3.31 | 3.71 | 3.29 |
| Standard Deviation | | 1.30 | 1.12 | 1.21 | 1.29 | 1.35 | 1.39 | 1.41 | 1.36 | 1.23 | 1.28 | 1.32 | 1.40 | 1.27 | 1.28 | 1.36 | 1.30 | 1.24 | 1.34 | 1.24 | 1.41 | 1.28 | 1.22 | 1.30 | 1.26 | 1.29 | 1.26 | 1.29 |
| Standard Error | | 0.04 | 0.11 | 0.08 | 0.08 | 0.10 | 0.11 | 0.10 | 0.06 | 0.05 | 0.05 | 0.07 | 0.11 | 0.04 | 0.16 | 0.15 | 0.09 | 0.06 | 0.09 | 0.09 | 0.20 | 0.04 | 0.11 | 0.04 | 0.07 | 0.04 | 0.07 | 0.05 |

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Table 6

Q2. How far do you agree with the following statements about Heathrow?

Base: All respondents

| | | Age | | | | | | | Gender | | SOCIAL GRADE | | Q1. Issues affecting are that you live in | | Q3. Frequency of using Heathrow | | | | | | Q4. I work at Heathrow | | Q4. A member of my family works at Heathrow | | Q4. I have friends who work at Heathrow | | | |
|--|-----|------------|-----------|------------|------------|------------|-----------|------------|------------|------------|--------------|------------|---|------------|---------------------------------|-------------------|------------------|----------------------|------------|-----------|------------------------|---------------|---|---------------|---|---------------|-----------------------|----------------------|
| | | Total | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female | ABC1 | C2DE | Aircraft noise | Other | 10+ times a year | 6-10 times a year | 3-5 times a year | Once or twice a year | Less often | Never | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply | Apply to any of these | Doesn't apply to all |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Base (unwtd) | | 1203 | 117 | 269 | 249 | 197 | 157 | 214 | 573 | 630 | 811 | 392 | 154 | 956 | 68 | 82 | 202 | 443 | 217 | 180 | 52 | 1151 | 127 | 1076 | 326 | 872 | 365 | 834 |
| Base (wtd) | | 1200 | 141 | 306 | 244 | 183 | 134 | 192 | 582 | 618 | 768 | 432 | 149 | 959 | 57 | 76 | 182 | 442 | 234 | 197 | 61 | 1139 | 137 | 1063 | 334 | 861 | 370 | 826 |
| For the country as a whole, the benefits of Heathrow generally outweigh the disadvantages | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Strongly agree | (5) | 339 28% | 35 25% | 90 29% | 60 25% | 55 30% | 38 28% | 62 32% | 194 33% | 146 24% | 216 28% | 123 29% | 31 21% | 289 30% | 29 51% | 33 44% | 60 33% | 129 29% | 48 20% | 39 20% | 34 56% | 305 27% | 54 39% | 286 27% | 116 35% | 221 26% | 130 35% | 209 25% |
| Somewhat agree | (4) | 414 35% | 63 45% | 103 34% | 92 38% | 46 25% | 57 43% | 53 27% | 178 31% | 237 38% | 288 38% | 126 29% | 38 26% | 342 36% | 13 23% | 22 29% | 71 39% | 163 37% | 84 36% | 58 30% | 11 18% | 403 35% | 42 31% | 372 35% | 107 32% | 306 35% | 118 32% | 295 36% |
| Neither agree nor disagree | (3) | 154 13% | 13 9% | 47 15% | 28 11% | 27 15% | 16 12% | 24 13% | 64 11% | 90 15% | 82 11% | 72 17% | 19 13% | 118 12% | 2 4% | 8 11% | 11 6% | 52 12% | 34 15% | 43 22% | 5 8% | 149 13% | 13 9% | 141 13% | 42 13% | 112 13% | 46 12% | 109 13% |
| Somewhat disagree | (2) | 134 11% | 14 10% | 36 12% | 28 11% | 26 14% | 8 6% | 22 12% | 54 9% | 81 13% | 81 11% | 53 12% | 26 18% | 99 10% | 1 3% | 6 7% | 15 8% | 55 12% | 30 13% | 28 14% | 6 10% | 128 11% | 13 10% | 121 11% | 32 10% | 102 12% | 35 9% | 100 12% |
| Strongly disagree | (1) | 127 11% | 12 8% | 25 8% | 28 12% | 24 13% | 14 10% | 24 12% | 80 14% | 48 8% | 83 11% | 44 10% | 28 19% | 92 10% | 9 16% | 5 7% | 21 12% | 36 8% | 31 13% | 22 11% | 5 8% | 122 11% | 12 9% | 116 11% | 31 9% | 95 11% | 34 9% | 93 11% |
| Don't know | | 30 3% | 4 3% | 5 2% | 8 3% | 6 3% | 1 * | 7 4% | 13 2% | 17 3% | 17 2% | 14 3% | 6 4% | 20 2% | 2 3% | 2 3% | 4 2% | 8 2% | 7 3% | 6 3% | - - | 30 3% | 3 3% | 27 3% | 5 2% | 25 3% | 8 2% | 22 3% |
| Net: Strongly agree/ Somewhat agree | | 754 63% | 99 70% | 193 63% | 152 62% | 101 55% | 95 71% | 114 60% | 371 64% | 382 62% | 505 66% | 249 58% | 70 47% | 631 66% | 42 75% | 55 73% | 131 72% | 292 66% | 132 56% | 98 50% | 45 74% | 708 62% | 96 70% | 658 62% | 223 67% | 527 61% | 248 67% | 503 61% |
| Net: Strongly disagree/ Somewhat disagree | | 262 22% | 26 18% | 62 20% | 56 23% | 50 27% | 22 17% | 46 24% | 133 23% | 129 21% | 165 21% | 97 23% | 54 36% | 190 20% | 10 18% | 11 14% | 36 20% | 90 20% | 61 26% | 50 26% | 11 18% | 251 22% | 25 18% | 237 22% | 64 19% | 197 23% | 68 18% | 193 23% |
| Mean Score | | 3.60 | 3.70 | 3.65 | 3.54 | 3.46 | 3.72 | 3.58 | 3.62 | 3.58 | 3.63 | 3.55 | 3.13 | 3.68 | 3.95 | 3.99 | 3.75 | 3.68 | 3.38 | 3.34 | 4.03 | 3.58 | 3.85 | 3.57 | 3.74 | 3.55 | 3.76 | 3.53 |
| Standard Deviation | | 1.31 | 1.21 | 1.25 | 1.31 | 1.41 | 1.24 | 1.39 | 1.40 | 1.22 | 1.30 | 1.31 | 1.45 | 1.28 | 1.47 | 1.22 | 1.32 | 1.25 | 1.33 | 1.28 | 1.35 | 1.30 | 1.29 | 1.30 | 1.29 | 1.31 | 1.29 | 1.31 |
| Standard Error | | 0.04 | 0.11 | 0.08 | 0.08 | 0.10 | 0.10 | 0.10 | 0.06 | 0.05 | 0.05 | 0.07 | 0.12 | 0.04 | 0.18 | 0.14 | 0.09 | 0.06 | 0.09 | 0.10 | 0.19 | 0.04 | 0.12 | 0.04 | 0.07 | 0.04 | 0.07 | 0.05 |

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Table 7

Q3. How often do you use Heathrow to fly to, or arrive from, another destination?

Base: All respondents

| | Age | | | | | | | Gender | | SOCIAL GRADE | | Q1. Issues affecting are that you live in | | Q3. Frequency of using Heathrow | | | | | | Q4. I work at Heathrow | | Q4. A member of my family works at Heathrow | | Q4. I have friends who work at Heathrow | | | |
|-------------------------------|------------|-----------|------------|-----------|-----------|-----------|-----------|------------|------------|--------------|------------|---|------------|---------------------------------|-------------------|------------------|----------------------|-------------|-------------|------------------------|---------------|---|---------------|---|---------------|-----------------------|----------------------|
| | Total | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female | ABC1 | C2DE | Aircraft noise | Other | 10+ times a year | 6-10 times a year | 3-5 times a year | Once or twice a year | Less often | Never | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply | Apply to any of these | Doesn't apply to all |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Base (unwtd) | 1203 | 117 | 269 | 249 | 197 | 157 | 214 | 573 | 630 | 811 | 392 | 154 | 956 | 68 | 82 | 202 | 443 | 217 | 180 | 52 | 1151 | 127 | 1076 | 326 | 872 | 365 | 834 |
| Base (wtd) | 1200 | 141 | 306 | 244 | 183 | 134 | 192 | 582 | 618 | 768 | 432 | 149 | 959 | 57 | 76 | 182 | 442 | 234 | 197 | 61 | 1139 | 137 | 1063 | 334 | 861 | 370 | 826 |
| More than ten times a year | 57 5% | 3 2% | 12 4% | 20 8% | 17 10% | 3 2% | 1 * | 45 8% | 12 2% | 46 6% | 11 2% | 9 6% | 42 4% | 57 100% | - | - | - | - | - | 8 13% | 49 4% | 5 4% | 51 5% | 16 5% | 40 5% | 18 5% | 39 5% |
| Between 6 and 10 times a year | 76 6% | 4 3% | 28 9% | 23 9% | 10 5% | 5 4% | 6 3% | 39 7% | 37 6% | 54 7% | 22 5% | 8 5% | 67 7% | - | 76 100% | - | - | - | - | 5 8% | 71 6% | 13 9% | 63 6% | 14 4% | 62 7% | 18 5% | 58 7% |
| Between 3 or 5 times a year | 182 15% | 22 15% | 55 18% | 36 15% | 29 16% | 17 12% | 23 12% | 96 16% | 86 14% | 137 18% | 45 10% | 23 15% | 144 15% | - | - | 182 100% | - | - | - | 9 15% | 172 15% | 27 20% | 154 15% | 57 17% | 122 14% | 59 16% | 120 15% |
| Once or twice a year | 442 37% | 60 43% | 124 41% | 84 34% | 68 37% | 46 35% | 60 31% | 193 33% | 249 40% | 280 36% | 162 38% | 55 37% | 368 38% | - | - | - | 442 100% | - | - | 19 31% | 424 37% | 44 32% | 398 37% | 135 41% | 306 36% | 142 38% | 299 36% |
| Less often than that | 234 20% | 30 21% | 45 15% | 43 17% | 32 17% | 38 28% | 47 25% | 107 18% | 128 21% | 145 19% | 89 21% | 30 20% | 182 19% | - | - | - | - | 234 100% | - | 5 8% | 229 20% | 23 17% | 211 20% | 63 19% | 170 20% | 71 19% | 163 20% |
| Never | 197 16% | 19 14% | 42 14% | 35 14% | 25 14% | 22 16% | 54 28% | 93 16% | 103 17% | 101 13% | 96 22% | 22 14% | 150 16% | - | - | - | - | - | 197 100% | 13 22% | 183 16% | 22 16% | 175 16% | 45 14% | 151 17% | 57 15% | 139 17% |
| Don't know | 13 1% | 3 2% | 1 * | 3 1% | 2 1% | 3 2% | 1 * | 10 2% | 3 * | 5 1% | 8 2% | 4 2% | 5 1% | - | - | - | - | - | - | 2 3% | 11 1% | 3 2% | 10 1% | 3 1% | 9 1% | 5 1% | 7 1% |

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Table 8

Q4. I am going to read a number of statements relating to Heathrow. For each, please say whether the statement applies or does not apply to you:

Base: All respondents

| | <u>I work at Heathrow</u> | <u>A member of my family works at Heathrow</u> | <u>I have friends who work at Heathrow</u> |
|---------------|-------------------------------|--|--|
| Base (unwtd) | 1203 | 1203 | 1203 |
| Base (wtd) | 1200 | 1200 | 1200 |
| Applies | 61 5% | 137 11% | 334 28% |
| Doesn't apply | 1139 95% | 1063 89% | 861 72% |
| Don't know | - | - | 5 * |

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Table 9

Q4. I am going to read a number of statements relating to Heathrow. For each, please say whether the statement applies or does not apply to you:

Base: All respondents

| | Age | | | | | | | Gender | | SOCIAL GRADE | | Q1. Issues affecting are that you live in | | Q3. Frequency of using Heathrow | | | | | | Q4. I work at Heathrow | | Q4. A member of my family works at Heathrow | | Q4. I have friends who work at Heathrow | | Apply to any of these | Doesn't apply to all |
|----------------------------------|-------|-------|-------|-------|-------|-------|-----|--------|--------|--------------|------|---|-------|---------------------------------|-------------------|------------------|----------------------|------------|-------|------------------------|---------------|---|---------------|---|---------------|-----------------------|----------------------|
| | Total | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female | ABC1 | C2DE | Aircraft noise | Other | 10+ times a year | 6-10 times a year | 3-5 times a year | Once or twice a year | Less often | Never | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Base (unwtd) | 1203 | 117 | 269 | 249 | 197 | 157 | 214 | 573 | 630 | 811 | 392 | 154 | 956 | 68 | 82 | 202 | 443 | 217 | 180 | 52 | 1151 | 127 | 1076 | 326 | 872 | 365 | 834 |
| Base (wtd) | 1200 | 141 | 306 | 244 | 183 | 134 | 192 | 582 | 618 | 768 | 432 | 149 | 959 | 57 | 76 | 182 | 442 | 234 | 197 | 61 | 1139 | 137 | 1063 | 334 | 861 | 370 | 826 |
| <u>I work at Heathrow</u> | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Applies | 61 | 3 | 23 | 13 | 13 | 6 | 4 | 41 | 20 | 20 | 41 | 5 | 47 | 8 | 5 | 9 | 19 | 5 | 13 | 61 | - | 28 | 34 | 53 | 8 | 61 | - |
| | 5% | 2% | 7% | 5% | 7% | 5% | 2% | 7% | 3% | 3% | 10% | 3% | 5% | 14% | 7% | 5% | 4% | 2% | 7% | 100% | - | 20% | 3% | 16% | 1% | 17% | - |
| Doesn't apply | 1139 | 138 | 284 | 231 | 170 | 128 | 188 | 541 | 597 | 748 | 391 | 144 | 912 | 49 | 71 | 172 | 424 | 229 | 183 | - | 1139 | 109 | 1029 | 281 | 853 | 309 | 826 |
| | 95% | 98% | 93% | 95% | 93% | 95% | 98% | 93% | 97% | 97% | 90% | 97% | 95% | 86% | 93% | 95% | 96% | 98% | 93% | - | 100% | 80% | 97% | 84% | 99% | 83% | 100% |
| Don't know | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |

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Table 10

Q4. I am going to read a number of statements relating to Heathrow. For each, please say whether the statement applies or does not apply to you:

Base: All respondents

| | Age | | | | | | | Gender | | SOCIAL GRADE | | Q1. Issues affecting are that you live in | | Q3. Frequency of using Heathrow | | | | | | Q4. I work at Heathrow | | Q4. A member of my family works at Heathrow | | Q4. I have friends who work at Heathrow | | Apply to any of these | Doesn't apply to all |
|---|--------------|-------|-------|-------|-------|-------|-----|--------|--------|--------------|------|---|-------|---------------------------------|-------------------|------------------|----------------------|------------|-------|------------------------|---------------|---|---------------|---|---------------|-----------------------|----------------------|
| | Total | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female | ABC1 | C2DE | Aircraft noise | Other | 10+ times a year | 6-10 times a year | 3-5 times a year | Once or twice a year | Less often | Never | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply | | |
| | Base (unwtd) | 1203 | 117 | 269 | 249 | 197 | 157 | 214 | 573 | 630 | 811 | 392 | 154 | 956 | 68 | 82 | 202 | 443 | 217 | 180 | 52 | 1151 | 127 | 1076 | 326 | | |
| Base (wtd) | 1200 | 141 | 306 | 244 | 183 | 134 | 192 | 582 | 618 | 768 | 432 | 149 | 959 | 57 | 76 | 182 | 442 | 234 | 197 | 61 | 1139 | 137 | 1063 | 334 | 861 | 370 | 826 |
| <u>A member of my family works at Heathrow</u> | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Applies | 137 | 22 | 45 | 15 | 20 | 15 | 21 | 59 | 78 | 64 | 73 | 18 | 111 | 5 | 13 | 27 | 44 | 23 | 22 | 28 | 109 | 137 | - | 109 | 27 | 137 | - |
| | 11% | 15% | 15% | 6% | 11% | 11% | 11% | 10% | 13% | 8% | 17% | 12% | 12% | 9% | 17% | 15% | 10% | 10% | 11% | 45% | 10% | 100% | - | 33% | 3% | 37% | - |
| Doesn't apply | 1063 | 120 | 262 | 229 | 163 | 119 | 171 | 523 | 540 | 705 | 359 | 131 | 848 | 51 | 63 | 154 | 398 | 211 | 175 | 34 | 1029 | - | 1063 | 225 | 834 | 233 | 826 |
| | 89% | 85% | 85% | 94% | 89% | 89% | 89% | 90% | 87% | 92% | 83% | 88% | 88% | 91% | 83% | 85% | 90% | 90% | 89% | 55% | 90% | - | 100% | 67% | 97% | 63% | 100% |
| Don't know | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |

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Table 11

Q4. I am going to read a number of statements relating to Heathrow. For each, please say whether the statement applies or does not apply to you:

Base: All respondents

| | Age | | | | | | | Gender | | SOCIAL GRADE | | Q1. Issues affecting are that you live in | | Q3. Frequency of using Heathrow | | | | | | Q4. I work at Heathrow | | Q4. A member of my family works at Heathrow | | Q4. I have friends who work at Heathrow | | Apply to any of these | Doesn't apply to all |
|---|--------------|-------|-------|-------|-------|-------|-----|--------|--------|--------------|------|---|-------|---------------------------------|-------------------|------------------|----------------------|------------|-------|------------------------|---------------|---|---------------|---|---------------|-----------------------|----------------------|
| | Total | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female | ABC1 | C2DE | Aircraft noise | Other | 10+ times a year | 6-10 times a year | 3-5 times a year | Once or twice a year | Less often | Never | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply | | |
| | Base (unwtd) | 1203 | 117 | 269 | 249 | 197 | 157 | 214 | 573 | 630 | 811 | 392 | 154 | 956 | 68 | 82 | 202 | 443 | 217 | 180 | 52 | 1151 | 127 | 1076 | 326 | | |
| Base (wtd) | 1200 | 141 | 306 | 244 | 183 | 134 | 192 | 582 | 618 | 768 | 432 | 149 | 959 | 57 | 76 | 182 | 442 | 234 | 197 | 61 | 1139 | 137 | 1063 | 334 | 861 | 370 | 826 |
| <u>I have friends who work at Heathrow</u> | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Applies | 334 | 53 | 74 | 65 | 59 | 35 | 48 | 167 | 167 | 187 | 147 | 30 | 286 | 16 | 14 | 57 | 135 | 63 | 45 | 53 | 281 | 109 | 225 | 334 | - | 334 | - |
| | 28% | 38% | 24% | 27% | 32% | 26% | 25% | 29% | 27% | 24% | 34% | 20% | 30% | 29% | 18% | 32% | 31% | 27% | 23% | 87% | 25% | 80% | 21% | 100% | - | 90% | - |
| Doesn't apply | 861 | 85 | 233 | 179 | 124 | 97 | 144 | 412 | 449 | 580 | 281 | 119 | 668 | 40 | 62 | 122 | 306 | 170 | 151 | 8 | 853 | 27 | 834 | - | 861 | 35 | 826 |
| | 72% | 61% | 76% | 73% | 67% | 72% | 75% | 71% | 73% | 76% | 65% | 80% | 70% | 71% | 82% | 67% | 69% | 73% | 77% | 13% | 75% | 19% | 78% | - | 100% | 9% | 100% |
| Don't know | 5 | 2 | - | - | 1 | 2 | - | 4 | 1 | 1 | 4 | - | 5 | - | - | 2 | 1 | 1 | 1 | - | 5 | 1 | 4 | - | - | 1 | - |
| | * | 2% | - | - | * | 2% | - | 1% | * | * | 1% | - | 1% | - | - | 1% | * | 1% | * | - | * | 1% | * | - | - | * | - |

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Table 12

Q5. There are currently two runways at Heathrow. The Government has agreed to support the building of a shorter, third runway at some point between 2015 and 2020, provided that this can be done within stringent environmental limits on noise pollution, air quality, and provided that public transport connections to the airport are improved. Would you strongly support, somewhat support, neither support nor oppose, somewhat oppose, or strongly oppose the building of a third runway at Heathrow?

Base: All respondents

| | Total | Age | | | | | | Gender | | SOCIAL GRADE | | Q1. Issues affecting are that you live in | | Q3. Frequency of using Heathrow | | | | | | Q4. I work at Heathrow | | Q4. A member of my family works at Heathrow | | Q4. I have friends who work at Heathrow | | Apply to any of these | Doesn't apply to all |
|--|----------------|-----------|------------|------------|-----------|-----------|-----------|------------|------------|--------------|------------|---|------------|---------------------------------|-------------------|------------------|----------------------|------------|-----------|------------------------|---------------|---|---------------|---|---------------|-----------------------|----------------------|
| | | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female | ABC1 | C2DE | Aircraft noise | Other | 10+ times a year | 6-10 times a year | 3-5 times a year | Once or twice a year | Less often | Never | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Base (unwtd) | 1203 | 117 | 269 | 249 | 197 | 157 | 214 | 573 | 630 | 811 | 392 | 154 | 956 | 68 | 82 | 202 | 443 | 217 | 180 | 52 | 1151 | 127 | 1076 | 326 | 872 | 365 | 834 |
| Base (wtd) | 1200 | 141 | 306 | 244 | 183 | 134 | 192 | 582 | 618 | 768 | 432 | 149 | 959 | 57 | 76 | 182 | 442 | 234 | 197 | 61 | 1139 | 137 | 1063 | 334 | 861 | 370 | 826 |
| Strongly support | (5) 257 21% | 33 23% | 75 25% | 35 14% | 40 22% | 32 24% | 42 22% | 154 27% | 102 17% | 156 20% | 101 23% | 13 8% | 226 24% | 27 48% | 26 34% | 63 34% | 83 19% | 30 13% | 28 14% | 32 52% | 225 20% | 46 34% | 211 20% | 98 29% | 157 18% | 105 28% | 151 18% |
| Somewhat support | (4) 349 29% | 50 35% | 79 26% | 96 39% | 40 22% | 35 26% | 50 26% | 146 25% | 203 33% | 234 30% | 115 27% | 29 19% | 288 30% | 15 26% | 26 34% | 51 28% | 141 32% | 61 26% | 50 25% | 15 25% | 334 29% | 42 30% | 308 29% | 98 29% | 249 29% | 110 30% | 237 29% |
| Neither support nor oppose | (3) 207 17% | 36 26% | 66 22% | 40 17% | 30 16% | 9 7% | 26 14% | 94 16% | 114 18% | 136 18% | 72 17% | 20 13% | 163 17% | 6 11% | 7 10% | 25 14% | 78 18% | 48 20% | 40 21% | 6 10% | 202 18% | 11 8% | 196 18% | 44 13% | 163 19% | 50 14% | 156 19% |
| Somewhat oppose | (2) 110 9% | 9 6% | 30 10% | 16 6% | 19 10% | 20 15% | 17 9% | 48 8% | 62 10% | 69 9% | 41 10% | 13 8% | 94 10% | 2 4% | 5 6% | 12 7% | 43 10% | 32 14% | 16 8% | 3 6% | 107 9% | 9 7% | 101 9% | 26 8% | 84 10% | 27 7% | 83 10% |
| Strongly oppose | (1) 255 21% | 11 8% | 52 17% | 51 21% | 54 29% | 35 26% | 53 28% | 124 21% | 131 21% | 163 21% | 92 21% | 72 48% | 177 18% | 6 11% | 12 15% | 28 15% | 90 20% | 58 25% | 60 30% | 4 6% | 251 22% | 23 17% | 232 22% | 63 19% | 192 22% | 70 19% | 185 22% |
| Don't know | 18 1% | 3 2% | 2 1% | 6 3% | 1 1% | 3 2% | 2 1% | 12 2% | 6 1% | 9 1% | 9 2% | 4 2% | 10 1% | - - | 1 1% | 3 2% | 5 1% | 4 2% | 2 1% | 1 1% | 17 1% | 4 3% | 13 1% | 4 1% | 12 1% | 7 2% | 11 1% |
| Refused | 4 * | - - | 2 1% | - - | - - | - - | 2 1% | 4 1% | - - | 2 * | 2 * | - - | 1 * | - - | - - | - - | 2 * | 1 * | 1 * | - - | 4 * | 1 1% | 3 * | - - | 4 * | 1 * | 3 * |
| Net: Strongly support/ Somewhat support | 606 50% | 82 58% | 154 50% | 131 54% | 80 43% | 67 50% | 91 48% | 301 52% | 305 49% | 389 51% | 216 50% | 42 28% | 515 54% | 42 74% | 52 68% | 114 63% | 224 51% | 91 39% | 78 39% | 47 77% | 558 49% | 88 64% | 518 49% | 196 59% | 406 47% | 215 58% | 388 47% |
| Net: Strongly oppose/ Somewhat oppose | 365 30% | 20 14% | 82 27% | 67 27% | 73 40% | 54 41% | 70 37% | 172 30% | 193 31% | 232 30% | 133 31% | 84 56% | 270 28% | 9 15% | 16 21% | 40 22% | 133 30% | 90 39% | 75 38% | 7 12% | 358 31% | 33 24% | 333 31% | 90 27% | 276 32% | 97 26% | 268 32% |
| Mean Score | 3.21 | 3.61 | 3.31 | 3.21 | 2.96 | 3.08 | 3.05 | 3.28 | 3.14 | 3.20 | 3.22 | 2.30 | 3.31 | 3.95 | 3.66 | 3.60 | 3.19 | 2.88 | 2.85 | 4.13 | 3.15 | 3.59 | 3.16 | 3.43 | 3.11 | 3.42 | 3.11 |
| Standard Deviation | 1.44 | 1.15 | 1.40 | 1.37 | 1.55 | 1.57 | 1.54 | 1.50 | 1.39 | 1.43 | 1.47 | 1.46 | 1.42 | 1.33 | 1.41 | 1.42 | 1.41 | 1.39 | 1.46 | 1.19 | 1.44 | 1.47 | 1.43 | 1.47 | 1.43 | 1.46 | 1.43 |
| Standard Error | 0.04 | 0.11 | 0.09 | 0.09 | 0.11 | 0.13 | 0.11 | 0.06 | 0.06 | 0.05 | 0.08 | 0.12 | 0.05 | 0.16 | 0.16 | 0.10 | 0.07 | 0.10 | 0.11 | 0.17 | 0.04 | 0.13 | 0.04 | 0.08 | 0.05 | 0.08 | 0.05 |

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Table 13

Q6. Heathrow generally uses one of its two existing runways for departures and the other runway for arrivals in order to minimise noise for local communities. The Government has suggested that Heathrow should consider using its two, existing runways more efficiently by allowing them to handle both arriving and departing aircraft so that more flights can take off and on them, provided that this can be done within stringent environmental limits on noise pollution, air quality, and provided that public transport

Base: All respondents

| | Total | Age | | | | | | Gender | | SOCIAL GRADE | | Q1. Issues affecting are that you live in | | Q3. Frequency of using Heathrow | | | | | | Q4. I work at Heathrow | | Q4. A member of my family works at Heathrow | | Q4. I have friends who work at Heathrow | | Apply to any of these | Doesn't apply to all |
|--|---------|-------|-------|-------|-------|-------|------|--------|--------|--------------|------|---|-------|---------------------------------|-------------------|------------------|----------------------|------------|-------|------------------------|---------------|---|---------------|---|---------------|-----------------------|----------------------|
| | | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female | ABC1 | C2DE | Aircraft noise | Other | 10+ times a year | 6-10 times a year | 3-5 times a year | Once or twice a year | Less often | Never | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Base (unwtd) | 1203 | 117 | 269 | 249 | 197 | 157 | 214 | 573 | 630 | 811 | 392 | 154 | 956 | 68 | 82 | 202 | 443 | 217 | 180 | 52 | 1151 | 127 | 1076 | 326 | 872 | 365 | 834 |
| Base (wtd) | 1200 | 141 | 306 | 244 | 183 | 134 | 192 | 582 | 618 | 768 | 432 | 149 | 959 | 57 | 76 | 182 | 442 | 234 | 197 | 61 | 1139 | 137 | 1063 | 334 | 861 | 370 | 826 |
| Strongly support | (5) 311 | 49 | 89 | 52 | 43 | 30 | 48 | 178 | 133 | 192 | 119 | 21 | 263 | 27 | 24 | 55 | 114 | 46 | 42 | 32 | 278 | 61 | 250 | 123 | 184 | 132 | 175 |
| | 26% | 35% | 29% | 21% | 24% | 22% | 25% | 31% | 22% | 25% | 28% | 14% | 27% | 47% | 31% | 30% | 26% | 19% | 21% | 53% | 24% | 44% | 24% | 37% | 21% | 36% | 21% |
| Somewhat support | (4) 357 | 49 | 89 | 77 | 40 | 52 | 49 | 162 | 195 | 230 | 127 | 28 | 301 | 10 | 26 | 52 | 131 | 74 | 60 | 13 | 344 | 36 | 321 | 93 | 262 | 104 | 252 |
| | 30% | 35% | 29% | 32% | 22% | 39% | 26% | 28% | 32% | 30% | 29% | 19% | 31% | 17% | 34% | 29% | 30% | 32% | 31% | 21% | 30% | 26% | 30% | 28% | 30% | 28% | 31% |
| Neither support nor oppose | (3) 220 | 23 | 77 | 44 | 30 | 15 | 31 | 97 | 123 | 150 | 70 | 27 | 169 | 9 | 12 | 37 | 77 | 47 | 39 | 6 | 214 | 14 | 206 | 39 | 181 | 48 | 172 |
| | 18% | 16% | 25% | 18% | 16% | 12% | 16% | 17% | 20% | 20% | 16% | 18% | 18% | 15% | 15% | 20% | 17% | 20% | 20% | 10% | 19% | 10% | 19% | 12% | 21% | 13% | 21% |
| Somewhat oppose | (2) 91 | 12 | 20 | 14 | 17 | 11 | 16 | 35 | 56 | 62 | 29 | 12 | 77 | 2 | 4 | 11 | 40 | 22 | 12 | 6 | 85 | 7 | 84 | 27 | 64 | 28 | 63 |
| | 8% | 9% | 6% | 6% | 10% | 8% | 8% | 6% | 9% | 8% | 7% | 8% | 8% | 4% | 5% | 6% | 9% | 9% | 6% | 10% | 8% | 5% | 8% | 8% | 7% | 8% | 8% |
| Strongly oppose | (1) 190 | 4 | 30 | 45 | 48 | 24 | 39 | 89 | 101 | 117 | 72 | 58 | 127 | 8 | 11 | 22 | 65 | 41 | 42 | 3 | 187 | 18 | 172 | 47 | 143 | 53 | 137 |
| | 16% | 3% | 10% | 18% | 26% | 18% | 20% | 15% | 16% | 15% | 17% | 39% | 13% | 14% | 14% | 12% | 15% | 18% | 21% | 5% | 16% | 13% | 16% | 14% | 17% | 14% | 17% |
| Don't know | 26 | 3 | 1 | 11 | 3 | 2 | 6 | 16 | 10 | 14 | 12 | 3 | 18 | 1 | - | 4 | 13 | 4 | 2 | - | 26 | 1 | 25 | 2 | 24 | 3 | 23 |
| | 2% | 2% | * | 5% | 2% | 1% | 3% | 3% | 2% | 2% | 3% | 2% | 3% | 3% | - | 2% | 3% | 2% | 1% | - | 2% | 1% | 2% | 1% | 3% | 1% | 3% |
| Refused | 5 | - | 2 | 1 | 1 | - | 2 | 5 | - | 3 | 3 | - | 3 | - | - | 1 | 3 | 1 | 1 | 1 | 4 | 1 | 4 | 2 | 4 | 2 | 4 |
| | * | - | 1% | * | 1% | - | 1% | 1% | - | * | 1% | - | * | - | - | 1% | 1% | 1% | * | 1 | * | 1 | * | * | * | * | * |
| Net: Strongly support/ Somewhat support | 667 | 99 | 177 | 129 | 84 | 81 | 98 | 340 | 328 | 421 | 246 | 49 | 563 | 36 | 50 | 108 | 245 | 119 | 101 | 45 | 622 | 96 | 571 | 217 | 446 | 237 | 427 |
| | 56% | 70% | 58% | 53% | 46% | 61% | 51% | 58% | 53% | 55% | 57% | 33% | 59% | 64% | 66% | 59% | 55% | 51% | 52% | 73% | 55% | 70% | 54% | 65% | 52% | 64% | 52% |
| Net: Strongly oppose/ Somewhat oppose | 281 | 17 | 50 | 59 | 65 | 35 | 55 | 124 | 157 | 180 | 101 | 70 | 205 | 10 | 14 | 33 | 105 | 63 | 54 | 9 | 272 | 25 | 256 | 74 | 207 | 81 | 200 |
| | 23% | 12% | 16% | 24% | 36% | 26% | 29% | 21% | 25% | 23% | 23% | 47% | 21% | 18% | 19% | 18% | 24% | 27% | 27% | 15% | 24% | 18% | 24% | 22% | 24% | 22% | 24% |
| Mean Score | 3.43 | 3.92 | 3.62 | 3.33 | 3.07 | 3.39 | 3.28 | 3.54 | 3.33 | 3.42 | 3.46 | 2.60 | 3.53 | 3.81 | 3.64 | 3.61 | 3.45 | 3.26 | 3.25 | 4.09 | 3.40 | 3.84 | 3.38 | 3.66 | 3.34 | 3.65 | 3.33 |
| Standard Deviation | 1.38 | 1.08 | 1.24 | 1.40 | 1.54 | 1.40 | 1.48 | 1.40 | 1.36 | 1.36 | 1.42 | 1.51 | 1.34 | 1.45 | 1.35 | 1.32 | 1.37 | 1.37 | 1.43 | 1.23 | 1.38 | 1.40 | 1.37 | 1.41 | 1.36 | 1.41 | 1.36 |
| Standard Error | 0.04 | 0.10 | 0.08 | 0.09 | 0.11 | 0.11 | 0.10 | 0.06 | 0.05 | 0.05 | 0.07 | 0.12 | 0.04 | 0.18 | 0.15 | 0.09 | 0.07 | 0.09 | 0.11 | 0.17 | 0.04 | 0.12 | 0.04 | 0.08 | 0.05 | 0.07 | 0.05 |

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Table 14

QAGE. Which of the following age groups do you fall into ...?

Base: All respondents

| | Age | | | | | | | Gender | | SOCIAL GRADE | | Q1. Issues affecting are that you live in | | Q3. Frequency of using Heathrow | | | | | | Q4. I work at Heathrow | | Q4. A member of my family works at Heathrow | | Q4. I have friends who work at Heathrow | | Apply to any of these | Doesn't apply to all |
|--------------|------------|-------------|-------------|-------------|-------------|-------------|-------------|------------|------------|--------------|------------|---|------------|---------------------------------|-------------------|------------------|----------------------|------------|-----------|------------------------|---------------|---|---------------|---|---------------|-----------------------|----------------------|
| | Total | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female | ABC1 | C2DE | Aircraft noise | Other | 10+ times a year | 6-10 times a year | 3-5 times a year | Once or twice a year | Less often | Never | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Base (unwtd) | 1203 | 117 | 269 | 249 | 197 | 157 | 214 | 573 | 630 | 811 | 392 | 154 | 956 | 68 | 82 | 202 | 443 | 217 | 180 | 52 | 1151 | 127 | 1076 | 326 | 872 | 365 | 834 |
| Base (wtd) | 1200 | 141 | 306 | 244 | 183 | 134 | 192 | 582 | 618 | 768 | 432 | 149 | 959 | 57 | 76 | 182 | 442 | 234 | 197 | 61 | 1139 | 137 | 1063 | 334 | 861 | 370 | 826 |
| 18 - 24 | 141 12% | 141 100% | - | - | - | - | - | 74 13% | 67 11% | 81 11% | 60 14% | 11 7% | 123 13% | 3 4% | 4 5% | 22 12% | 60 14% | 30 13% | 19 10% | 3 5% | 138 12% | 22 16% | 120 11% | 53 16% | 85 10% | 56 15% | 83 10% |
| 25 - 34 | 306 26% | - | 306 100% | - | - | - | - | 143 25% | 164 26% | 215 28% | 91 21% | 34 23% | 246 26% | 12 22% | 28 37% | 55 30% | 124 28% | 45 19% | 42 21% | 23 37% | 284 25% | 45 33% | 262 25% | 74 22% | 233 27% | 83 22% | 224 27% |
| 35 - 44 | 244 20% | - | - | 244 100% | - | - | - | 119 20% | 125 20% | 173 23% | 71 16% | 32 21% | 195 20% | 20 36% | 23 30% | 36 20% | 84 19% | 43 18% | 35 18% | 13 21% | 231 20% | 15 11% | 229 22% | 65 19% | 179 21% | 68 19% | 176 21% |
| 45 - 54 | 183 15% | - | - | - | 183 100% | - | - | 88 15% | 95 15% | 140 18% | 43 10% | 23 15% | 151 16% | 17 31% | 10 13% | 29 16% | 68 15% | 32 14% | 25 13% | 13 21% | 170 15% | 20 15% | 163 15% | 59 18% | 124 14% | 66 18% | 116 14% |
| 55 - 64 | 134 11% | - | - | - | - | 134 100% | - | 61 10% | 73 12% | 80 10% | 53 12% | 21 14% | 106 11% | 3 6% | 5 7% | 17 9% | 46 10% | 38 16% | 22 11% | 6 10% | 128 11% | 15 11% | 119 11% | 35 10% | 97 11% | 39 10% | 94 11% |
| 65+ | 192 16% | - | - | - | - | - | 192 100% | 98 17% | 93 15% | 79 10% | 113 26% | 29 19% | 138 14% | 1 1% | 6 8% | 23 13% | 60 14% | 47 20% | 54 27% | 4 6% | 188 16% | 21 15% | 171 16% | 48 14% | 144 17% | 59 16% | 133 16% |

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Table 15
QSEX. Sex of Respondent

Base: All respondents

| | Age | | | | | | | Gender | | SOCIAL GRADE | | Q1. Issues affecting are that you live in | | Q3. Frequency of using Heathrow | | | | | | Q4. I work at Heathrow | | Q4. A member of my family works at Heathrow | | Q4. I have friends who work at Heathrow | | | |
|--------------|-------|-------|-------|-------|-------|-------|-----|--------|--------|--------------|------|---|-------|---------------------------------|-------------------|------------------|----------------------|------------|-------|------------------------|---------------|---|---------------|---|---------------|---------|---------------|
| | Total | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female | ABC1 | C2DE | Aircraft noise | Other | 10+ times a year | 6-10 times a year | 3-5 times a year | Once or twice a year | Less often | Never | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Base (unwtd) | 1203 | 117 | 269 | 249 | 197 | 157 | 214 | 573 | 630 | 811 | 392 | 154 | 956 | 68 | 82 | 202 | 443 | 217 | 180 | 52 | 1151 | 127 | 1076 | 326 | 872 | 365 | 834 |
| Base (wtd) | 1200 | 141 | 306 | 244 | 183 | 134 | 192 | 582 | 618 | 768 | 432 | 149 | 959 | 57 | 76 | 182 | 442 | 234 | 197 | 61 | 1139 | 137 | 1063 | 334 | 861 | 370 | 826 |
| Male | 582 | 74 | 143 | 119 | 88 | 61 | 98 | 582 | - | 370 | 212 | 71 | 457 | 45 | 39 | 96 | 193 | 107 | 93 | 41 | 541 | 59 | 523 | 167 | 412 | 180 | 399 |
| | 49% | 52% | 47% | 49% | 48% | 46% | 51% | 100% | - | 48% | 49% | 48% | 48% | 79% | 51% | 53% | 44% | 45% | 48% | 67% | 48% | 43% | 49% | 50% | 48% | 49% | 48% |
| Female | 618 | 67 | 164 | 125 | 95 | 73 | 93 | - | 618 | 398 | 219 | 78 | 502 | 12 | 37 | 86 | 249 | 128 | 103 | 20 | 597 | 78 | 540 | 167 | 449 | 190 | 427 |
| | 51% | 48% | 53% | 51% | 52% | 54% | 49% | - | 100% | 52% | 51% | 52% | 52% | 21% | 49% | 47% | 56% | 55% | 52% | 33% | 52% | 57% | 51% | 50% | 52% | 51% | 52% |

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Table 16
SEG1. RECORD SOCIAL GRADE.

Base: All respondents

| | Age | | | | | | | Gender | | SOCIAL GRADE | | Q1. Issues affecting are that you live in | | Q3. Frequency of using Heathrow | | | | | | Q4. I work at Heathrow | | Q4. A member of my family works at Heathrow | | Q4. I have friends who work at Heathrow | | Apply to any of these | Doesn't apply to all |
|--------------|------------|-----------|------------|-----------|-----------|-----------|-----------|------------|------------|--------------|------|---|------------|---------------------------------|-------------------|------------------|----------------------|------------|-----------|------------------------|---------------|---|---------------|---|---------------|-----------------------|----------------------|
| | Total | 18-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Male | Female | ABC1 | C2DE | Aircraft noise | Other | 10+ times a year | 6-10 times a year | 3-5 times a year | Once or twice a year | Less often | Never | Applies | Doesn't apply | Applies | Doesn't apply | Applies | Doesn't apply | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Base (unwtd) | 1203 | 117 | 269 | 249 | 197 | 157 | 214 | 573 | 630 | 811 | 392 | 154 | 956 | 68 | 82 | 202 | 443 | 217 | 180 | 52 | 1151 | 127 | 1076 | 326 | 872 | 365 | 834 |
| Base (wtd) | 1200 | 141 | 306 | 244 | 183 | 134 | 192 | 582 | 618 | 768 | 432 | 149 | 959 | 57 | 76 | 182 | 442 | 234 | 197 | 61 | 1139 | 137 | 1063 | 334 | 861 | 370 | 826 |
| A | 130 11% | 10 7% | 33 11% | 35 14% | 25 14% | 16 12% | 12 6% | 65 11% | 65 11% | 130 17% | - | 21 14% | 98 10% | 20 36% | 15 20% | 26 14% | 44 10% | 15 6% | 10 5% | 3 4% | 128 11% | 7 5% | 123 12% | 22 7% | 108 13% | 26 7% | 105 13% |
| B | 242 20% | 24 17% | 74 24% | 59 24% | 40 22% | 21 16% | 24 12% | 125 22% | 116 19% | 242 31% | - | 28 19% | 195 20% | 16 28% | 21 28% | 57 32% | 87 20% | 35 15% | 24 12% | 7 11% | 235 21% | 21 15% | 221 21% | 59 18% | 183 21% | 65 18% | 177 21% |
| C1 | 396 33% | 46 33% | 108 35% | 79 33% | 75 41% | 43 32% | 44 23% | 180 31% | 217 35% | 396 52% | - | 51 34% | 320 33% | 10 17% | 18 24% | 53 29% | 149 34% | 96 41% | 67 34% | 11 18% | 385 34% | 36 27% | 360 34% | 106 32% | 289 34% | 112 30% | 285 34% |
| C2 | 126 11% | 22 15% | 31 10% | 27 11% | 22 12% | 11 8% | 13 7% | 66 11% | 60 10% | - 126 29% | 126 | 11 7% | 111 12% | 3 5% | 7 10% | 19 11% | 54 12% | 23 10% | 18 9% | 12 19% | 114 10% | 23 17% | 103 10% | 64 19% | 60 7% | 70 19% | 54 7% |
| D | 152 13% | 30 21% | 45 15% | 31 13% | 14 8% | 20 15% | 13 7% | 80 14% | 72 12% | - 152 35% | 152 | 15 10% | 122 13% | 6 10% | 12 15% | 10 6% | 44 10% | 37 16% | 40 20% | 24 39% | 128 11% | 32 23% | 120 11% | 47 14% | 105 12% | 53 14% | 100 12% |
| E | 153 13% | 9 6% | 15 5% | 13 5% | 8 4% | 23 17% | 86 45% | 67 11% | 87 14% | - 153 35% | 153 | 23 15% | 113 12% | 2 4% | 3 4% | 16 9% | 64 15% | 29 12% | 38 19% | 5 9% | 148 13% | 18 13% | 135 13% | 36 11% | 116 13% | 46 12% | 106 13% |